Strategic priority 4

We partner with community, government and business to grow our region, developing opportunities, lifestyle and attractions for current and future residents.



4.1 Elected members146
4.2 Economic development156
4.3 Tourism
4.4 Airports
4.5 Saleyards182
4.6 Gas
4.7 Town planning198
4.8 Rural lands206
4.9 Facilities
4.10 Arts and culture224
4.11 Local development and events232
4.12 Sport, recreation and community wellbeing244
4.13 Libraries





We work with our communities to identify priorities and provide leadership, advocacy and decision making to grow our region, compliant with our legal obligations.



Our year at a glance

4.1 Elected members



921 decisions made at Council meetings.71 Council meetings and Councillors' workshops held.

Nominated councillors attended **17** forums, meetings, conferences and deputations to represent Maranoa Regional Council.



Councillor and senior management representatives participated in **33** external organisations and regional forums to foster regional collaboration and advance the region's interests.

In addition to commitments within Council, Councillors participated in community engagement through informal and formal discussions with the community, individually and collectively.

ELECTED MEMBERS HIGHLIGHTS

Participating in Council meetings, policy development, and decision-making

921 decisions about the region came before Council. Council's briefings and decision-making included:

- 22 ordinary/general meetings;
- 7 special meetings;
- 1 special budget meeting (to adopt the 2018/19 Budget);
- 7 Budget Submissions & Financial Planning Standing Committee meetings - 19 recommendations were put forward by the Budget Standing Committee in preparation for the 2019/20 special budget meeting;
- 34 workshops (agenda familiarisation, policy development).

Councillors' attendance at these meetings and workshops is detailed in Part 5 - Legislative reporting.

In addition to commitments within Council, Councillors participated in community engagement through informal and formal discussions, individually and collectively.

Advocacy and regional collaboration

Councillors participated in advocacy and regional collaboration meetings, both formal and informal to advance the region's interests.

Policy development

A number of key governance policies were prepared/ updated:

- Customer Request Policy;
- Elected Member Request and Assistance Policy (incorporating Acceptable Request Guidelines);
- Expenses Reimbursement Policy;
- Terms of Reference for Council committees;
- Standing Order Policy.

ELECTED MEMBERS CHALLENGES

Expenses Reimbursement Policy review

The policy considers the payment of reasonable expenses incurred or to be incurred by Councillors and for the provision of facilities to Councillors for discharging their duties and responsibilities as Councillors.

Councillors have many different personal and business circumstances that they are managing in addition to their Council responsibilities. The policy provides a number of options for Councillors to identify which may best align with their individual preferences while still fulfilling Council responsibilities.

The new policy was adopted on 27 March 2019.

The most recent updates in June were held over to a meeting in July 2019.

Section 4.1 cover image - Deputy Mayor Jan Chambers and Mayor Tyson Golder.

What we do

The Mayor and Councillors are elected by the community to collectively form the region's local government.

In summary, elected members:

- Participate in formal decision making (Council meetings), for matters within the jurisdiction of local government;
- Engage with our communities to provide information and seek a range of views as an input into Council priorities, policies and decision making.
- Advocate to the State and Federal Government for matters that are within their jurisdiction, and are important to our region.

Prior to participating in Council's decision making, Councillors also participate in informal briefings and review all relevant information via officer (employee) reports including technical advice and recommendations.



Example of advocacy on behalf of the Maranoa region - A visit in October 2018 by Senator James McGrath.

Councillors spoke about a range of federal issues impacting the Maranoa region.

Why we do it

Section 12 of the *Local Government Act 2009* details the following responsibilities of councillors (elected members):

- (1) A councillor must represent the current and future interests of the residents of the local government area.
- (2) All councillors of a local government have the same responsibilities, but the mayor has some extra responsibilities.
- (3) All councillors have the following responsibilities -(a) ensuring the local government -
 - (i) discharges its responsibilities under this Act; and
 (ii) achieves its corporate plan; and
 (iii)complies with all laws that apply to local governments;
 - (b) providing high quality leadership to the local government and the community;
 - (c) participating in council meetings, policy development, and decision-making, for the benefit of the local government area;
 - (d) being accountable to the community for the local government's performance.

Council recognises that decision making is enhanced through community engagement initiatives, both formal and informal, which include Councillors:

- Speaking with residents who Councillors may not ordinarily come in contact with;
- Being available and visible in various towns and communities;
- Seeking broader input and information for the determination of Council's priorities;
- Gaining greater knowledge of Council and community assets;
- Gaining a broader understanding of local issues;
- Achieving a greater balance of perspectives ensuring that decision making is not weighted towards a vocal minority at the detriment of a silent majority.
- Communicating the background to Council's decisions.



How we are trending - elected members

Total resolutions (Council decisions)	
2011/12	291
2012/13	360
2013/14	583
2014/15	860
2015/16	771
2016/17	787
2017/18	1,056
2018/19	921

Advocacy, strategy and policy development

In addition to decisions within Council meetings, advocacy, strategy and policy development are important for enhancing our community and the Maranoa region. For this reason, each year Council nominates Councillors to attend various forums, meetings, conferences and deputations to represent Council. The 2018/19 activity is shown in the table below. All attendances are approved by Council resolution.

2018/19 activity	Venue	Dates	Elected member
South West Queensland Local Government Association Meeting	Charleville, Queensland	5 July 2018	Mayor Golder Cr Jan Chambers Cr Puddy Chandler
Wild Dog Exclusion Fencing Forum	St George, Queensland	23-24 July 2018	Mayor Golder Cr Puddy Chandler Cr Geoff McMullen
2018 National Saleyards Expo and Conference	Casino, New South Wales	24-26 July 2018	Cr Peter Flynn
Local Government Association of Queensland (LGAQ) Water and Sewerage Advisory Group	Brisbane, Queensland	3 August 2018	Cr David Schefe
Local Government Association of Queensland (LGAQ) Innovation Tour	Sydney, New South Wales	9-10 August 2018	Cr Cameron O'Neil
2018 Local Government Association of Queensland Annual Conference	South Brisbane, Queensland	29 – 31 August 2018	Mayor Tyson Golder Cr Cameron O'Neil Cr David Schefe Cr Puddy Chandler
Local Government Association of Queensland (LGAQ) Resource Communities Advisory Group	Brisbane, Queensland	6 September 2018 15 November 2018	Cr David Schefe
Livestock Markets Association Board Meeting (ALMA)	Sydney, New South Wales	17-19 September 2019	Cr Peter Flynn
2018 Future Waste Resources Convention	Ipswich, Queensland	11-12 October 2018	Cr Geoff McMullen
2018 Outback Queensland Tourism Symposium & Awards	Roma, Queensland	1-3 November 2018	Mayor Tyson Golder Cr Jan Chambers Cr Puddy Chandler Cr Goeff McMullen Cr Wendy Newman
Local Government Association of Queensland (LGAQ) Regional Economic Development Advisory Group	Brisbane, Queensland	9 November 2018 28 February 2019	Cr Cameron O'Neil
2018 Australian Local Government Association (ALGA) National Local Roads & Transport Congress	Alice Springs, Northern Territory	20-22 November 2018	Cr Janelle Stanford
Regional Development Australia 'Five Issues' Forum	Cunnamulla, Queensland	7 March 2019	Cr Jan Chambers
South West Queensland Local Government Association (SWLGA) Meeting	Roma, Queensland	11 April 2019	Cr Jan Chambers
Local Government Association of Queensland (LGAQ) Regional Drought Workshop	Charleville, Queensland	2 May 2019	Cr Jan Chambers

4.1 ELECTED MEMBERS

Regional collaboration

Councillors and senior management representatives participate in external organisations and regional forums to promote and foster regional collaboration and cooperation. This includes, but is not limited to, Toowoomba and Surat Basin Enterprise (TSBE), South West Regional Economic Development (SWRED) and South West Regional Roads Group (SWRRG).

Community committee representation	Council delegate
Australian Regional Tourism Network Organising Committee (ARTN)	Cr Puddy Chandler (Chair)
Australian Livestock Markets Association Board	Cr Peter Flynn (Board member)
Darling Downs & South West Queensland Council of Mayors (DDSWQ-COM)	Mayor Tyson Golder
Dogwatch	Cr Wendy Newman
Great Artesian Basin Coordinating Committee	Cr Cameron O'Neil (Australian Local Government Association representative)
Great Inland Way Board	Cr Puddy Chandler
Great Inland Way Highway Promotion Committee	Cr Puddy Chandler
Local Government Association of Queensland (LGAQ) Economic Development Advisory Group	Cr Cameron O'Neil
Local Government Association of Queensland (LGAQ) Executive Representative	Cr Cameron O'Neil
Local Government Association of Queensland (LGAQ) Resource Communities Advisory Group	Cr David Schefe
Local Government Association of Queensland (LGAQ) Water and Sewerage Advisory Group	Cr David Schefe (Chair)
Lifeline Darling Downs & South West Queensland Partners in Recovery (PIR)	Cr Cameron O'Neil
Local Disaster Management Group (LDMG)	Mayor Tyson Golder Cr Cameron O'Neil (Deputy Chair) Cr David Schefe (Relief Deputy Chair)
Local Emergency Coordination Committee (LECC)	Cr Wendy Newman (Chair) Surat Cr Jan Chambers (Chair) Mitchell Cr Janelle Stanford (Chair) Injune Cr Geoff McMullen (Chair) Wallumbilla/Yuleba Cr David Schefe LECC representative for LDMG
Maranoa Kangaroo Harvesters & Growers Working Group	Cr Wendy Newman
Mitchell RSL & Combined Sports Club Inc.	Cr Peter Flynn
Police Citizen's Youth Club (PCYC) Management Committee	Cr Peter Flynn
Queensland Murray Darling Committee	Cr Wendy Newman
Queensland Murray Darling (QMDC) Regional Waste Committee	Cr Geoff McMullen
Regional Pest Management Group	Cr Wendy Newman
Roma Community Advisory Network (CAN)	Cr Janelle Stanford
Roma on Bungil Art Gallery Committee	Cr Puddy Chandler
Roma Rural Student Hostel Inc.	Mayor Tyson Golder Cr Cameron O'Neil
South West Queensland Local Government Association (SWQLGA)	Mayor Tyson Golder
South West Regional Development Association Inc. (SWRED)	Cr Cameron O'Neil (Council representative)
South West Regional Road and Transport Group (SWRRTG)	Cr Janelle Stanford
Surat Basin Workforce Development Committee	Cr Peter Flynn
Tourism Advisory Group (TAG)	Cr Puddy Chandler
Toowoomba Surat Basin Advisory Group	Cr Cameron O'Neil
Wallumbilla Pool Committee	Cr Peter Flynn
Water Working Group (Santos Ltd)	Cr David Schefe
Wild Dog Barrier Fence Panel	Cr Wendy Newman
Work Camp Advisory Committee	Cr Janelle Stanford

150 **Our performance in focus** | Review of the implementation of the annual operational plan | End of year report by function 2018/19

Our performance in focus

This year's highlights

Funding on the agenda for Maranoa at the Local Government Association of Queensland (LGAQ) Conference

Funding was firmly on the agenda for councils across the state at October's Local Government Association of Queensland (LGAQ) Annual Conference, held in Brisbane.

Councillors Cameron O'Neil, Puddy Chandler and David Schefe attended on behalf of Council, taking the opportunity to learn, listen, network and to bring innovative ideas on how to best manage the region's assets.

A resolution was put forward and unanimously supported at the conference to restore federal assistance grants to at least 1% of total commonwealth taxation revenue, a positive move and one that was strongly backed by the Maranoa Regional Council delegates.

Financial sustainability was a hot topic for all councils, but even more for regional, rural and remote councils. The message is clear if communities want long-term sustainability, they must continue to invest in their community, as other tiers of government will not partner with irresponsible councils who do not generate income to co-invest.

The Maranoa community has been in drought for the best part of the last 10 years and Council strongly support governments forming a coordinated approach to provide support for this farreaching issue.



Cr Cameron O'Neil, Cr Puddy Chandler and Cr David Schefe at the Local Government Association of Queensland (LGAQ) Conference.

Cr David Schefe, Portfolio Chair for Water and Sewerage meets with Minister for Local Government

In February 2019 Councillor David Schefe met with Stirling Hinchliffe MP Minister for Local Government to discuss water and sewerage issues faced by Council and the need for greater investment from other levels of government to help address ageing infrastructure.

The discussions emphasised the urgency of work on multiple fronts to address looming water and sewerage issues.

The failure of multiple bores in Roma during the peak summer demand period shows what can happen if upgrades and replacement of old infrastructure isn't done in a timely manner with the main limiting factor being funding.

External funding is the only viable option as the only other option would be to drastically increase rates or water and sewerage charges to pay for works to be completed. Drastically increasing rates or charges at this stage would be putting a community, already under great pressure from the impact of the current drought, under extreme stress at a time that they really need some compassionate help from all levels of government. There was discussion around areas where Council had been investing heavily in recent years which have been performing well during the extremely hot dry summer we experienced this year.

It was also suggested that the State Government lean on their Federal colleagues to restore the Federal Financial Assistance Grants for Local Governments to 1% as advocated by Local Government Association of Queensland (LGAQ) and Australian Local Government Association (ALGA). This would greatly assist Local Governments with infrastructure issues and would be an important boost to the State economy.

The meeting with the Minister was the second opportunity this financial year to advocate for additional funding for local government. Cr Schefe also forms part of the Local Government Association of Queensland (LGAQ) Water and Sewerage Advisory Group. The Minister attended a meeting of the group on 6 August 2018.



Cr David Schefe and the Honourable Stirling Hinchliffe (Minister for Local Government, Racing and Multicultural Affairs) at the Local Government Association of Queensland (LGAQ) Water and Sewerage Advisory Group.

Community consultation for Yuleba and Wallumbilla master plans

Council invited Yuleba and Wallumbilla residents to attend community consultation sessions to view and provide feedback on the draft Master Plans for the Yuleba Cobb & Co Park and the Wallumbilla Calico Cottage & Heritage Precinct.

Since the initial involvement from residents in August 2018, Council formed a basis for both Master Plans.

All residents were encouraged to attend, with the sessions giving residents an opportunity to view and provide further comments on the Master Plans before they were taken to Council for adoption.



Mayor Tyson Golder, Cr Wendy Newman, Cr Puddy Chandler, Cr Geoff McMullen, consultant, staff and community at Yuleba community consultation.

4.1 ELECTED MEMBERS

Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Councillors' Out and About program	Visits across the region as time permits, include attendance at regional shows.	No additional Councillors Out & About sessions were planned with Councillors focusing on face to face meetings with residents through a number of community engagement activities during this time.
Local town improvement group meetings	Rotational attendance based on Councillor availability.	Councillors attended 28 Town Improvement meetings, engaging with group members in the towns of Jackson, Mitchell, Roma, Surat, Wallumbilla, Yuleba, Noonga, Muckadilla and Mungallala.
Representation on Council committees	As nominated by Council.	30 Advisory Committee meetings held and attended by Councillors. Recommendations from these advisory committees were considered by the full Council throughout the year. Further information about Council's Advisory Committees is detailed in Part 1. During the year, Councillors also attended meetings of the Budget Submissions and Financial Planning Standing Committee chaired by the Mayor. Meetings were held on the following dates: 10 July 2018 20 March 2019 (x 2) 1 April 2019 22 May 2019 4 June 2019 25 June 2019
Representation on community committees	Upon invitation, and nominated by Council.	 Portfolio Chairs attended a number of community committee meetings throughout the year, including: Dog Watch Committee; Big Rig Action Group; South West Queensland Local Government Association Meeting in Charleville; South West Regional Economic Development Committee; Great Inland Way Committee; Social Services Interagency Meeting; Local Government Association of Queensland Resource Communities Advisory Committee; Regional Waste Management Meeting; South West Regional Road Group Meeting; Roma Student Hostel Meeting; LGAQ Water & Sewerage Advisory Committee Meeting; Regional Development Australia South West Queensland 5 Issues forum in Charleville; CHIPS Meeting in Injune; Wallumbilla Heritage Association Meeting; South West Queensland Local Government Association; Meeting in Thargomindah; LGAQ Executive Policy Meeting; Australian Livestock Markets Association Meeting; Australian Livestock Markets Association Meeting; Australian Livestock Markets Association Meeting;
Project specific engagement and other community events	As required.	 Council held 8 project specific engagement sessions for the following: Yuleba Cobb & Co Park Master Plan - 29 August 2018, 4 March 2019; Wallumbilla Calico Cottage Precinct Master Plan - 30 August 2018, 4 March 2019; Watering the Maranoa - Teelba 14 February 2019, Begonia 18 February 2019 and Eumamurrin 19 February 2019; The Locomotive located in Mitchell Memorial Park - 3 April 2019. Council also established a temporary advisory committee for the Saleyards Interpretive Centre on 27 March 2019. During the year Council sought community feedback on its proposal to rename Miscamble Street East in Roma. Councillors met with community groups and relevant stakeholders seeking feedback in developing Council's submission to the Queensland Coordinator General regarding amendments to conditions of approval for the Australia Pacific Liquefied Natural Gas (APLNG) project.

What we do	What we aim for	What we achieved this year	
Individual community engagement	As initiated by each Councillor.	Councillors engaged with community groups, individuals, businesses and industry both formally and informally.	
Deputations to the elected Councillors	Generally on a day set aside for Councillor workshops - e.g. first and third and Wednesday in the afternoon.	Council received a total of 25 formal deputations for 2018/19.	
Advocacy to	Formal submissions	8 meetings were held with Councillors for advocacy to other tiers of government:	
other tiers of government	as opportunities arise. Informal advocacy	• 20 July 2018 - Cr. Schefe met with the Coordinator General's Office to discuss the APLNG request for project change and the position of Council;	
	on Council- endorsed priorities.	 2 October 2018 - Available Councillors met informally with Senator James McGrath; 	
		• 13 December 2018 - Available Councillors met with Ann Leahy and Senator Amanda Stoker to discuss matters of common interest;	
		• 2 February 2019 - Cr. Schefe met with Minister Stirling Hinchliffe in Brisbane in relation to Infrastructure funding;	
		 23 March 2019 - Available Councillors met with Mrs Julieanne Gilbert MP - Assistant Minister for State Development; 	
		• 27 May 2019 - Available Councillors met with the Queensland Mental Health Commissioner to the South West (Ivan Frkovic);	
		• 7 March 2019 - Cr. Chambers attended the Regional Development Australia 5 Issues Forum in Cunnamulla;	
		• 2 April 2019 - Cr. Chambers and Cr. O'Neil attended the LGAQ annual general meeting.	
		Details of Councillors' additional advocacy, where they attended as a delegate of Council, are included in " <i>Advocacy, strategy and policy development</i> " on page 147 and Councillors' involvement in " <i>Regional collaboration</i> " is included on page 148.	
Council decision making	On the second and fourth Wednesday	Council meetings were held on the 2nd and 4th Wednesday of the month with the exception of December and January (only one meeting).	
and policy development	of the month with the exception of December and January (only one meeting in	Agenda familiarisation workshops were held the day before the Council meeting with one exception (24 July 2018). The workshop did not proceed given budget meeting priorities.	
	each). Scheduling for workshops (informal briefings)	Policy development occurred in the 'off meeting' week, with time in the afternoon for deputations if required.	
	is determined in consultation	 22 ordinary/general meetings; 7 special meetings; 	
	with Councillors, however generally: • Agenda familiarisation on the day	 1 special budget meeting (to adopt the 2018/19 Budget); 7 Budget Submissions & Financial Planning Standing Committee meetings - 19 recommendations were put forward by the Budget Standing Committee in preparation for the 2019/20 special budget meeting; 34 workshops (agenda familiarisation, policy development). 	
	before the Council meeting;	Individual Councillor attendance is detailed within Part 5 - Legislative reporting.	
	Policy		
	development in the 'off	 A number of key governance policies were prepared/updated: Customer Request Policy - 22 August 2018 (GM/08.2018/100); 	
	meeting' week	 Customer Request Policy - 22 August 2018 (GM/08.2018/100); Elected Member Request and Assistance Policy (incorporating Acceptable Request 	
	(first and third Wednesday).	Guidelines) - 27 March 2019 (GM/03.2019/107) and GM/06.2019/145 (held for a meeting in the new year);	
		Terms of Reference for Council committees; Standing Order Deline, 20 Neurophere 2010 (CN4(11-2010/04), and 24 April 2010)	
		 Standing Order Policy - 28 November 2018 (GM/11.2018/84) and 24 April 2019 (no resolution at that time). 	

4.1 ELECTED MEMBERS



Assistant Minister for State Development Julieanne Gilbert (representing Minister for State Development, Manufacturing, Infrastructure and Planning, Cameron Dick) officially opening the Roma Airport Runway Overlay Project with Mayor Tyson Golder.



OUR SERVICES AND PROJECTS

- Manage the Elected Member function within a total budget of **\$1,551,977**.
- Deliver annual services with quarterly reporting on progress including administrative support for the following:
 - Councillors' Out and About program
 - Local town improvement group meetings
 - Representation on Council committees
 - Project specific engagement and other community events
 - Individual community engagement
 - Deputations to the elected Councillors
 - Advocacy to other tiers of government
 - Policy development and review
 - Council decision making
 - Councillor and employee resources.



OUR KEY PRIORITIES

- Community engagement Review of framework (policy) including advisory committees.
- Local government elections and the transition to a new Council Preparations for caretaker period, election signage policy, candidate information packs, post election meeting, new elected members' training and new Council information packs.
- **Resources to support Council decision making** Implementation of an electronic agenda platform for Councillors who have a preference for electronic agendas and minutes.
- **Policies** Review of elected members' policies including Elected Member Request and Assistance Policy (Acceptable Request Guidelines under the legislation), Expenses Reimbursement, Standing Orders, Confidentiality, Investigations.
- **Resources for Councillors (elected members)** Development, periodic review and provision of resources such as a Quick Guide to Local Government, Ready Reckoner for Councillors, Wallet/Purse Cards, Good Governance Guide.
- **Employee induction and refresher training** For employees who provide services to the elected Council.
- **Procedures** Development of employee procedures for implementation of the Expenses Reimbursement Policy.

For more information: Our Plan for 2019/20 document - Pages 140 to 145.



Local government elections and the transition to a new Council

Next financial year will see local government elections occur across the State, including the Maranoa region. Before the election occurs, Council will go into a caretaker period which commences on the day when public notice of the holding of the election is given. The exact dates of the caretaker period are determined by the Electoral Commission of Queensland (ECQ).



We encourage additional investment in the Maranoa, developing our economy and increasing our region's population. This will strengthen our region's sustainability and potentially increase opportunities and services for our community.



Welcome to the Maranoa

Explore the Opportunities, Lifestyle and Attractions

Roma • Injune • Mitchell • Surat • Wallumbilla • Yuleba

4.2 Economic development



Council and Australia Pacific LNG representatives commenced discussions in relation to the future of **workers' camps** in the region.



\$275,000 funding secured to boost the **digital connectivity** capacity in Surat and surrounds through the Queensland Government's Building our Regions Program.

Injune Racecourse North residential estate officially opened on 26 February 2019.

A Planner's Guide for **Conferences and Events** in the Maranoa launched on 27 August 2018.



Councillors met with prospective **meatworks** investors. An update to Council's pre-feasibility study has been approved to commence.

ECONOMIC DEVELOPMENT HIGHLIGHTS

Launch of A Planner's Guide for Conferences and Events in the Maranoa

Launched on 27 August 2018, the Planner's Guide showcases and promotes the Maranoa region as a premier location to hold a wide range of industry events such as conventions, conferences, exhibitions, symposiums, sporting competitions and other industry events.

Injune Racecourse North residential estate officially opened

On 26 February 2019, a new subdivision developed by Council in Injune was officially opened. It will provide the opportunity to attract new residents to town, potentially in lieu of fly in fly out workers from the nearby coal seam gas fields.

The street on which the estate is located has been named Denton Court after former Councillor and community member of Injune, Joy Denton. Joy championed the project from its inception. There are 23 lots at Denton Court which will be released by Council for sale when needed.

Diversifying our economy - Meatworks Feasibility

Councillors met with prospective meatworks investors. Council also resolved to update Maranoa's meat processing facility pre-feasibility report to reflect recent changes to market conditions and trends, and to advocate to stakeholders the relative advantages of supporting an export accredited abattoir proposal for the Maranoa.

Negotiations with Origin on behalf of Australia Pacific LNG Project about workers' accommodation

Negotiations have been underway in relation to the future of APLNG's temporary workers' accommodation facilities in the Maranoa region. Negotiations are on-going, with an expectation that these will be finalised in the first half of 2019/20.

ECONOMIC DEVELOPMENT CHALLENGES

Economic stimulus

The region has experienced the dual impacts of a post coal seam gas construction phase (economic boom), and 7 years of declared drought. Finding opportunities to stimulate the economy, during times of reduced local expenditure by the community, continues to be Council's greatest challenge.

Projects like the Saleyards multi-purpose facility, 'Watering the Maranoa' (4 bores) and multiple rounds of exclusion fencing are positive contributions during this difficult time.

What we do

We partner with community, government and business to grow our local economy.

This includes initiatives that enable existing businesses in our community to be sustainable and grow, and attract additional investment and new business to our region. We aim to:

- Ensure that every working age resident can have a job;
- Provide quality lifestyles for residents;
- Ensure business and industry is energetic, adaptable and responsive;
- Build futures for the next generations.

Why we do it

It is important to encourage new business and industry to the region. It generates additional employment opportunities and increases availability of services.

Local jobs, when combined with quality lifestyle, bring population increase, which in turn increases the long term sustainability of our communities.



Mayor Tyson Golder, Cr Puddy Chandler, Cr Peter Flynn, Cr Jan Chambers, Cr Cameron O'Neil, Cr Wendy Newman and Cr Geoff McMullen at the launch of the new "A Planner's Guide for Conferences and Events in the Maranoa", one of this year's highlights for Economic Development within the region.

Did you know

158

Anyone can view the latest economic statistics for the Maranoa region, the Darling Downs and South West Queensland by following this link - https://economy.id.com.au/maranoa

How we are trending - economic development

Economic indicators	30 June 2016	30 June 2017	30 June 2018	30 June 2019
Estimated resident population ¹	12,926	12,850	12,791	12,791
	\$1.208 billion	\$1.414 billion	\$1.573 billion	\$1.62 billion
Gross regional product ²	(Reduction of 6.1% since the previous year)	(Growing 17.1% since the previous year)	(Growing 11.3% since the previous year.	(Growing 2.9% since the previous year)
	(0.39% of Queensland)	(0.43% of Queensland)	(0.49% of Queensland)	(0.48% of Queensland)
Local jobs ²	8,570	8,102	8,179	8,130
Employed residents	7,169	6,904	6,906	7,018
Local businesses ³	2,528	2,477	2,513	2,513⁵
Industry information	n			
- Largest employer ²	Agriculture, forestry and fishing	Agriculture, forestry and fishing	Agriculture, forestry and fishing	Agriculture, forestry and fishing
5 1 5	1,318 jobs	1,289 jobs	1,354 jobs	1,298 jobs
- Largest exporter ²	Agriculture, forestry and fishing	Mining	Mining	Mining
5 .	\$361.7 milion	\$510.4 million	\$736 million	\$1.15 billion
- Largest sales ²	Construction	Construction	Construction	Mining
- Largest sales -	\$621.4 million	\$351.7 million	\$349.2 million	\$945 million
- Largest number	Agriculture, forestry and fishing	Agriculture, forestry and fishing	Agriculture, forestry and fishing	Agriculture, forestry and fishing
of registered	1,319	1,298	1,342	1,342⁵
businesses ⁴	52.2% of total businesses	52.4% of total businesses	53.4% of total businesses	53.4% of total businesses

1. Source: Australian Bureau of Statistics, Regional Population Growth, Australia (3218.0). Compiled and presented in economy.id by .id the population experts.

2. National Institute of Economic and Industry Research (NIEIR) ©2019.

3. Australian Bureau of Statistics, Counts of Australian Businesses, including Entries and Exits, 2016 to 2018 Cat. No. 8165.0.

4. Australian Bureau of Statistics, Counts of Australian Businesses, including Entries and Exits, 2016 to 2018 Cat. No. 8165.0.

5. 2018 figures - 2019 figures not available at time of printing.

Projects - what we achieved this year



This year's highlights

Councillors attend Toowoomba Surat Basin Enterprise evening

The Surat Basin was on show at Queensland's Parliament House in April with the Toowoomba Surat Basin Enterprise (TSBE) monthly enterprise evening being hosted by the regions' members of parliament.

Council was represented at the event by Mayor Tyson Golder, Cr David Schefe and Cr Cameron O'Neil with the region's gas sector on show.

Minister Anthony Lynham addressed the gathering and spoke of the importance the State Government puts on the oil and gas sector out of the Surat Basin and highlighted the contribution the region makes to the nation's Gross Domestic Product (GDP).

Opportunities to showcase the Maranoa to potential businesses are a real benefit of attending gatherings like TSBE's evenings. Any opportunity to attract new investments into the Maranoa is a plus for the region.



Cr Cameron O'Neil chats with Tor McCaul, Managing Director of Comet Ridge and Campbell Thomas, Qenos Feedstock and Energy Manager at the Toowoomba Surat Basin Enterprise evening.

Council and Australia Pacific LNG representatives commence discussions in relation to the future of workers' camps in the region

Following a Council decision on 10 April 2019 and a submission to the State Government, Council and Australia Pacific LNG representatives commenced discussions in May. The decision stemmed from an application by the APLNG Project to the State Government's Coordinator General for a change to one of the conditions for the Project. The change, if approved, would enable the workers' camps in the region to become permanent for the life of the project.

The Office of the Coordinator General confirmed that they would be attending the series of meetings as observers. Negotiations were continuing at year end.



Origin's Dave Atkin (representing the Australia Pacific LNG Project) and Cr David Schefe following a further meeting on 10 June 2019.

Councillors meet with prospective meatworks investors

Mayor Tyson Golder and Councillors Peter Flynn, David Schefe and Wendy Newman met with the Valinda Team Consortium, joint-investors who were in the process of producing a development application for a proposed meatworks on a site near Pickanjinnie, west of Wallumbilla.

Given that the Roma Saleyards is Australia's largest cattle selling centre, the region is uniquely positioned for such a development. Following a favourable study, Council is very interested in looking at new meatworks proposals.

A development of this nature would bring significant benefits to the local agricultural industry, creating jobs and therefore providing positive economic outcomes for the Maranoa region.

Discussion with the consortium centred on planning developments, access to the site, water usage permissions and community support (benefits/challenges) for setting up the meatworks.

Council looks forward to future developments on this proposal and other possible proposals regarding the future of a meatworks in the region.



Cr David Schefe, Mayor Tyson Golder, Cr Wendy Newman and Cr Peter Flynn meeting with Henry (Takeshi) Nomoto and Linda Claxton from the Valinda Team Consortium to discuss a proposal for a meatworks in the region.

Launch of A Planner's Guide - for Conferences and Events in the Maranoa

The first edition of this new initiative was launched by Council on 27 August 2018, with special guest, Mayor Mark Jamieson, President of the Local Government Association of Queensland (LGAQ) visiting Roma for the event.

The Planner's Guide showcases and promotes the Maranoa region as a premier location to hold a wide range of industry events such as conventions, conferences, exhibitions, symposiums, sporting competitions and other industry events.

During the launch, Mayor Jamieson announced the exciting news that Maranoa Regional Council was selected to host the LGAQ's fourth Bush Councils' Convention in August 2019.

The Planner's Guide features 283 businesses and organisations and is available on Council's website:

http://www.mymaranoa.org.au/business/business-support/tool-resources

A printed copy is available on request to Council, and will be used as a targeted marketing tool by Council's Events Specialist.

Injune Subdivision officially opened

Residents of Injune, Councillors and staff, and Santos representative, Mr Andrew Snars, gathered on 26 February 2019 for the official opening of Racecourse North Estate and the naming of 'Denton Court', in honour of former Councillor Joy Denton.

The estate was made possible by a partnership between Council and Santos, which provided \$1.5 million to the project.

Council carried out the estate's road construction, as well as kerb and channelling. Trees and landscaping have been completed along Denton Court to ultimately provide shade and contribute to the overall landscape.

During her 15 years in local government, Joy was always a passionate and dedicated supporter of her community. Joy first identified the need to make more residential land available for the Injune community to grow. At a Council meeting last year, Council resolved that the roadway servicing Racecourse North Estate be named 'Denton Court' to honour Joy's long-term commitment to the Injune community.



Deputy Mayor Jan Chambers, former councillor Joy Denton, Santos representative Andrew Snars and Mayor Tyson Golder celebrate the official opening of Denton Court.

What we do	What we aim for	What we achieved this year
Investment attraction - attracting,	attraction - annual operating	• Investment attraction activities have focussed on enhancing a meatworks development proposal. At Council's meeting on 12 September 2018 (Council resolution GM/09.2018/15) it was resolved to:
creating new		1. Seek a proposal and quotation to update Council's Maranoa's Meat Processing Facility pre-feasibility report to reflect recent changes to market conditions and trends.
	A business support workshop at least	Advocate to stakeholders the relative advantages of supporting an export accredited abattoir proposal for the Maranoa.
	every 2 nd month.	Updating of the feasibility study will continue through 2019/20.
	Activity reported quarterly	• Council also embarked on another partnership for the Advancing Regional Innovation Program with Toowoomba & Surat Basin Enterprise (TSBE)/Food Leaders Australia (FLA) and entered into agreements to host innovation forums in the Maranoa region for the financial year.
Business support - assisting current	As opportunities are identified.	• Assistance was provided to current businesses through the Business Excellence Program that hosted 11 events, assisting over 200 businesses.
businesses		• 10 local entrepreneurs were assisted to obtain scholarships to set up new businesses through the SEED Scheme sponsored by the Regional Australia Bank.
	• Council conducted Better Business Solutions Workshops that were focussed on "Tips, Tools, Tech" in Mitchell, Injune and Surat on 29-31 May 2019. The workshops were held to provide support and information on new technology for local businesses, with approximately 50 attendees across the region. The events were funded through the Queensland Government's Small Business Week program.	
		• AEC Group was engaged to peer review Council's Business and Industry strategy (part of the Economic and Community plan). It is anticipated to be finalised in the first half of next financial year.
		• Council sponsored the Maranoa Business Awards contributing \$12,000 and assisted in the organisation of The Maranoa Business Awards.

Services - what we achieved this year

4.2 ECONOMIC DEVELOPMENT

What we do	What we aim for	What we achieved this year
Liveability services - attracting new residents	Activity reported quarterly	• Council has been working with Origin on behalf of the Australia Pacific LNG (Liquefied Natural Gas) Project to transition their operational workforce to local residents (where currently fly-in fly-out (FIFO) workers). Negotiations are on-going, with an expectation that these will be finalised in the first half of 2019/20.
		• Response was provided to the proposed amendments to the <i>Strong and Sustainable Resource Communities Act 2017</i> to include Jackson and Yuleba as nearby communities that have an interest in resource sector activities.
		• At the Council meeting held on 14 November 2018 it was resolved that expressions of interest and budget estimates be sought from a suitably qualified entity/s, to develop a plan to facilitate resource industry workers to become residents of the Maranoa (Council resolution GM/11.2018/57).
		A call for submissions from consultants concluded with the work being separated into two parcels being shared between Australian Economics Consulting Group and The Demographics Group (Bernard Salt). It is planned to have a final report for adoption by Council in December of 2019. Once complete, the strategy will quantify a realistic population target and describe strategies to reach that target.
Leveraging facilities, land or resources		• Council will leverage its new residential estate in Injune to encourage fly-in fly-out (FIFO) workers to live in the region. Injune Racecourse North Estate was officially opened on 26 February 2019. The street on which the estate is located has been named Denton Court after former Councillor and community member of Injune, Joy Denton. There are 23 lots at Denton Court which will be released by Council for sale when needed.
		• Work has commenced on a new multipurpose facility at the Roma Saleyards, which will include a beef industry interpretive centre. The centre will provide another boost to tourism development in the region.
		• Council was successful in attracting a significant grant which will be used to boost the digital connectivity capacity in the Surat town and surrounds. The funding agreement was executed in May 2019 (\$275,000 from the State Government's Building our Regions program).
Supporting innovation - developing skills and entrepreneurship		• Council continued to work in partnership with Training Industry stakeholders, in lead and participative roles, with the aim of developing a training hub within the Maranoa region. This will ultimately allow Maranoa residents of all ages to develop new skills or increased skills while remaining in their respective local areas.
Creating partnerships with		• Council continued to work with the Business Excellence Program to deliver programs in the Maranoa region, with a total of 11 events during the year.
the community		The Business Excellence Program (BEP) is a partnership between Council, Department of State Development, Manufacturing, Infrastructure and Planning, Commerce Roma's Shop Local, Invest Local initiative, TAFE and Santos.
		• Following a final review period by the community at the end of the previous year, the Maranoa Economic and Community Plan was adopted on 26 July 2018 (Council resolution GM/07.2018/56). The 10 local community plans continue to be refined ahead of graphic design and printing.
		• Assistance was provided to Toowoomba and Surat Basin Enterprise to hold a networking evening on 14 March 2019 which attracted around 150 delegates to our region.



OUR SERVICES AND PROJECTS

- Manage the **economic development** function within a total budget of **\$1,541,771**.
- Deliver annual services with quarterly reporting on progress including:
 - Investment attraction attracting, encouraging and creating new businesses;
 - Business support assisting current businesses;
 - Liveability services attracting new residents;
 - Leveraging facilities, land or resources;
 - Supporting innovation developing skills and entrepreneurship;
 - Creating partnerships with the community;
 - Monitoring economic indicators.
- Undertake operating projects of **\$997,800** including the Surat Digital Connectivity Project which is a joint initiative of the Queensland Government, Maranoa Regional Council and industry.



OUR KEY PRIORITIES

- **Liveability study** Engagement of a suitable entity/ies to undertake the report and coordinate local input and feedback.
- **Connected futures** Design and printing of the Economic and Community Development Plan, Business and Industry Strategy and related documents.
- **Feasibility studies and reports** Update of the Meatworks pre-feasibility study, and report on migrant and refugee settlement.
- **Regional economic development** Participation in the South West Regional Economic Development meetings and activities.
- **Population growth** Identification of opportunities to advocate for the transition of flyin fly-out workers to permanent residents.
- New **local business** function to form part of Council's Corporate Plan.

For more information: Our Plan for 2019/20 document - Pages 146 to 151.



Surat Digital Connectivity Project

The Surat Digital Connectivity Project will deliver reliable digital connectivity and high-speed internet for businesses and residents in Surat by constructing and connecting telecommunication access sites and relevant infrastructure and equipment.

The Surat Digital Connectivity Project is proudly funded by the Queensland Government in association with Maranoa Regional Council and industry.



We attract visitors to our region to bring additional customers to our region's businesses. We do this through regionally coordinated destination marketing, coordinated funding, networking opportunities, product development and event promotion.



4.3 Tourism



64,059 visitors through our Maranoa **Visitor Information Centres** - an **8.9%** increase from last year.

'The Big Rig' awarded **Tourism Business of the Year** at the 2018 Maranoa Business Awards.

New Sunset Experience opened at The Big Rig.

The Maranoa region hosted the **Outback Queensland Tourism Symposium and Awards** in November.

\$1.23 million secured from the Queensland Government's Outback Tourism Infrastructure Fund for the Bigger Big Rig project.

Maranoa destination branding project commenced.

TOURISM HIGHLIGHTS

Maranoa shines during Outback Queensland Tourism (OQT) Symposium & Awards

Passionate tourism advocates and professionals from across Queensland united in Roma from 1 November 2018 for the Outback Queensland Tourism Symposium and Awards. Dinner on the tarmac at the Roma Airport was a wonderful and unique event to showcase our region.

The Big Rig Night Show Sunset Experience opens

In June, Council invited residents and visitors to the brand new Big Rig Night Show Sunset Experience in Roma. The Big Rig Night Show Sunset Experience includes a local guide providing stories while visitors sample regional port. Visitors can then enjoy the much loved Night Show movie which details the trials and triumphs of early industry men and women in Roma.

Bigger Projects at the Big Rig for 2019

Funding of \$1.23 million for the Bigger Big Rig was announced through the Queensland Government's Outback Tourism Infrastructure Fund.

The Bigger Big Rig Project will include an observation tower and tree walk featuring highlights of Outback Queensland.

The Bigger Big Rig and Tree Walk Project is a joint initiative of Maranoa Regional Council and the Queensland Government.

Accolades

The Big Rig was awarded **Tourism Business of the Year** at the 2018 Maranoa Business Awards.

TOURISM CHALLENGES

Co-contribution required for The Bigger Big Rig - Outback Tourism Infrastructure Successful Funding

The Big Rig funding application was successful, but the full amount requested was not received.

A higher co-contribution from Council was required. Based on a total project cost of \$2,977,664, the cocontribution for the project to proceed was \$ \$1,747,664. This was made available through a reallocation of budget at Council's meeting on 27 February 2019 (Resolution number GM/02.2019/130).

What we do

Council operates two 7 day a week accredited Visitor Information Centres, one in Roma at the Big Rig, and one in Injune.

Council also provides support to 3 other Visitor Information Centres at Wallumbilla, Surat and Mitchell.

We work in partnership with local tourism and progress associations to market the region. We also plan, actively seek funding and implement initiatives for key tourism precincts, attractions, events and other product development.

We aim to help ensure:

- Every visitor becomes a tourist;
- Every visitor wants to stay another night;
- A future for the next generation;
- A committed and responsive Maranoa tourism industry is developed and sustained.

Why we do it

Tourism brings additional customers to our region's businesses and therefore its growth as a sector is key to the economic development of the region.

Each of our local communities already has a strong focus on tourism - our aim is to complement not replicate what is already happening at a local level.

We aim to be a partner in the Maranoa Tourism Collaborative to support and expand tourism where regional coordination can value add to the industry - e.g:

- destination marketing;
- pursuit of funding;
- networking;
- product development;
- event promotion.

By converting more of the passing traffic to visitors of the Big Rig facility, we also hope to encourage them to stay longer both in Roma and the region and visit the many attractions on offer.



Caravans heading north.

Located on the cross-roads of two major highways, Roma offers easy and efficient transport access. The Warrego Highway (running east/west) is a national highway that links Brisbane with Darwin and the Carnarvon Highway (running north/south) links Roma to northern centres, such as Rockhampton and Cairns and south to New South Wales and Victoria.

Did you know

166

87,965 short vehicles towing a caravan or camper trailer are estimated to drive past 'The Big Rig' Visitor Information Centre, Roma in both directions each year (1.55 million vehicles in total).

By encouraging an additional 2% of the passing traffic to stay an extra night in the Maranoa region a further \$3.3 million could be injected into our regional economy.

* Queensland Government - Department of Transport and Main Roads Annual Average Daily Traffic (AADT) data 2017 - Segment Analysis Report

How we are trending - tourism

	2015/16	2016/17	2017/18	2018/19
Number of people that visited Maranoa Visitor Information Centres	57,601	56,384	58,816	64,059
Visitors to the Big Rig Oil Patch and Night Show	4,875	4,638	5,188	7,424

G G SHARE-A-THANKS

Outback Queensland Tourism Association (OQTA) Conference, Awards and Famils

A huge shout-out to Debra J, Justine M and the Tourism team for pulling off an amazing event on the tarmac of the Roma Airport, in the face of some major last minute power issues.

The night all came together beautifully – the meal was delicious (showcasing local produce Maranoa Beef), the weather was perfect, and the table-settings, lights, venue (with aircraft parked nearby) and music all contributed to the fabulous overall event.

There were so many positive comments about the whole evening – it was wonderful to hear.

I also heard some great comments about the famils to Mitchell (the spa, hand massages, and seeing someone mustering cattle were highlights), Beilba and the gas fields / The Barn near Wallumbilla. Joh H. gets a special gold star for dressing up in period costume, and remaining calm when the bushrangers held up the coach!

It was a wonderful event to showcase our region.

Also a mention to Steve S. and others who answered calls regarding power issues on the Saturday, and Cameron H., for ensuring the runway overlay and the airport dinner could go ahead without impacting on each other.

Well Done Team!



Our performance in focus

4.3 TOURISM

Projects - what we achieved this year

Completed	In progress	Not started
\bigcirc		\bigotimes
 Destination brand and marketing strategy. Big Rig upgrade - master plan and business case. Big Rig Upgrade - Night Show. 	 Directional & Drive Trail Signage. Enhancement of tourism and promotional activities at the Roma Airport. (Also a key initiative for the Roma Airport) 	• The Bigger Big Rig and Tree Walk (Stage 1) - a joint initiative of Maranoa Regional Council and the Queensland Government.

This year's highlights

Maranoa shines during Outback Queensland Tourism (OQT) Symposium & Awards

Passionate tourism advocates and professionals from across Queensland united in Roma from 1 November 2018 for the Outback Queensland Tourism Symposium and Awards.

Attendees were treated to four days of all things tourism to showcase the Maranoa to tourism advocates across Queensland. After a day of listening to enlightening speakers, delegates enjoyed welcome drinks beneath Roma's EMSCO Rig. The symposium ramped up on the Friday, with 16 guest speakers sharing their knowledge and experiences with the crowd. Winton's infamous Crackup Sisters hosted an evening of fun and laughter under the stars at the Roma Saleyards and Saturday saw the delegates taking part in one of several tours that explored various parts of the Maranoa region.

The tours headed in multiple directions, visiting Mitchell, Wallumbilla, Injune and Surat.

Saturday night's Gala Awards Dinner at the Roma Airport was a night to remember for many, with a classic outback sunset providing a special backdrop for the occasion.



Tourism Officer Leanne Crawford, Cr Puddy Chandler and Regional Tourism Development Coordinator at the OQT Symposium & Awards.

The Big Rig Night Show Sunset Experience opens

In June, Council invited residents and visitors to the brand new Big Rig Night Show Sunset Experience in Roma.

The Big Rig Night Show Sunset Experience includes a local guide providing stories while visitors sample regional port. Visitors can then enjoy the much loved Night Show movie which details the trials and triumphs of early industry men and women in Roma.

The ticket price for the Big Rig Night Show Sunset Experience is \$18 for adults, \$12 for concession/child and \$45 per family which includes a sample of port, or juice for children and nondrinkers, and a Roma glass to keep. The Big Rig Night Show Sunset Experience provides a very entertaining and educational experience for all visitors.

The new screen can be used in the middle of the day as effectively as it can after dark, unlike before. Therefore, the new Night Show will commence at 5pm every Monday, Wednesday and Friday to cater for those who prefer an earlier night.

Council is very excited to welcome back long term local and The Big Rig extraordinaire Thallon Keegan to conduct The Big Rig Night Show Sunset Tours. Thallon's Dad, Peter Keegan, is the man behind all the knowledge displayed in The Big Rig Oil Patch.

Bigger Projects at the Big Rig for 2019

Funding of \$1.23 million for the Bigger Big Rig was announced through the Queensland Government's Outback Tourism Infrastructure Fund.

The Bigger Big Rig Project will be an observation tower that visitors can travel to the top while featuring highlights of Outback Queensland. The Tree Walk Project will begin at The Big Rig across the existing Oil Patch Museum and into the native vegetation along the Bungil Creek, linking to the culturally significant Adungadoo Pathway.

It is expected that the new Bigger Big Rig and Tree Walk will increase visitation to The Big Rig and Roma Visitor Information Centre by over 50% once the construction is complete. This growth will create jobs and will result in approximately \$3.3m in overnight expenditure being injected in the Maranoa economy each year.

The Bigger Big Rig and Tree Walk Project is a joint initiative of Maranoa Regional Council and the Queensland Government.



Merryl Eddie, Cr Puddy Chandler, Ray Howson and Cr Cameron O'Neil with the signed funding agreement for the Bigger Big Rig.

What we do	What we aim for	What we achieved this year	
Destination marketing			
Regional visitor guide	Annually	Work commenced on the Specification and Response document for the Tourism Destination Marketing Project and brochure/guide reprint. OQ assist were appointed to design the Regional Tourism Brochure. Once the regional brand is finalised the brochure will be printed.	
		Essential to effective marketing is the development of an agreed brand for the region and a marketing strategy. The first draft is under review and will be completed during Q3 of the 2019/20 financial year. The development of a regional brand, associated collateral, web presence, and brochures will also trigger the development of local stories and experiences to share between regional destinations.	
Liaison with coach companies	Annually	51 coach groups have visited the Maranoa, and were coordinated by Tourism team members.	
Regional calendar of events	Annually	Bond Design has been appointed to prepare the regional calendar of events in readiness for December 2019 - December 2020. The Weekly What's On is developed by Council tourism staff and is distributed to all Visitor Information Centres and tourism, hospitality and accommodation businesses.	
Maintenance of Outback Queensland Tourism Association membership	Annual membership.	Council maintained its membership of Outback Queensland Tourism Association. The Outback Queensland Tourism Association membership fee is \$29,337 (ex GST) (Council Resolution No. GM/07.2018/13).	
Meetings with tourism associations to assess current marketing initiatives and develop and implement new marketing strategies	Twice yearly.	The selected contractor commenced the Regional Tourism Destination Branding project with community consultation occurring in the region in May. Two focus groups were held in Brisbane in June. The first draft brand suggestions are scheduled for delivery at the end of October 2019.	
What's On in the Maranoa	Weekly	Weekly What's On was produced and distributed widely across the Maranoa region.	
Attendance at tourism association meetings (new product and promotion opportunities - experiences and activities)	Bimonthly	On 15 May 2019 a meeting was held with representatives and in February 2019 a regional tourism product development meeting was attended, hosted by OQTA and Andrew Dineen. In May 2019, Council hosted a regional tourism meeting with representatives from tourism and industry advocacy groups to consult in relation to the regional tourism brand. During December 2018, the tourism team attended the annual general meeting of Injune and District Tourism Association. Big Rig Action Group meetings were held on 21 December 2018 and 28 May 2019.	
Conversion of business, event, function and sport visitors, friends, relatives and travellers into tourists	Minimum monthly discussion with Regional Sport & Recreation Coordinator to identify upcoming promotion opportunities.	Over 600 competitors arrived in Roma for the National Clay Target Championships commencing 28 March 2019. Council offered support and assistance by providing extensive brochures to encourage further engagement with local businesses and attractions. 4,240 people participated in a guided tour of the Roma Saleyards. Council assisted the Cobb & Co Festival in successfully securing \$25,000 through the Queensland Destination Events Program (QDEP) and \$45,000 from the Foundation for Rural and Regional Renewal's (FRRR's) Tackling Tough Times Together program. Roma's Easter in the Country Festival successfully obtained \$100,000 over the next 3 years through the Queensland Destination Events Program (QDEP) to assist in regional tourism promotion of the event. Council's Tourism Coordinator is a member of the Easter in the Country Festival and as a member of this Committee worked in partnership to help develop the Business Plan and Marketing Strategy for the 2020 Festival. The Tourism Events Queensland (TEQ) on 15 November 2018 and 18 February 2019. Roma's Easter in the Country was held in April, attracting 13,500 attendees and injecting an estimated \$1,098,075 into the local economy. Through the Roma Visitor Information Centre Council sold Easter in the Country merchandise and provided a central point of marketing, enquiries and information dispersal in the lead up to, and during, the festival.	
Professional operation of 'The Big Rig' as a regionally significant tourism attraction	7 days a week.	7,424 paying visitors entered The Oil Patch and The Night Show during 2018/19.The Big Rig was awarded Tourism Business of the Year at the 2018 Maranoa Business Awards.A contract was executed for the installation of The Big Rig Night Show screen, with the soft opening held on 17 May 2019.	

4.3 TOURISM

Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Industry partnerships an	d skill developme	nt
Professional operation of 'The Big Rig' as a regionally significant tourism attraction	7 days a week.	Council was successful in securing \$1.23m from the Queensland Government under the Outback Queensland Infrastructure Fund for the Bigger Big Rig. The financial agreement was executed with a completion date of September 2020. Whilst the application was successful, the full amount requested was not received. A higher co- contribution from Council was required. Based on a total project cost of \$2,977,664, the co-contribution (i.e. from Council) for the project to proceed was \$1,747,664. This was made available through a reallocation of budget at Council's meeting on 27 February 2019 (Council resolution: GM/02.2019/130). A suite of new tours and prices was adopted for The Big Rig, including a new weekday tour of The Oil Patch Museum and a new Night Show Sunset Experience. The tours are aimed at increasing visitor numbers, improving the visitor experience and generating additional revenue.
Operation of two accredited Visitor Information Centres and support for three other Visitor Information Centres across the region	7 days a week.	A total of 64,059 people visited a Maranoa Visitor Information Centre in 2018/19. This was an 8.9% increase on 2017/18 (58,816 people).
Industry networking	One major event each year.	 The 'My Maranoa' regional networking evening was held at The Big Rig on Thursday 1 November 2018 with 60 local and regional tourism representatives attending, as well as 100 Outback Queensland Tourism Association (OQTA) conference delegates. Other networking opportunities facilitated during the year: The 2018 Outback Queensland Tourism Association (OQTA) Symposium and Awards were hosted in Roma and the Maranoa region in November 2018. Over 150 participants attended the Symposium and 180 people attended the Gala Awards Nights including Federal and State politicians and local government and industry representatives from across Queensland. Tourism & Events Queensland (TEQ) held their regional Conversations with Industry in Roma in November 2018. Forty local and regional representatives attended one-on-one meetings with TEQ specialists.
Volunteer familiarisation ('famil') / visits to the region's tourism assets	One each year.	34 volunteers from across the region attended the Volunteer 'Famil' in March 2019 to Glenmorgan, Meandarra & Surat Myall Park Botanic Garden, Monty's Car Garage, Meandarra ANZAC Museum and Cobb & Co Changing Station.
Skill development opportunities (partnership with industry)	Twice yearly.	A Tourism Business Development Program was hosted by Outback Queensland Tourism Association (OQTA) and was led by Andrew Dineen in Roma on 6 and 7 February 2019 attracting a cross section of tourism operators from across the region. Outback Queensland Tourism Association (OQTA) hosted a two-day digital ready workshop in Roma on 14 and 15 March 2019.
Tourism planning		
Master plans	Master plans as funding becomes available.	The Yuleba Cobb & Co Park Master Plan was received and adopted on 10 April 2019. The next stage of the project will seek quantity surveyor costings for the different elements of the design and undertake community consultation to finalise the design. Council adopted the final draft of the Wallumbilla Calico Cottage & Heritage Precinct Master Plan at its meeting on 27 March 2019 (Council Resolution Number: GM/03.2019/70). The Big Rig Master Plan addendum was finalised by Council's consultant in December 2018. The detailed construction drawings are currently being completed by the architectural firm and will be presented to Council early in the new financial year.
Maranoa tourism strategy initiatives	Within the approved budget.	 The keystone of the Maranoa Tourism Strategy is making the Roma Big Rig a premier attraction in the region. This will add to the "hero" experiences that can attract travellers to the region and Roma . Once travellers are attracted to Roma, the aim is for a collaborative intraregional marketing approach to influence the tourism movements between centres - described as a "hub and spoke" model. Enhancing The Big Rig commenced with a review and update of The Big Rig Master Plan which was completed in Q1 of this year. Planning for the capital works component of the new and improved "Bigger Big Rig" project is underway with a tender due to be awarded in the new financial year. This will introduce a Tree Top walk supported by a tower which mirrors the existing EMSCO Rig. These new features will improve the offering to travellers, especially appealing to the family market which is an increasing segment of the travelling public.



OUR SERVICES AND PROJECTS

- Manage the **tourism** function within a total budget of **\$626,000***.
- Deliver annual services with quarterly reporting on progress including:
 - Destination marketing for the region;
 - 'The Big Rig' Professional operation as a regionally significant tourism attraction;
 - Visitor Information Centres Operation of 2 accredited centres and support for three others across the region.
- Undertake operating and capital projects of \$67,960 including tourism enhancements at Roma Airport and directional and drive trail signage.

*In addition, \$149,939 included in Parks, Gardens and Reserves for tourism facilities' grounds maintenance.



OUR KEY PRIORITIES

- **Destination tourism brand** Development and implementation of the new regional marketing brand and tourism brochure.
- **Industry partnerships** Membership and strong working relationships with key tourism organisations to maximise regional tourism marketing and training opportunities.
- Advocacy for additional investment in tourism Identification of opportunities for coal seam gas and other energy investment in allied tourism initiatives for the region. Development of business cases and concept plans for inclusion in Council's advocacy prospectus and for applications when funding rounds are announced.
- **Regional events** Promotion and communication of local events, encouraging visitors to attend.
- **Master plans** Contribution to plans for key tourism precincts, namely Cobb and Co Park, Yuleba and Calico Cottage, Wallumbilla.
- **Big Rig** A focus on establishing The Big rig as a must-do for all Outback Queensland visitors through new experiences and tours, on-line ticket purchases and enhanced online and social media marketing.
- **Bigger Big Rig** Contribution to reporting in accordance with funding agreement milestones.

For more information: Our Plan for 2019/20 document - Pages 158 to 165.

MINOD - NOOS MINOD - NOOS MINOD - NOOS MINOS MIN

The Big Rig Upgrade

The Big Rig Action Group, in partnership with Council, has made it a priority to further develop The Big Rig to become the Australian Oil, Gas and Energy Centre to tell the nationally significant past and current story of oil and gas.

The Bigger Big Rig

With the \$1.23m in funding through the Queensland Government's Outback Tourism Infrastructure Fund for The Bigger Big Rig Project. Construction of the project will be undertaken in 2020.

Council proud to support the Cobb & Co Festival

The Cobb & Co Festival celebrates the 95-year anniversary of the last Cobb & Co mail run in Australia from Surat to Yuleba. Council is proud to be a major sponsor of the Cobb & Co Festival (giving \$20,000 cash and \$20,000 in-kind sponsorship).

Maranoa Regional Tourism in 2019/20

Tourism representatives from across the Maranoa region and Council are collaborating to develop and implement a new consumer-centric tourism destination brand, and destination marketing tourism brochure. This will be designed to increase the length of stay of visitors in the region to explore all the attractions of our diverse region.



We provide and operate airports that contribute to the economic and community development of the region (including access to our region's towns for medical emergency flights) while working to ensure compliance with legislative obligations.



Our year at a glance

4.4 Airports

1 non-compliance notice (now rectified) during an Aviation and Maritime Security (AMS) systems test of security procedures.

1,250 flights, 89,003 passengers - the highest in 3 years.



Roma Airport Runway Overlay Project completed (Total cost: **\$8.501 million**) with **\$2 million** funded by the Queensland Government's Building our Regions Program).



Dinner on the tarmac featured as part of the Outback Queensland Tourism Association Conference.

AIRPORTS HIGHLIGHTS

Project completion

7 projects were delivered during the year with expenditure during the year of \$8,273,320 - the largest being the runway overlay at the Roma Airport which was proudly funded by the Queensland Government in association with Maranoa Regional Council.

Passenger numbers

Passenger numbers reached 89,003, the highest in three years.

Roma airport takes flight with the completion of the Roma Airport Runway Overlay Project

Saturday, 23 March 2019 saw Council hold the official opening for the Roma Airport Runway Overlay / Upgrade Project.

The project involved the entire 30m width of the runway being overlayed with new asphalt and all line marking as well as repairing areas of the taxiway and apron pavements.

This project was jointly funded under the Queensland Government's Building our Regions program, Maranoa Regional Council's Roma Airport reserves and loan serviced by airport revenue.

AIRPORTS CHALLENGES

Works in progress

2 projects (2018/19 works program) were in progress but not yet complete at year end: These will be completed in 2019/20.

- Roma airport uninterruptable power supply (UPS)
- Roma airport runway flank works.

2 priorities originally scheduled for 2018/19 will now be undertaken in 2019/20, the first of which was dependent on completion of the runway overlay project:

- Commencement of long term asset management planning - the focus for 2019/20 will be completion of a detailed pavement maintenance plan to maximise the life of the recent Roma runway overlay investment.
- Completion of weekly and monthly work plans to program compliance and aviation safety activities for Council's aerodromes (input to Airports Operations Manual).

Section 4.4 cover image - Upgraded Roma Airport Runway.

What we do

We own, operate and manage 4 aerodrome facilities within the Maranoa region. Roma Airport operates Regular Public Transport (RPT) flights between Roma and Brisbane daily through the security screened terminal - 3kms north of town. It also operates as the central hub providing maintenance support, compliance and operational monitoring to Council's Aerodrome Landing Areas (ALAs) in Injune, Surat and Mitchell.

Our aerodromes consist of 5 runways and 1 dedicated helipad:

	Length (metres)	Width (metres)	Surface
Roma main runway	1,504	30	Asphalt
Roma secondary runway	804	18	Grass
Injune runway	1,200	18	Chip seal
Injune helipad	43	30	Chip seal
Surat runway	1,047	15	Chip seal
Mitchell runway	1,430	30	Chip seal

All 4 of Council's aerodromes are equipped with pilot activated remote lighting controls to allow safe runway landings for aircraft day or night and have aerodrome serviceability and technical inspections undertaken at regular intervals to monitor for any changes to the facilities that might impact safe aircraft operations.

Why we do it

Council, as the owner and operator of aviation facilities, is required to operate and maintain its aerodromes in accordance with the relevant legislation including the Civil Aviation Safety Regulation (CASR) and Aviation Transport Security Regulation (ATSR).

Further to this, we aim to provide safe and sustainable facilities to enhance the region's liveability and economic prosperity, and provide access to services and markets outside the region. Therefore, it is critical that our aerodromes are fit for purpose, safe and maintained to a high standard.

We also need to plan for the future to ensure that our facilities can grow (e.g. not become land locked) and adapt to changing needs (e.g. type of aircraft).



Did you know

Some of the services Council's aerodromes provide include:

- Daily east-west (Brisbane-Dalby-Roma-Charleville) mail plane stop
- Emergency and non-urgent medical transport
- Aerial firefighting
- Reloading access facilities for agricultural spraying
- Aviation fuel supply for landholders
- Specialist doctors and medical support to the region
- Military aircraft refueling stop-over
- Key logistical role in disaster management
- Identity verification for Aviation Security Identification Cards (ASIC).



Councillors, Aero Club Members and staff view the night works at the airport with a briefing by the Managers - Cameron Hoffmann (Contract Management) and Ben Stewart (Airports).

How we are trending - airports

	1999/ 00		00/)1	2001/ 02	2002/ 03	2003/ 04	2004 05	1/ 200 06		:006/ 07	2007/ 08
Passenger numbers	11,2	49	11,196	10,532	10,219	11,4	77 14	402 10	5,247	22,331	29,965
	2008/ 09	2009 /10	2010/ 11	2011/ 12	2012/ 13	2013/ 14	2014/ 15	2015/ 16	2016/ 17	2017/ 18	2018/ 19
Passenger numbers	39,979	47,415	57,482	90,483	211,344	317,587	228,661	105,027	86,625	85,902	89,003
Flight numbers	*		356	1,178	2,557	3,548	3,130	1,781	1,210	1,208	1,250

* data based on weight class and it would be very difficult to accurately determine what is regular passenger transport (RPT), charter and general aviation.



SHARE-A-THANKS

Cross departmental collaboration at its best – Roma Airport Runway Resurfacing Official Opening

It was Maranoa Regional Council's moment to shine again on Saturday 23 March 2019, with the official opening of the resurfaced runway at Roma Airport. This major project involved resurfacing the 1.5 km long, 30 metre wide runway, which had deteriorated earlier than expected due to the additional flights and heavier aircraft during the Coal Seam Gas construction boom.

Carefully planned over multiple years and meticulously executed, the \$8.4 million project was successfully delivered by Fulton Hogan, with the lead Council officers being Cameron H. from a contract perspective and Ben S. from an airport operations perspective.

It was wonderful to see the results of multiple departments working together to deliver such a complex project – quite mind blowing really when you consider that:

- The works were undertaken across 24 separate shifts;
- The airport needed to be returned to normal operations each morning after the night shift to allow the day's flights to land safely;
- Airports are highly regulated operations and delivering construction work at an operational airport presented a whole new level of challenges!

I don't think there was enough coffee in Roma for Ben, or a moment's rest for he and Cameron as they guided the project to a successful conclusion.

Like any project, it was not without some unexpected issues arising mid construction – however they were somewhat more unusual than most. One particularly memorable event included a pilot who arrived in Roma and wanted to land despite the notification of the works in progress ! Having to think on their feet the airport staff provided support for the aircraft to land safely on the cross runway.

The project also faced material supply challenges at one stage, which required a huge effort from Roma quarry to keep the project going.

A huge thank-you to Cameron and Ben and their teams, and to Director Rob Hayward who was wearing his second hat as Acting Director Infrastructure Services and helped guide the project through some challenging times.

To Cameron, appreciation for his careful planning over a long period of time and strong contract management, and to Ben and the Airport team for managing the safety of our travelling public during the construction works.

To Manager Evan and the team at the Roma quarry, thank you for your additional efforts when needed. Without your help at our time of need, significant additional costs would have been incurred. Acknowledgement also to Sophie K. (communications), Ryan (procurement), Sue and Cindy (funding) who have also been part of this amazing project, and for Kelly, Lauren and Michelle for your opening event preparation.

CEO Julie

4.4 AIRPORTS

Projects - what we achieved this year

Completed	In progress	Not started
\bigotimes		\otimes
 Roma Airport Runway Overlay Project - proudly funded by the Queensland Government in association with Council. Upgrade Injune aerodrome - design. Upgrade Surat aerodrome - design. Upgrade Mitchell aerodrome - design. Roma airport lock replacement. Roma airport explosive trace detection equipment replacement. Pilot Activated Lighting Control replacement - Injune aerodrome. 	 Roma airport uninterruptable power supply (UPS). Roma airport runway flank works. Enhancement of tourism and promotional activities at the Roma Airport. (Also a key initiative for Tourism) 	

This year's highlights

Roma airport takes flight with the completion of the Roma Airport Runway Overlay Project

Saturday, 23 March 2019 saw Council hold the official opening for the Roma Airport Runway Overlay / Upgrade Project.

The project included the entire 30m width of the runway being overlayed with new asphalt, all line marking and runway shoulder works as well as repairing areas of the taxiway and apron pavements. This was a significant project for Council, with a total project cost of over \$8 million.

A partnership project between Council and the Queensland Government through the Building our Regions program, the balance of funding was from Roma Airport reserves with no ratepayers' money used during the project.

Designed to factor in a potential increase in air traffic over the next 20 years, this upgrade ensures the runway can accommodate more than 40 flights into the future (which is more than double the current 16 flights per week).

Assistant Minister for State Development Julieanne Gilbert who represented the Minister for State Development, Manufacturing, Infrastructure and Planning, Cameron Dick, was present to officially open the runway.

This project was jointly funded under the Queensland Government's Building our Regions program, Maranoa Regional Council's Roma Airport reserves and loan serviced by airport revenue.



Council officers Cameron Hoffmann and Sue Sands, Cr David Schefe, Cr Wendy Newman, Cr Jan Chambers, Cr Cameron O'Neil, representative of Huesker, Zehra Kaya, Assistant Minister for State Development Julieanne Gilbert, Mayor Tyson Golder, Cr Puddy Chandler, Shadow Minister for Local Government and Member for Warrego Ann Leahy, Cr Geoff McMullen, Cr Peter Flynn.

The contractor for the works was Fulton Hogan. Huesker was a subcontractor (of Fulton Hogan) and they supplied a specialist asphalt reinforcement product that will slow the progress or development of cracking and extend the life of the runway pavement.

Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Airport access		
Issuing and control of Visitor Identification Cards under the Aviation Transport Security Regulations	Provided as required for airport users.	176 visitor Identification Cards (VIC) were issued for non-Aviation Security Identification Card (ASIC) holders to access airside or secure areas of Roma Airport in accordance with the requirements of the Aviation Transport Security Regulations.
Identity verification services to Aviation Security Identification Card (ASIC) issuing bodies	Ad hoc service provided to ASIC applicants by appointment.	Airport staff verified the identity for 27 Aviation Security Identification Card (ASIC) applicants as required by the Aviation Transport Security Regulations to assist the applicants in obtaining their ASIC.
Works safety supervision and airside escorting of vehicles and personnel	Provided by arrangement in advance of works or for infrequent access to airside facilities.	Works safety supervision was provided for airside activities as required by the Civil Aviation Safety Regulations for all projects and works conducted at Roma Airport.
Airport induction and airside driving authorisations	Provided by arrangement with notice; duration approximately 2 hours.	Airport staff completed 27 site inductions for personnel conducting works at Roma Airport in 2018/19.
Aviation Security Identification Card (ASIC) verification of airside persons	Daily interaction with persons airside.	Airport staff continued to conduct ad hoc face to card verification of ASIC currency and validity of persons in the airside area or those intending to access the airside area to ensure they are authorised to access these areas. Where identified, access was facilitated in accordance with the Aviation Transport Security Regulations.
Issuing gate codes for airside access	Daily as requested, pilot escorting for non-ASIC holders.	Airport staff issued 158 gate codes for persons authorised to access airside areas of Roma Airport. Those not holding a valid Aviation Security Identification Card (ASIC) were escorted to their aircraft.
Access control and monitoring to airside and security restricted areas	Daily during operational hours.	Roma Airport staff conducted daily monitoring of passenger and aircraft movements, physical barrier control and verification of those accessing airside areas. The <i>Aviation Transport Security Regulations 2005</i> requires the airport operator to ensure those persons with access to the airside areas of Roma Airport are appropriately authorised to do so.
Airport maintenance		
Terminal and general facility cleaning	Daily facility cleaning with monthly carpet cleaning.	Terminal cleaning services were provided daily on operational days with monthly carpet cleaning by a local contractor at the Roma Airport. Facility cleaning was provided at Injune, Surat and Mitchell as required by condition assessment.
Line marking of movement areas	As identified in inspections or directed by the Civil Aviation Safety Authority (CASA).	Linemarking was completed on areas identified through inspection as requiring a refresh by airport staff. No directions were issued from Civil Aviation Safety Authority (CASA) to perform emergency linemarking maintenance in 2018/19.
Runway, taxiway and apron maintenance	Daily foreign object and debris removal, crack patching and minor time limited works.	Daily monitoring of movement areas was completed with maintenance works such as crack sealing and Foreign Object/Debris (FOD) removal completed as the need was identified.
Passenger and baggage screening equipment maintenance	Programmed quarterly maintenance contract in place, daily inspection and calibration, periodic licensing and safety certification of radiation sources.	All programmed maintenance activities were completed for baggage and passenger screening equipment by service technicians in accordance with service agreements. Radiation safety requirements were met through auditing and update of documentation, with licensing up to date and verified.
Runway lighting inspection and maintenance	Daily foreign object and debris removal, crack patching and minor time limited works.	Daily serviceability inspections of runway lighting was completed by staff at Roma Airport with faults rectified immediately. Programmed aerodrome landing area inspections were also completed twice weekly and following significant weather events.
Fence and gate maintenance keeping animals off runways	Daily inspection of fences and gates at Roma with weekly minor repairs undertaken, major fence breaches rectified immediately. Twice weekly inspections for Aerodrome Landing Areas (ALAs), faults rectified as required.	Daily serviceability inspections of airfield fencing was completed by staff at Roma Airport with minor repairs completed immediately. Programmed aerodrome landing area inspections were also completed twice weekly and following significant weather events.
Start and end of trip facility maintenance	Airconditioning inspections programmed quarterly, lighting, electrical, plumbing and building defects identified and rectified as required.	Electrical and airconditioning maintenance was completed by local contractors as scheduled, with all other services maintained as defects were identified.

4.4 AIRPORTS

What we do	What we aim for	What we achieved this year
Slashing and grounds keeping of airports	Slashing of flight strips when grass height exceeds 150mm, annual airside and landside boundary slashing (Roma), weekly lawn and garden maintenance.	Slashing of flight strips was completed by airport and Council staff when the need was identified. Annual airside and landside boundary slashing at Roma Airport was completed during winter by airport staff. Weekly lawn and garden maintenance was completed as required.
Airport operations		
Screening of passengers and items on Regular Public Transport (RPT) and selected Charter flights	Daily during operational periods.	All passengers, baggage and items requiring screening under the Aviation Transport Security Act and Regulations were screened appropriately, Council contracted MSS Security Pty Ltd to undertake screening with over 43,000 departing passengers screened prior to leaving the region.
Wildlife hazard control	Daily before and after Regular Public Transport (RPT) and large charter operations.	Authorised wildlife hazard management practices was conducted daily as required under the Wildlife Hazard Management Plan of Roma Airport. Habitat management was undertaken at all aerodromes as identified with flight strip and airfield wide slashing and development application reviews.
Statutory inspections of aerodrome serviceability and technical compliance as required under the Civil Aviation Safety Regulations and Civil Aviation Advisory Publication 92-1 (1)	Daily serviceability inspections of Roma and twice weekly for Aerodrome Landing Areas (ALAs), annual technical and electrical inspections at Roma and 3 yearly rotating compliance inspections of Aerodrome Landing Areas (ALAs).	 All statutory inspections were completed, including: Daily serviceability inspections of Roma Airport; Twice weekly serviceability inspection of Injune, Surat and Mitchell Aerodrome Landing Areas (ALAs); Annual technical and electrical Inspections of Roma Airport; 3 yearly external inspection of Mitchell Aerodrome Landing Area (ALA).
Obstacle Limitation Surface (OLS) and Procedures for Air Navigation Services — Aircraft Operations (PANS-OPS) monitoring and hazard management	Daily monitoring. Notices to Airmen (NOTAMs) and regulatory agency referrals as required.	New airspace safeguarding files were developed to enable more efficient assessment of potential obstacles. Monitoring of both the Obstacle Limitation Surface (OLS) and Procedures for Air Navigation Services — Aircraft Operations (PANS-OPS) was completed daily through serviceability inspections and through the Annual Technical Inspection of Roma with obstacles addressed through Civil Aviation Safety Authority (CASA) and Airservices Australia procedures as needed.
Planning assessment for developments in the vicinity of aerodromes	As required assessment of development implications to airspace.	New airspace safeguarding files were developed to enable more efficient assessment of potential obstacles. This has been integrated into planning and development assessment processes. These were used to assist Council's Planning Department for all development applications where a potential interaction was identified.
Contract management for services to Council and leases of business tenancies	Annual review of schedules, daily contractor management and monitoring.	Security screening service provider schedules were reviewed in line with contractual requirements. Leased area schedules were adjusted according to the consumer price index at agreed timing intervals with lease holders. Operational and maintenance contractor management was conducted as required through supervision and scope control by airport staff.
Roma Aerodrome compliance and user meetings	Minimum annual Aerodrome Security and Safety Committee meetings, Airport Advisory Committee Meeting held 6-monthly, Regional Industry Consultative Meetings held 6-monthly.	 Required meetings were held as scheduled during the year: Airport Advisory Committee meetings were held on 13 November 2018 and 26 March 2019; Aerodrome Security and Safety Committee meetings were held across October and November 2018; Regional Industry Consultative Meetings were held on 7 November 2018 and 19 June 2019.
Foreign object/debris and aircraft safety monitoring	Daily before and after Regular Public Transport (RPT) and large charter operations.	Aircraft safety monitoring and Foreign Object/Debris (FOD) control was completed daily as required, with FOD removed, reported (if required) and disposed of by airport staff.
Passenger and aircraft monitoring	Daily monitoring of passenger movement through Security Restricted Areas.	Monitoring of passenger and aircraft movements through the Security Restricted Areas was monitored by airport staff daily for all Regular Public Transport (RPT) and large chartered aircraft if required.
Emergency response preparedness and exercises	Rotating schedule of desktop and full activation exercises annually, planning and de-brief meetings held prior to and following exercises, continual update of Aerodrome Emergency Plan and Aerodrome Manual following exercises.	A full activation aerodrome emergency exercise was completed at Roma Airport in November 2018. The exercise was closed out effectively with aerodrome documentation updated to reflect the findings of the exercise where required.

rterly reconciliation of cash te, quarterly banking and station cash in transit actions quired. kly cleaning and inspection nines with reactionary intenance for breakdowns, ual supplier maintenance ram. r as required. thly reconciliation and cing of accounts. Account s set up as requested by omers. equested assessment rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	Cash reconciliations were completed on pay stations 6 times during the year by airport staff, with banking completed to ensure continued cash management effectiveness. Planned and reactive maintenance of the car park system at the Roma Airport was completed by both airport staff and Skidata as the manufacturer and service provider for the technology. Development of a service level agreement commenced in 2018/19 to provide a structured approach to maintenance, to be finalised in 2019/20 if the terms are suitable. Ongoing support was provided to users of the Roma Airport car park as required, with ticketing and technological faults addressed by airport staff as needed. Reconciliation and invoicing of postpaid car parking accounts was completed monthly, accounts managed as requested by customers including the issue/replacement of account cards when requested. Airport staff received and processed the following landing requests for Council aerodromes
te, quarterly banking and station cash in transit actions quired. kly cleaning and inspection htry, exit and pay station hines with reactionary itenance for breakdowns, ial supplier maintenance ram. as required. thly reconciliation and cing of accounts. Account s set up as requested by omers. equested assessment rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	 year by airport staff, with banking completed to ensure continued cash management effectiveness. Planned and reactive maintenance of the car park system at the Roma Airport was completed by both airport staff and Skidata as the manufacturer and service provider for the technology. Development of a service level agreement commenced in 2018/19 to provide a structured approach to maintenance, to be finalised in 2019/20 if the terms are suitable. Ongoing support was provided to users of the Roma Airport car park as required, with ticketing and technological faults addressed by airport staff as needed. Reconciliation and invoicing of postpaid car parking accounts was completed monthly, accounts managed as requested by customers including the issue/replacement of account cards when requested. Airport staff received and processed the following landing requests for Council aerodromes
htty, exit and pay station hines with reactionary htenance for breakdowns, hal supplier maintenance ram. Tas required. thly reconciliation and cing of accounts. Account s set up as requested by omers. equested assessment rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	Roma Airport was completed by both airport staff and Skidata as the manufacturer and service provider for the technology. Development of a service level agreement commenced in 2018/19 to provide a structured approach to maintenance, to be finalised in 2019/20 if the terms are suitable. Ongoing support was provided to users of the Roma Airport car park as required, with ticketing and technological faults addressed by airport staff as needed. Reconciliation and invoicing of postpaid car parking accounts was completed monthly, accounts managed as requested by customers including the issue/replacement of account cards when requested.
thly reconciliation and cing of accounts. Account s set up as requested by omers. equested assessment rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	required, with ticketing and technological faults addressed by airport staff as needed. Reconciliation and invoicing of postpaid car parking accounts was completed monthly, accounts managed as requested by customers including the issue/replacement of account cards when requested. Airport staff received and processed the following landing requests for Council aerodromes
cing of accounts. Account s set up as requested by omers. equested assessment rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	completed monthly, accounts managed as requested by customers including the issue/replacement of account cards when requested. Airport staff received and processed the following landing requests for Council aerodromes
rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	Council aerodromes
rcraft landing requests, ation of parking bays and ication to Aerodrome ling Area (ALA) reporting	Council aerodromes
ers.	- 328 Injune; - 59 Surat; - 86 Mitchell.
equested engineering w of pavement and aircraft cities.	1 pavement concession request was received and processed for Roma Airport for the year with no pavement overloads requiring engineering assessment.
ertake condition assessment issets at Roma Airport in Q2. mission preparation of t Management Plan for pletion, and present to ncil for adoption in Q3. are budget submissions d on maintenance and wal projects, informed by adopted Asset Management s for Roma and Council's idrome Landing Areas (ALAs) june, Surat and Mitchell in	The Asset Management Strategy for Roma Airport was deferred to next financial year due to resourcing and project delivery priorities (in particular Roma Airport Runway Overlay Project). The Aerodrome Landing Areas' Asset Management Plan is to be updated and presented to Council in 2019/20.
talise on industry ultation forums to prepare egulatory reforms. on-compliance notices from Aviation Safety Authority A) or Aviation and Maritime rity (AMS) for failure to meet ementation timeframes for latory changes. elopment of risk based ective action plans within eeks of finalisation of pliance inspections, audits rocess reviews that identify	 1 non-compliance notice was received at Roma Airport during an Aviation and Maritime Security (AMS) systems test of security procedures. The corrective action plan was submitted within 4 weeks and accepted by Aviation and Maritime Security (AMS), acquitting the non-compliance notice effectively. No audits or inspections were conducted by Civil Aviation Safety Authority (CASA) in 2018/19. A corrective action plan addressing the recommendations from the Annual Technical and Electrical Inspections of Roma Airport was completed and presented to Council in April 2019 following receipt of, and agreement on, the final inspection reports.
	w of pavement and aircraft cities. rtake condition assessment sets at Roma Airport in Q2. mission preparation of Management Plan for oletion, and present to oletion, and present to oletion, and present to oletion, and present to all for adoption in Q3. are budget submissions d on maintenance and val projects, informed by dopted Asset Management for Roma and Council's drome Landing Areas (ALAs) une, Surat and Mitchell in valiation forums to prepare egulatory reforms. con-compliance notices from Aviation Safety Authority A) or Aviation and Maritime rity (AMS) for failure to meet mentation timeframes for atory changes. lopment of risk based ctive action plans within eks of finalisation of oliance inspections, audits
4.4 AIRPORTS

What we do	What we aim for	What we achieved this year
Financial focus		
Use condition assessments and asset management processes to identify major maintenance and renewal projects, external funding sources and opportunities to minimise cost to Council	Develop scopes of work for design of maintenance and renewal projects at Council's Aerodrome Landing Areas (ALA's) in Injune, Surat & Mitchell as identified in condition assessments in Q1. Complete design and preliminary costing of projects in Q2. Identify and apply for external funding opportunities as they arise in alignment with Council's financial priorities.	 Detailed design of lighting upgrades for Council's 4 aerodromes and resealing of Council's 3 Aerodrome Landing Areas (ALAs) was completed in order to maximise opportunities for externally funding of major maintenance and renewal projects. A funding application was submitted in February to the Federal Government prior to their caretaker period to fund the upgrade and maintenance of security screening equipment under the Regional Airport Security Screening Fund.
Aviation safety		
Continued implementation of Wildlife Hazard Management Plan controls to reduce bird strike occurences	Complete removal of trees, shrubs and other attractive potential bird habitats within the airside area by Q3. 50% reduction in bird strike occurrences from previous financial year's figure of 6.	100% removal of airside trees, shrubs and surface water ponds in the airside area was achieved during 2018/19.Bird strike occurrences reduced by 33% resulting in 4 events for 2018/19. Further implementation of the reviewed and updated Wildlife Hazard Management Plan was undertaken to address species-specific hazards to aviation.
Develop and implement work management processes focusing on delivery of key aviation safety tasks across Council's aerodromes (Airports Operations Manual)	Complete process mapping of statutory activities at all aerodromes in Q1. Develop in consultation with the workforce a weekly and monthly work plan to program compliance and aviation safety activities with performance reporting process and implement in Q3. Review performance and adjust work plan through the implementation of a continual improvement monitoring program in Q4.	Mapping of statutory activities and regular maintenance was completed in Q1. Due to resourcing shortages and project delivery priorities performance reporting processes were deferred to 2019/20. Work management tasks commenced planning into the Office 365 Planner application in Q4 with radiation safety tasks now planned to resources for future years, with further tasks to be entered into the work management planner in 2019/20.



Cr Cameron O'Neil, Portfolio Chair of Airports on the day of the opening of the Roma Airport Runway Overlay Project.

OUR SERVICES AND PROJECTS

- Manage the Airports function within a total budget of **\$5,298,876**.
- Deliver annual services with quarterly reporting on progress including:
 - Airport access;
 - Airport maintenance;
 - Airport operations;
 - Carparking;
 - Landing requests.
- Undertake capital projects of **\$2,043,002** including sewerage upgrade, aerodrome reseals for Injune and Surat and uninterrupted power supply at Roma airport.

OUR KEY PRIORITIES

- **Airport asset management** Commencement of preparation for a long term asset management plan for Roma airport. The focus for 2019/20 will be on completion of a detailed pavement maintenance plan to maximise the life of the recent Roma runway overlay investment.
- **Compliance Part 139 (Civil Aviation Safety Regulations)** Following release of the new regulations, and an impact and gap analysis, development and implementation of a corrective action plan to achieve compliance.
- **Compliance Security** Preparation of transition plans for new security requirements, implementation of required equipment changes in line with funding agreements, ensuring effective communication with travellers, and consultation with domestic freight operators to plan for the potential introduction of domestic freight screening.
- Aerodrome compliance and aviation safety activities Completion of weekly and monthly work plans to program compliance and aviation safety activities for Council's aerodromes (input to Airports Operations Manual).

For more information: Our Plan for 2019/20 document - Pages 166 to 171.



Aerodrome reseal projects for Injune and Surat

Both located near oil and gas operations, Injune and Surat aerodromes are set to receive a combined total of \$870,000 in 2019/20 for the runways to be resealed.

Power upgrades for the Roma Airport

An Uninterruptable Power Supply (UPS) system will be installed and constructed at the Roma Airport, with \$207,620 set aside for the project. The Roma Airport Uninterruptable Power Supply Project is fully funded from airport revenue and reserves.



We operate, maintain and develop the Roma Saleyards. We also aim to maintain and leverage its position as Australia's largest to attract additional interest in our region and boost the local economy.



Our performance in focus

Our year at a glance

4.5 Saleyards

We remained Australia's **Number 1** Saleyards.

Store and prime sales - **319,035** head of cattle sold totalling **\$238.3 million**. Stud sales - **891** head of cattle sold totalling **\$4.3 million**.

National Saleyards Quality Assurance (NSQA) certification maintained.



Roma Saleyards Improvement Plan - **Stage 1** completed (Total cost over 2 years - **\$2.001 million** with **\$1.2 million** funding from the Queensland Government).



Works commenced on the Saleyards **Multi-Purpose Facility** with funding from the Australian and Queensland Governments (details below).

SALEYARDS HIGHLIGHTS

Roma Saleyards Improvement Plan - Stage 1 completed

Increased productivity, improved flow of cattle and reduced cattle movement are just some of the benefits from Stage 1 of the Saleyards Improvement Plan.

Works to the value of \$1.721 million were completed in 2018/19 (Total project cost: \$2.001 million with \$1.2 million from the Queensland Government).

The project incorporated construction of new selling pens and drafts on the eastern side of the yards to make way for additional receival / delivery yards on the western side adjacent to the unloading / loading ramps and other ancillary works.

The Roma Saleyards Improvement Plan – Stage 1 is a joint initiative of Maranoa Regional Council and the Queensland Government.

Works commence on the Saleyards Multi-Purpose Facility

Roma Saleyards is set to see further improvements with construction of the Multi-Purpose Facility.

The \$7.59 million dollar building contract is being undertaken by J Hutchinson Pty Ltd. The first sod was turned officially marking the start of the project on 2 October 2018, with \$1.859 million of works completed in 2018/19.

Funding for this project has been provided by the Australian Government's Building Better Regions Fund (\$3,961,483), the Queensland Government under Building our Regions (\$3,698,983), Saleyards Reserves (\$324,855) and the balance from Maranoa Regional Council.

Regular scheduled and responsive maintenance continues

Despite the extensive activity at the Saleyards precinct, the team is ensuring that normal operations continue to run smoothly with stringent cleaning and maintenance regimes in place.

SALEYARDS CHALLENGES

Projects to now commence in 2019/20

Design for Stages 2 and 3 of the Saleyards Improvement Plan will now be undertaken in the new financial year. Stage 2 construction works will commence including safety improvements to Ramp 2.

What we do

Council provides an accredited centre for store, prime, stud and special sales, and private weighing and spelling. Set on a generous 123 acres, the centre operates as a 24/7 facility which is accredited with both the NSQA (National Saleyards Quality Assurance) and EUCAS (European Union Cattle Accreditation Scheme).

Saleyards' facilities include:

- 375 Selling pens, 5 drafts, 72 receival/delivery yards, 33 cable yards, 6 large spelling yards;
- Load in/out facilities 3 double ramps and 2 body truck ramps;
- Bull and stud selling area (225 seating capacity) and wash facilities;
- 2 weighbridges;
- 2 vet crushes;
- Amenities;
- Administration buildings including checkoff room and load out office;
- Canteen (kitchen and eating areas);
- Demountable offices for agents and contractors.

Additional facilities on site:

- 3 bay truck wash and 2 bay seed wash;
- Truck hardstand area for Type 2 road trains;
- Truck hardstand area for B-Double trucks;
- 97 carparks (plus parking for 6 caravans);
- Truck stop and refueling facility.

Depending on the season and availability of cattle, each auction typically attracts 200-450 people, and sell between 250,000 and 400,000 cattle annually. The saleyards' highest annual throughput was set in 2009 with 413,000 cattle sold through the facility. The centre has a proven track record in the processing of large scale cattle numbers on any given sale day, with the record sale just under 13,000 head (12,783 head sold 26 March 2013).

Why we do it

Saleyards are important assets to regional communities and townships, providing a hub for employment, economic activity and trade.

The Roma Saleyards is a major agricultural industry asset in the context of the regional economy and beyond. Cattle are transported from local properties, as well as further afield including the Northern Territory, northern New South Wales, Cameron's Corner in South Australia and east from Alice Springs.

More recently the Roma Saleyards has drawn large numbers of tourists to the region and is a key driver of broader economic activity through visitor spending.

Roma Saleyards' business philosophy

The Roma Saleyards provides an important community service, given the economic and social benefits that accrue to the Maranoa region and beyond.

For this reason Council does not aim to run the facility at a profit, nor does the revenue from the Saleyards go towards any other part of Council operations.

Council does however, as manager of the asset, need to ensure that it gets sufficient income so that the facility is operated, maintained and upgraded to meet industry demands and standards.

Council also ensures that, as the facility serves customers outside the Maranoa region, the financials are separately accounted for so that the general ratepayer is not subsidising the operations.

Did you know

Roma Saleyards celebrates **50 years** of operation in 2019.

How we are trending - saleyards

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Cattle sold - store a	and prime sales	5					
- Number of head	384,907	347,243	372,546	335,667	310,525	304,843	319,035
- Gross sale value (\$ excluding GST)	\$206,180,780	\$155,921,765	\$239,052,702	\$308,354,154	\$338,225,431	\$267,015,013	\$238,296,247
- Council yard dues (\$ revenue)			\$3,013,923	\$2,857,964	\$2,695,246	\$2,919,382	\$3,327,426
Cattle sold - stud sales							
- Number of head	1,430	1,422	966	842	842	849	891
- Gross sale value (\$ excluding GST)	\$5,157,600	\$3,121,700	\$2,708,050	\$4,254,500	\$5,854,750	\$5,152,650	\$4,345,425
- Council yard dues (\$ revenue)	*	*	\$22,648	\$29,460	\$38,180	\$64,029	\$54,640
Private weighing and scanning, spelling numbers							
- Weigh only	5,007	7,579	8,272	10,406	8,496	14,952	1,226
- Scan only	0	0	0	73	0	89	-
- Weigh and scan	1,153	846	34	357	1,686	590	2,238
- Spelling	*	*	*	34,543	49,864	25,323	27,362



Sod turning for the new Roma Saleyards Multi-Purpose Facility (Left to Right) - Cr Janelle Stanford, Cr Jan Chambers (Deputy Mayor), Cr Peter Flynn (Portfolio Chair Roma Saleyards), special guest Senator James McGrath, Cr Cameron O'Neil, Cr David Schefe, Cr Wendy Newman, Cr Puddy Chandler.

4.5 SALEYARDS

Projects - what we achieved this year

Completed	In progress	Not started
\bigcirc		\bigotimes
 Saleyards Improvement Plan Stage 1 - Stage 1 is a joint initiative of Maranoa Regional Council and the Queensland Government. 	 Saleyards lighting at cable yards and spelling yards. Multi-Purpose Facility and parking for Saleyards users - Funding for this project has been provided by the Australian Government's Building Better Regions Fund (\$3,961,483), the Queensland Government under Building our Regions (\$3,698,983), Saleyards Reserves (\$324,855) and the balance from Maranoa Regional Council. 	 Saleyards Improvement Plan - Stage 2 detailed design. Saleyards Improvement Plan - Stage 3 - weighbridge area - detailed design. Saleyards safety improvements to ramp 2.

This year's highlights

Works commence on Saleyards Multi-Purpose Facility

Roma Saleyards is set to see further improvements with construction of the Multi-Purpose Facility.

The \$7.59 million building contract is being undertaken by J Hutchinson Pty Ltd. The first sod was turned, officially marking the start of the project, on 2 October 2018 with \$1.859 million of works completed in 2018/19.

The works will take place in 3 stages, including:

- Stage 1 Construction of the Multi-Purpose Facility which includes an administration centre, amenities, canteen and Interpretive Centre
- Stage 2 Demolition of existing buildings
- Stage 3 Construction of the Stud Stock Selling arena (will seat 225 people and incorporate state of the art audio visual facilities).

With the Roma Saleyards a major part of the region's identity, this Multi-Purpose Facility will bring the Saleyards into the 21st century, complementing Australia's largest cattle selling centre.

All three stages are anticipated to be completed by February 2020 (weather permitting).

Works commenced on the Saleyards Multi-Purpose Facility. Funding for this project has been provided by the Australian Government's Building Better Regions Fund (\$3,961,482), the Queensland Government under Building our Regions (\$3,698,983), Saleyards Reserves (\$324,855) and the balance from Maranoa Regional Council.

Roma Saleyards Improvement Plan - Stage 1 completed

Increased productivity, improved flow of cattle and reduced cattle movement are just some of the benefits from Stage 1 of the Saleyards Improvement Plan.

Works to the value of \$1.721 million were completed in 2018/19. (Total project cost: \$2.001 million with \$1.2 million from the Queensland Government).

The project incorporated construction of new selling pens and drafts on the eastern side of the yards to make way for additional receival/delivery yards on the western side adjacent to the unloading/loading ramps and other ancillary works.

The Roma Saleyards Improvement Plan – Stage 1 is a joint initiative of Maranoa Regional Council and the Queensland Government.



Aerial view of the concrete works at the Roma Saleyards Multi-Purpose Facility.



Roma Saleyards Improvement Plan Stage 1 - Works undertaken during the year.

What we do	What we aim for	What we achieved this year
Programmed (pla	nned) maintenance and reactive mainten	ance
Selling pens - cleaning, regravelling, water trough cleaning	 On average, each of the 375 selling pens is cleaned seven (7) times per year. This frequency varies depending on throughput and weather conditions. 25% of the selling pens are regraveled each year – on average each selling pen is re-graveled once every 4 years. Each water trough in the selling pens is cleaned 24 times per year (fortnightly with the exception of Christmas shutdown period) 	 Regular scheduled maintenance of all 375 selling pens was completed during the year, including: Selling pens inspected for repairs and/or issues; Cleaning of all 375 pens conducted 6 times; An additional 221 selling pens were cleaned (eastern side of the main catwalk) as part of the cleaning and maintenance program scheduled over the Christmas period. 57 selling pens (16%) were re-gravelled; Troughs were emptied, cleaned and water refilled every fortnight. This included emptying all troughs following the last store sale conducted on 11 December 2018.
Weighbridges - calibration and certification, checking and cleaning	 Bi-annual inspection, calibration and certification by external provider (Provider certified by Australian Government - National Measurement Institute (NMI)) Visual inspection and test weigh prior to each sale on each weighbridge. Zero operation and indication undertaken at the change of each Agency's weighing on each weighbridge. Zero tracking is undertaken after each weigh (visual check by scale operator). Each weighbridge is cleaned after each sale. 	 Regular scheduled maintenance of weighbridges was completed during the year. Large weighbridge: Inspected and test weighed prior to every sale; Zero operation conducted after each agency's weighing; Zero tracking conducted at intervals throughout each agency's weighing; Washed and cleaned after every sale; and Inspection, calibration and certification completed on 9 January 2019 with no faults reported. Small weighbridge: Small weighbridge test weighed prior to every sale; Zero operation conducted after each agency's weighing; Washed and cleaned after every sale; and agency's weighing; Washed and cleaned after each agency's weighing; Zero tracking conducted at intervals throughout each agency's weighing; Washed and cleaned after every sale; and Inspection, calibration and certification completed on 9 January 2019 with no faults reported.
Penning and draft area surrounding weighbridges - cleaning	• On average, the penning and draft area surrounding the weighbridges is cleaned 15 times per year (every 3 weeks). This frequency varies depending on throughput and weather conditions.	 Regular scheduled maintenance of pens and drafts was completed during the year, including: Penning and drafting areas inspected for repairs and/or issues 3 times a week; Cleaning of pens and drafting areas around the weighbridge conducted 16 times over the year; and An additional clean of the pens and drafting yards around the weighbridge areas was completed as part of the cleaning and maintenance program scheduled over the Christmas period.
Receival / delivery yards - cleaning including water trough and regravelling	 On average, each of the 72 receival/ delivery yards is cleaned five (5) times per year. This frequency varies depending on throughput and weather conditions. 20% of the receival/delivery yards are re-graveled each year – on average each receival/delivery yard is re- graveled once every 5 years. Each water trough in the receival/ delivery yards is cleaned 24 times per year (fortnightly with the exception of Christmas shutdown period) 	 Regular scheduled maintenance of receival / delivery yards was completed during the year, including: Receival/delivery yards inspected for repairs and/or issues; Cleaning of the receival/delivery yards; No re-gravelling of receival/delivery yards was conducted due to a major re-gravelling program over the 2016/17 and 2017/18 Christmas shutdown periods where all 72 receival/ delivery yards were re-gravelled. Water troughs emptied, cleaned and refilled fortnightly, including 90% of receival/delivery yard troughs being emptied after the last store sale conducted on 11 December 2018. The remaining 10% of troughs (receival area) had water remain in the troughs for spell and/or private weigh cattle.
Cable yards - cleaning, including water trough	 Each of the 33 cable yards is cleaned once a year, however an additional cleaning may be required due to weather conditions. Each water trough in the cable yards is cleaned 24 times per year (fortnightly with the exception of Christmas shutdown period) 	 Regular scheduled maintenance of all 33 cable yards was completed during the year, including: Cable yards inspected for repairs and/or issues; Cleaning of cable yards; and All cable yard troughs were emptied, cleaned and refilled. This included 98% of cable yard troughs being emptied after the last store sale conducted on 11 December 2018. The remaining 2% had the water remain in the troughs for spell and/or private weigh cattle.

4.5 SALEYARDS

What we do	What we aim for	What we achieved this year
Drafts - cleaning	• On average, each of the 5 drafts is cleaned six (6) times per year. This frequency varies depending on throughput and weather conditions.	 Regular scheduled maintenance of drafts completed during the year, including: Drafts inspected for repairs and/or issues; Cleaning of the cement areas at drafts; and Two (2) drafts had been cleaned as a part of the cleaning and maintenance program scheduled over the Christmas period.
• Facility - general maintenance and repairs, ground maintenance including mowing, slashing, waste collection, amenities cleaning, dust suppression, street sweeping of internal roads.	 GENERAL MAINTENANCE Visual inspection of the yards is undertaken three (3) times per week. Repairs undertaken as required or reported. On average there are approximately 500 general maintenance repairs throughout the year. (e.g. replace broken rails, gates, latches etc) Lubricate all gates, slam latches and hinges monthly GROUNDS MAINTENANCE Generally mowing around the office and canteen is undertaken weekly, depending on weather conditions. Slashing around the facility is done as required. WASTE Approximately 7 bins around the canteen area are manually emptied after each store, prime and special sale. Approximately 35 bins throughout the yards are manually emptied once a week. AMENITIES All amenities are inspected each day and cleaned if required. All amenities are noutinely cleaned after each store, prime and special sale, with one additional clean over the weekends. DUST SUPPRESSION As required. Within the yards using a sprinkler system. STREET SWEEPING Internal roads, turnarounds and hardstand parking using a water truck. Monthly excluding Christmas shutdown period 	 All areas of the saleyards main facility, cable yards and paddocks are visually inspected for repairs. There were 350 repairs completed following the inspections. These included repairs to: selling pens; receival/delivery yard areas; truck wash; drafts; ramps; crushes; and Additional tasks completed include: Dust suppression throughout the selling pens, drafts and receival/delivery yards; Dust suppression on truck hardstand, parking areas and truck turnarounds; Street sweeping of roadways and carparks conducted; Empting bins located throughout the facility; and Cleaning of amenities.
Vet crushes general maintenance	 Inspected after each use Grease and clean of the two (2) crushes once a month 	 Regular scheduled maintenance of vet crushes was completed during the year, including: Vet crushes and head bales inspected for repairs and/or issues; and Cleaned and greased.
Quality assurance		
• National Saleyards Quality Assurance Certification	 Annual audit / continued certification This evaluates the capability of the saleyards activities to ensure compliance with: a) National Sale Yards Quality Assurance Program (NSQA), and b) National Standard for the Operation of Australian Saleyards. 	 The Roma Saleyards was audited under the National Saleyards Quality Assurance program by third party auditor AUSMEAT on 1 November 2018. The result of the audit was the Roma Saleyards achieved NSQA certification, which shall remain current from 1 November until the subsequent annual audit within the Program in 2019. Bi annual internal audits are conducted under the National Saleyards Quality Assurance program. These were completed on 3 September 2018 and 8 March
		2019.



OUR SERVICES AND PROJECTS

- Manage the Saleyards function within a total budget of **\$10,911,831**.
- Deliver annual services with quarterly reporting on progress, including programmed (planned) maintenance and reactive maintenance where applicable:
 - Selling pens cleaning, regravelling, water trough cleaning
 - Weighbridges calibration and certification, checking and cleaning
 - Penning and draft area surrounding weighbridges cleaning
 - Receival / delivery yards cleaning including water trough and regravelling
 - Cable yards cleaning, including water trough
 - Drafts cleaning
 - Facility general maintenance and repairs, ground maintenance including mowing, slashing, waste collection, amenities cleaning, dust suppression, street sweeping of internal roads.
 - Vet crushes general maintenance.
- Undertake capital projects of **\$7,706,753** including Multi-purpose facility, Saleyards Improvement Plan (Stage 2 and 3 design, and commencement of Stage 2) and lighting in the cable and spell yards.

OUR KEY PRIORITIES

- **Quality assurance** Includes plans, policies and manuals relating to Biosecurity and Stock Standstill, National Saleyards Quality Assurance (NSQA), Saleyards operations, cattles' fitness to sell and site specific inductions.
- **Saleyard promotion** Participation in 50 year anniversary, opening of the new multipurpose facility, promotion of the new stud stock selling arena and hosting of the 2019 National Saleyards Expo and Australian Livestock Markets Association Conference.
- **Saleyards Improvements/projects** Investigation of options for an online marketing platform and live streaming of auctions.
- **Lease agreements and contracts** Participation in tender processes for the canteen, multi-purpose facility cleaning and movement and control of stock.

For more information: Our Plan for 2019/20 document - Pages 172 to 179.



Multi-Purpose Facility on track for completion

2019/20 will see the completion of the Multi-Purpose Facility funded by the Australian Government's Building Better Regions Fund, the Queensland Government under Building our Regions, Saleyards Reserves and Council. This exciting project will include a new stud stock selling arena with state of the art audio visual facilities, making it a standout feature for all stud stock sales. The new development will also feature an interpretive centre which will highlight the history and ongoing operation of the cattle industry and the saleyards, and incorporate a new canteen, dining area and an administrative office.

Further stages planned for Roma Saleyards improvements

The Roma Saleyards will be seeing further works next year with design of Stages 2 and 3 of the Saleyards Improvement Plan, and commencement of Stage 2 construction. Stage 2 of the Roma Saleyards Improvement Plan, once complete, will improve the safety of users as well as the security and productivity at the Saleyards. Stage 3 will include the Weighbridge area.



We supply reticulated gas for domestic, commercial and industrial use.



4.6 Gas

 Supplied around **23 terajoules (TJ)** of gas to Roma customers through **31.611** kms of main.

 Image: Supplied around a Gas Measurement Scheme (legislative requirement).

 Reinvested gas sales income (around \$0.8 million) in operating, maintaining and improving the gas network.

Managed **\$4.996 million** of gas infrastructure. **Developed a Gas model** to check the capacity of the network.

GAS HIGHLIGHTS

Measurement scheme - Gas

As part of Council's legislative compliance requirements, Council introduced a more detailed Gas Measurement Scheme. The new scheme passed audit with no noncompliances.

Gas model created

Council created a model for its gas network which checks the capacity of the existing network to cater for the current demand.

The model also looked at how the network would cope if there was significant growth in demand in Roma.

Projects

Works to the value of \$183,487 were completed.

GAS CHALLENGES

Works in progress

3 projects were in progress but not yet complete at year end. \$87,464 was spent in 2018/19, with the balance of the works to be undertaken in 2019/20.

What we do

Council holds a retail and distribution authority for the supply of natural gas within the township of Roma, with the authority (licence) issued under the *Gas Supply Act* 2003.

We purchase natural gas from a wholesale provider, odourise the natural gas received and distribute it to the town of Roma.

The distribution network supplies gas from the wholesaler's Bungil Creek facility (situated approximately 2 kms east of Roma on the Warrego Highway) to a total of 615 customers through 31.611 kms of reticulated gas pipe. Council delivers an annual volume of gas of around 23 terajoules (TJ).

Why we do it

Roma is only one of 2 Councils in Queensland to have a reticulated gas network. The early local governments no doubt sought to obtain a benefit for local residents of the oil and gas resources mined in the region. That service continues to be provided annually, and the network of mains is extended where it is commercially viable to do so.

Today, numerous customers rely on the network to provide gas for industrial, commercial and domestic use.

Customers	2017/18	2018/19
	MJ	MJ
Industrial	14,648,104	14,063,339
Commercial	4,264,327	5,348,869
Domestic	3,796,050	3,847,198
Total	22,708,481	23,259,406

Did you know

Roma was the site of both the first discovery of natural gas in Australia (in 1900) and Australia's first commercial gas project - i.e. the conversion of the Roma power station carried out in 1961.



Site of gas main replacement, Roma.

How we are trending - gas

	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Gas reconnections	83	113	114	141	147	115	63
Gas disconnections	108	101	163	139	138	118	53
Gas new connections	20	17	58	39	14	2	2
Extract from Note 2 (b) of Council's Fin	ancial Stateme	nts:					
Gas total assets (net) (\$'000)	234*	7,149	6,218	6,184	5,397	4,689	4,996
Gas income from operations (\$'000)	1,237	842	946	811	922	862	890
Gas expenses from operations (\$'000)	823	643	863	598	590	586	820
Net result (\$'000)	414	199	83	213	332	276	70

Projects - what we achieved this year

 Extension of the network in the Roma area including the replacement of the full length of steel main to Tiffin Street - finalisation of the 2017/18 project. Preparation of a gas model to consider growth scenarios, determine the required extensions and make allowance for the upsizing of mains. Meters replacement program 2018/19. Extension of the gas main 	Completed	In progress	Not started
 the Roma area including the replacement of the full length of steel main to Tiffin Street - finalisation of the 2017/18 project. Preparation of a gas model to consider growth scenarios, determine the required extensions and make allowance for the upsizing of mains. Meters replacement program 2018/19. Extension of the gas main 	\bigcirc		\bigotimes
network – South Street Roma.	 the Roma area including the replacement of the full length of steel main to Tiffin Street - finalisation of the 2017/18 project. Preparation of a gas model to consider growth scenarios, determine the required extensions and make allowance for the upsizing of mains. Meters replacement program 2018/19. 	 Management Plan. Replacement of steel gas mains with PVC – Station Street, Whip Street and McDowall Street, Roma. Extension of gas main network – 	

This year's highlights

Measurement Scheme introduced

As part of Council's legislative compliance requirements, Council introduced a Gas Measurement Scheme.

The original documentation was very brief and a new Measurement Scheme was created using greater detail.

Once completed, the Scheme was audited and passed with no non-compliances. Only some potential improvements were noted with these improvements currently being addressed by the team.

Gas connection to Bottletree Court

The Bottletree Court subdivision was built with a gas pipeline which has now been connected to Council's gas network.

Council extended the network on South Street, crossing Cottell Street ending opposite Bottletree Court to connect the subdivision to the network.

This now allows existing and future homes to connect to the gas network.

Gas model developed

Council developed a model for its gas network which checks the capacity of the existing network to cater for the current demand.

The model also looked at how the network would cope if there was significant growth in demand in Roma.

Generally, the network could cater for the growth as well with some minor upgrades, however the gas renewal works on Mayne Street (scheduled for next year's budget) addresses some of these shortfalls by replacing the current pipes with larger ones.

Services - what we achieved this year

What we do	What we aim for	What we achieved this year			
Programmed maintena	ance				
Leak detection program	Leaks responded to according to risk (Class 1, 2, 3) with Class 1 addressed immediately.	 The leak detection program was carried out in the first quarter. The result was 404 leaks found with the following priorities: Priority 1 - 1 Priority 2 - 51 Priority 3 - 352 The priority 1 leak was fixed immediately. Priority 2 leaks were progressively repaired during the year with 26 priority 2 leaks now remaining, with additional detections added. Priority 3 leaks are repaired as time permits, noting that most of the priority 3 leaks are due to dust in the regulators. At the end of the financial year there were 212 Priority 3 leaks remaining to			
Cathodic inspections	Minimum once a year.	be addressed. Inspection carried out in Q3.			
	-				
Valves inspections and cleaning	Minimum of a fifth of the valves each year.	Plans for the programmed maintenance have been prepared. The high number of leak repairs as well as reconnections and disconnections have delayed the start of this work. The capital works commenced in Q4 however time did not permit the valve inspections to be completed by the end of financial year.			
Odourant recharge	Weekly monitoring at key points. Levels checked at least once per month.	The odourant levels were inspected monthly. One odourant bottle was replaced.			
Replacement of old meters	Ultimately at end of useful life (Current backlog over 3 years).	 The following meters were replaced during the year as follows: 6 commercial meters; and 34 domestic meters At the end of the financial year the backlog was 162 meters requiring replacement with the majority being domestic. 			
Pressure logging	Loggers calibrated and serviced (Minimum once during the year).	3 of the 6 pressure loggers were serviced and calibrated in Q1 and the remaining loggers were serviced in Q2.			
Reactive maintenance					
 Response to unplanned asset 	As required, prioritised according to risk and budget.	There were 6 requests for ad-hoc (reactive) maintenance.			
failures	lisk and budget.	100% were completed within the target timeframe.			
Asset management pla	an				
• Program informed by an up to date asset management plan.	Reviewed annually.	The Gas Asset Management Plan was not reviewed pending the outcome of the gas model results. This will provide improved data on the upgrades required.			
Reporting to regulators					
Annual safety report	On or before 1 September.	The Annual Gas Safety Report was submitted to the regulator on 31 August 2018.			
Gas annual report	Due 31 October.	The Annual Gas Report was lodged on 31 October 2018.			
• Safety and health fee return	By 31 July.	The Safety and health fee return was lodged online on 6 July 2018.			
• Close out of action items arising from audits	By the dates approved by the Regulator.	The draft Measurement Scheme was prepared and an audit carried out in Q4 by the Regulator. There were no non- compliances but a number of suggestions for improvement, many minor, that are being addressed over the next 6 months.			

Wł	at we do	What we aim for	What we achieved this year			
Cu	stomer service					
•	Urgent incidents	Immediate response.	A total of 8 urgent requests were received and actioned by the Gas team immediately.			
•	Planned interruptions to service delivery	Target - 48 hours' notice if not urgent.	 A total of 5 planned interruptions to gas services occurred in 2018/19. One did not affect any customers. One affected two services for a short period during connection to the network with the customers contacted directly prior to interruption. The remaining three were within the 48 hours' notice period. 			
•	New services	Within 20 working days after receipt of application and fee. If required, a quote will be provided within the 20 day period.	Council completed 2 new gas connections which were actioned within 20 working days.			
•	Reconnections and disconnections	Works completed with 5 working days after receipt of application and fee.	87 reconnections and 71 disconnections were completed. 93.9% were completed within the target timeframe.			
•	Investigation of complaints about gas supply	In accordance with adopted complaints policy.	 There was 4 complaints made to Council regarding gas supply during 2018/19. All complaints pertained to no gas and were responded to immediately. Two of these were private issues unrelated to Council's gas network. One was an isolation valve at the property that had been turned off. One complaint received of no gas was related to Council's gas network. 			
•	New development	Information request - Within 4 business days. Decision - Within 6 business days.	Council received a number of requests for a review of a development but these did not affect the gas service.			
•	Assistance with locating gas service infrastructure	Within 20 days.	There were nil customer requests for locating gas service infrastructure.			
Saf	Safety and regulatory systems					
•	Safety management system	Continually improved and periodically reviewed by the Regulator.	The gas audit was carried out on 14 June 2018 (just prior to the start of the financial year). One of the key items to be addressed was to update our Formal Safety Assessment which was not compliant. This was submitted on 21 August 2018. The remaining items identified in the audit were sent to the Regulator on 11 January 2019.			
•	Measurement scheme		A new Measurement Scheme was prepared.			

4.6 GAS





OUR SERVICES AND PROJECTS

- Manage the Gas function within a total budget of **\$1,311,311**
- Deliver annual services with quarterly reporting on progress including:
 - Programmed maintenance (leak detection program, cathodic inspections, valves' inspections and cleaning, odourant recharge, replacement of old meters and pressure logging);
 - Reactive maintenance (response to unplanned asset failures);
 - Asset management plan (updated to inform the annual capital works program);
 - Reporting to regulators;
 - Customer service (including urgent incidents, communication for planned interruptions, new services, reconnections and disconnections, investigation of complaints about gas supply, input to new development and assistance with locating gas service infrastructure);
 - Safety management system (continual improvement and periodic review).
- Undertake operating and capital projects of **\$500,153** including a total management plan, and investment in new, renewed and upgraded gas infrastructure.

OUR KEY PRIORITIES

- **Gas meter measurement scheme** Implementation of improvements as identified through an audit on 2 April 2019 ensuring compliance with legislation.
- Asset management plan improvements and integrated management system (IMMS) development In 2019/20 our aim is to achieve third party certification to ISO standards for quality, safety and environmental management of the gas function.
- Safety management system (SMS) Integration of the system into the intranet with links to the records management system, Sharing our Year site, IMMS and the skills matrix and training plan.

For more information: Our Plan for 2019/20 document - Pages 180 to 185.



Roma to receive a gas odourant system

An automated gas odourant dosing system is soon to be introduced to Roma's natural gas supply. These upgrades will provide more precise dosing that will automate the appropriate level of odourant as demand for gas fluctuates. The odourant enables the early detection of leaks from the gas network.

Gas main to be replaced in Roma on Mayne Street

Roma will be receiving a new gas main as part of the next budget. The current steel pipes on Mayne Street will be replaced with new Polyethylene (PE) pipes to provide a more reliable network.



We plan and manage the growth of our region, including:

- assessment of new and changed uses against the approved Planning Scheme;
- provision of advice and information to developers;
- ensuring development compliance;
- collation of development information for the State Government and broader community.



Our year at a glance

4.7 Town planning



88 new development applications received - a 35.3% from last year.

69 applications approved.



100% in compliance with statutory timeframes or within an extended period by mutual agreement.



Town planning services delivered on behalf of some other south west Queensland councils (Service agreements in place) - Paroo and Barcoo Shires.



\$140,800 funding approved for a Mapping Services Online Project through the Queensland Government's Innovation and Improvement Fund.

\$33,000 received during year with completion of the Development Services Online Project (an earlier funding round - Total funding: \$110,000).

TOWN PLANNING HIGHLIGHTS

Development applications

100% of applications determined during 2018/19 were assessed in compliance with statutory timeframes or within an extended period by mutual agreement.

The community now has convenient access to decision notices (including approved plans and Council's Statement of Reasons) with an online tracker on Council's website.

The service commenced with planning decisions issued after 21 September 2018.

Project highlights

The new Maranoa Planning Scheme Property Report was launched with public information sessions held in December 2018.

Council applied, and was successful, in securing \$140,800 through the Queensland Government's Innovation and Improvement Fund. This funding will go towards developing a free to use web based tool for developers, other Council departments and the broader community. It will provide access to local mapping within the Maranoa Regional Council area.

Additional revenue source

At Council's meeting on 14 November 2018, a new Memorandum of Understanding (MOU) was approved to provide town planning services to Barcoo Shire Council (Council Resolution No. GM/11.2018/54)

TOWN PLANNING CHALLENGES

Economic and development drivers

Development in our region is largely influenced by activity in the resources sector and the extreme climatic conditions we experience, such as flooding and drought. Fluctuations in our local economy, social impacts and the uncertainty created by these factors alone bring many challenges to our strategic planning.

Diversity of stakeholders

Council's development services and decisions impact multiple stakeholders, often with competing interests, expectations and desires. Finding balance and facilitating sustainable outcomes in these circumstances is an ongoing challenge.

We continually review and evaluate our planning framework and decisions to ensure development outcomes not only respond to the individual, but protect the broader interests of our community as a whole.

What we do

We strategically plan for the growth of our region and:

- Assess new and changed uses against the approved Planning Scheme;
- Provide advice and information to developers;
- Ensure development compliance;
- Collate development information for the State Government and broader community.

We manage existing and new development, land uses and works to ensure our infrastructure and resources can meet the future needs and expectations of our community.

Council's long term plans to manage and facilitate growth are embedded in our local planning scheme and infrastructure plan. We use these tools to guide and assess development in the region.

In planning for the development of our region, Council is governed by the State Government's *Planning Act 2016* and *Planning Regulation 2017*.

Why we do it

We develop and apply a planning scheme to manage future growth and change in the region, ensuring that it continues to be a desirable community for people to live and invest. The planning scheme is a strategic planning document that guides the way land and buildings are used and developed, and sets the standards for new infrastructure to service the region over the next 10+ years.

Proposals for new development are assessed against the planning scheme to ensure that they are compatible with surrounding land uses, they respond appropriately to site constraints, that any impacts can be managed, and that their infrastructure requirements can be met. This process is imperative to preserving the social, economic and environmental qualities of the region and ensuring the long term vision and aspirations of the broader community will not be compromised.



Aerial view of the outskirts of Roma - where town meets country.

Did you know

The new **Maranoa Planning Scheme** came into effect on 29 September 2017. It provides a single planning framework for the Maranoa region, streamlining local planning provisions and reducing assessment requirements. The new scheme supports growth and guides the way land, buildings and structures are used and developed in the Maranoa area, enabling Council to plan for a sustainable future.

The Maranoa Planning Scheme 2017 and the Planning Scheme Policies have replaced the Bendemere Shire Planning Scheme, Booringa Shire Planning Scheme, Bungil Shire Planning Scheme, Roma Town Planning Scheme and Warroo Shire Planning Scheme.

How we are trending - town planning

Development assessment statistics	2013/14	2014/ 15	2015/16	2016/17	2017/18	2018/19
Material change of use (MCU) approvals and Assessable building works*	55	55	29	27	27	34
Reconfiguring a lot (ROL) approvals	22	5	7	8	5	9
Operational (OP) works approvals	18	15	6	7	3	7
Negotiated decisions	No D	ata	1	3	1	0
Combined MCU, ROL and OP works	3	0	0	0	0	1
Survey plan endorsement	0	0	5	3	4	7
Request to change existing approvals	6	17	7	2	5	9
Applications to extend the currency period of existing approvals	1	2	4	4	6	2
Planning certificates	57	30	19	19	16	12
- Limited	15	3	10	9	4	5
- Standard	11	8	2	8	9	6
- Full	31	19	7	2	3	1
Infrastructure charges recovered	\$2,091,362	\$1,121,514	\$295,356	\$22,929	\$92,862	\$337,885
Residential lot data						
Reconfiguration of a lot approvals (including subdivision and boundary realignment)	12	8	9	8	5	0
Operational works approvals associated with allotment reconfigurations	3	0	3	0	1	0
New lots approved	54	42	35	27	4	0
New lots created	43	35	18	17	2	22

* Assessable building works include development for a "Dwelling house" and/or ancillary residential outbuilding that is inconsistent with the provisions of the applicable planning scheme codes.

More about the numbers

- The total number of development approvals issued by Council during 2018/19 has increased by 35.3% from 2017/18.
- This year has seen a rise in approvals for all development types, including Material Change of Use (MCU), Reconfiguring a Lot (ROL) and Operational Works.



GG SHARE-A-THANKS

Launch of Online Property Report

Recognition and thanks is well deserved by all those who assisted in developing Council's new Online Property Reporting tool that was endorsed at the Council meeting held on 14 November 2018.

In particular, I would like to acknowledge the staff of the Planning and Building Department and ICT Solutions who have worked many months to create such a great service for our community. Also, the support for the project provided by Cr Wendy Newman, Chief Executive Officer Julie Reitano and Director Rob Hayward was very much appreciated.

Thank-you everyone, I look forward to us continuing to expand this service in the future!

Manager Planning and Building Development, Danielle P.

This year's highlights

New Maranoa Planning Scheme Property Report launched with public information sessions held in December

There is now a convenient way for members of the public to access property specific development information free of charge on Council's website.

The Maranoa Planning Scheme Property Report allows users to search any property within the region and instantly generate a report containing zoning information, land area, development approval records and applicable codes of the planning scheme, in addition to other key information. The report identifies local and state mapping overlays that apply to a specific property, including flood hazard areas, significant vegetation and infrastructure.



The new online tool was developed with funding received under Round 1 of the Queensland Government's Innovation and Improvement Fund that was established to assist councils in transitioning to the State's new planning system.

Work progressed on continued improvements to Maranoa's Planning Scheme

Following the adoption of the new Planning Scheme in September 2017, work has continued on State Government submissions to further improve the Scheme.

The process for two major amendments has commenced.

Proposed Major Amendment No. 1

Work on the first tranche of changes has included:

- Development of a 'tailored process' which seeks to expedite the amendment by conducting mandatory steps of the process concurrently (e.g. public consultation and State interest review);
- Finalisation of the proposed amendment register for Council's endorsement and submission to the State Government;
- New and updated mapping created to support the proposed amendments;
- Consultation with the State Government regarding the proposed amendment register, tailored amendment process and State interests impacted by the proposed amendment.

On 8 May 2019 Council resolved to prepare the proposed major amendment in accordance with section 18 of the *Planning Act 2016* (Resolution No. GM/05.2019/10). Drafting of the community consultation strategy has since commenced.

The amendment will be progressed during the 2019/20 financial year.

Proposed Major Amendment No. 2

The Roma Flood Hazard Map that is referenced for development assessment purposes must be updated to reflect the now completed Stage 2A Roma flood mitigation works.

For this to occur Council is required to undertake an amendment to the planning scheme which must be supported by an evaluation report that has been prepared by appropriately qualified persons.

In addition to updating the flood hazard mapping, there is a need to refine and streamline the assessment provisions for development affected by the flood hazard overlay. (This has been identified through the implementation of the planning scheme).

The flood-related amendments to the planning scheme are being progressed separately to proposed Major Amendment No. 1. This will enable Council to proceed without delay, to undertake the non-flood related amendments while specialist engineering advice and mapping is obtained to inform and support future amendments relating to flood hazard.



Works on Stage 2A flood mitigation during the year (including Eastern Diversion Channel (above) and an extension to the Stage 1 levee referred to as the 'Western Levee').

Temporary Local Planning Instrument (TLPI)

As an interim measure, a draft TLPI is being prepared to implement the Post-Stage 2A Flood Hazard Map for development assessments. The TLPI will be submitted to the Minister for approval early in 2019/20.

Council also endorsed the preparation of a TLPI that provides planning policies specific to the assessment of domestic outbuildings in identified flood hazard areas. The TLPI is intended to facilitate a more streamlined assessment process than what is currently provided for in the planning scheme.

This TLPI will be informed by updated and more detailed flood modelling and mapping of the region's urban areas.

Through the adoption of a TLPI, Council can give more immediate effect to new planning policy while longer term planning provisions are developed and implemented through amendments to the planning scheme.

What we do	What we aim for	What we achieved this year		
Applications				
New development applications	Assessment and timeframes in accordance with the State Government's Development Assessment Rules.	 A total of 88 new development applications were received. A total of 69 applications were approved. 100% of applications determined during 2018/19 were assessed in compliance with statutory timeframes or within an extended period by mutual agreement. Refer: How we are trending table for key statistical information. 		
Development application (DA) tracking	Online/live tracking service - available 24 hours a day / 7 days a week.	Council's DA Tracker has been updated to provide the community with convenient access to decision notices (including approved plans and Council's Statement of Reasons) online. The service commenced with planning decisions issued after 21 September 2018.		
Assistance to the community				
Pre-lodgement meetings and advice	Upon request.	Officers continue to promote pre-lodgement meetings to provide the opportunity for detailed feedback and support to be given to applicants, in order to reduce the need for information requests and to expedite assessment periods. 63 pre-lodgement meetings were held upon request, including office and site based meetings.		
Community projects assistance	Assistance provided in accordance with Council's policy.	A total of \$6,778.70 for development application fees were waived in support of not-for-profit organisations.		
Strategic planning				
Maranoa planning scheme	Amendments in accordance with the process established by the State Government. (This involves a series of steps including community consultation and review by interested State agencies before it can be approved by the Minister and adopted by Council).	 Work has progressed on 2 projects that will guide development into the future, once implemented: Proposed Major Amendment No. 1 - Amendments are proposed in response to submissions received during the public consultation period for the draft planning scheme (prior to its adoption), an internal review, and feedback received from internal and external stakeholders since the planning scheme commenced in September 2017. The proposed amendments aim to capture updated information and mapping, provide greater clarity and usability of the scheme, and ensure the planning scheme policy continues to reflect the community's expectations for growth in the region. Proposed Major Amendment No. 2 - to update the Roma Flood Hazard Map to reflect the now completed Stage 2A Roma flood mitigation works. As an interim measure, a Temporary Local Planning Instrument (TLPI) is being prepared for approval by the Minister. 		
Infrastructure planning	Formal review within 5 years of adoption. Internal review every 2 years. (Note: No mandatory requirement for review this year).	All actions required to finalise the adoption of the Local Government Infrastructure Plan were completed following its implementation on 27 June 2018. A total of \$337,885.43 was recovered through Infrastructure charges during the year.		

Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Development information		
Planning and development certificates	Limited certificate within 5 business days, Standard certificate within 10 business days and Full certificate within 30 business days.	A total of 12 planning and development certificates were issued during the year: • 5 limited planning certificates • 6 standard planning certificates • 1 full planning certificate There was 100% compliance with statutory
Development explication	Dublished on unbeite within E	timeframes.
Development application decisions	Published on website within 5 business days of the decision.	Development Decision Notices and Statement of Reasons have been integrated into Council's DA Tracker Online, providing more convenient access for users. 100% compliance with target. This service has enabled development decisions to be published instantly upon issue by Council.
Development information online	Updated online as policies and property and infrastructure data updates occur.	A restructure of the planning development information on Council's website has provided for an improved user experience.
Compliance		
Inspections and follow up of suspected unlawful works	Inspections prior to the commencement of a new or changed use or registration of a plan of survey to subdivide or reconfigure land. Inspections and investigations as suspected unlawful activities and works are observed or reported.	Compliance inspections were completed for all newly established developments and survey plan approvals. 7 compliance inspections were completed for development involving Reconfiguring a Lot. Various compliance inspections were conducted both during the course of, and on establishment/completion of development involving a Material Change of Use and Operational Works. Various compliance investigations were undertaken throughout the year in relation to unlawful and non- compliant development and works.
Statistical reporting		
Development assessment statistics	Quarterly	Figures were reported to Council quarterly through the Quarterly Review. Annual totals are included in the How we are trending table.
Reporting to the State Government		Residential lot data was lodged with the Urban Development Research Team at the Queensland Government Statistician's Office on the following dates: • July-September 2018 – 5 October 2018 • October-December 2018 – 3 January 2019 • January-March 2019 – 2 April 2019 • April-June 2019 – post year end
Planning consultancy services		
Paroo Shire	Service delivery consistent with	Services were delivered in accordance with the MOUs.
Barcoo Shire	Memorandums of Understanding (MOUs).	This resulted in \$5,205.69 in revenue.



OUR SERVICES AND PROJECTS

- Manage the Town Planning function within a total budget of **\$1.013 million**.
- Deliver annual services with quarterly reporting on progress including:
 - Processing of applications
 - Assistance to the community through prelodgement meetings and advice, and fee waivers for not-for-profit organisations
 - Strategic planning (including Planning Scheme and Infrastructure Plans) Development information
 - Compliance
 - Statistic reporting
 - Planning consultancy services
- Undertake the mapping services online project within a budget of \$140,800.

OUR KEY PRIORITIES

• Amendments to the Maranoa Planning Scheme

The first major amendment to the Planning Scheme (since is its adoption in September 2017) will be undertaken. The amendment aims to:

- address public submissions received for the draft planning scheme and feedback from users post-adoption;
- integrate the latest available information and mapping;
- clarify assessment requirements and development expectations; and
- ensure assessment provisions support new development, are commensurate with the potential impact of the development, and avoid undesired land use outcomes.

A second amendment will also be progressed. This will involve the updating of town planning information to reflect the reduced flood hazards now that the Stage 2A flood mitigation works have been completed.

Council mapping services

The next stage development of an interactive on-line mapping system will be undertaken for developers, other Council departments and the broader community.

For more information: Our Plan for 2019/20 document - Pages 186 to 191.



Council secures funding to develop online mapping

Council has been successful in securing \$140,800 from the Queensland Government's Innovation and Improvement Fund. This funding will go towards developing a free to use web based tool that provides access to local mapping within the Maranoa Regional Council area.



We assist in protecting the rural industry through administration and regulation of the region's natural environment.

We undertake partnership projects with landholders and government to strengthen the region's rural industries.



Our year at a glance

4.8 Rural lands

Managed a **stock route network** of **82,278** hectares.

153,022 head of cattle travelled through the region.

\$3.387 million hectares baited in partnership with **431** participating landowners.

Queensland Feral Pest Initiative funding of \$192,120 received for exclusion fencing: Round 1 funding - 130kms - complete Round 2 funding - 202kms - 71% complete.

\$144,000 was received from Round 2.2 funding for the Pests without Borders Project.



9 upgrades completed to stock route water facilities with **\$162,136** in funding received from the Queensland Government.

\$1,000,000 secured through the Australian Government's **Drought Communities Programme - Extension** for 4 bores. **\$210,000** received from the Australian Government for the Crush the Cactus Project.

Annual program for identified **weed control** on Council controlled land, and state controlled land through the Road Maintenance Performance Contract.

RURAL LANDS HIGHLIGHTS

Funding secured through the Australian Government

Council was successful in securing \$1,000,000 for the Watering the Maranoa Project through the Australian Government's *Drought Communities Programme* - *Extension*. The funds are being used for bores at Eumamurrin, Noonga, Teelba and Begonia.

The Crush the Cactus project has also been funded by the Australian Government, with \$210,000 received just prior to the end of June 2019. The funding is part of the *Communities combatting pests and weed impacts during drought program.*

Major progress with exclusion fencing projects

100% of fencing (130kms) funded under Round 1 of the Queensland Feral Pest Initiative has been completed, and 71% (202kms) of Round 2. \$750,000 was announced for Council through Round 3 (funding agreement pending).

The Queensland Feral Pest Initiative is jointly funded by the Queensland and Australian Governments to support the management of pest animals and weeds particularly in drought affected areas. Council has received funding through the Queensland Government to support the growth of a productive and prosperous food and fibre sector in Queensland.

Stock routes water facility projects completed

The 2018/19 capital works program has been completed with the upgrade of 9 stock route water facilities across the Maranoa Region. Funding of \$162,136 was provided by the Queensland Government through the Department of Natural Resources, Mines and Energy.

RURAL LANDS CHALLENGES

Drought conditions

Stock route use

For the second year, and reflective of the ongoing drought conditions, there have been high cattle numbers traversing the region's stock route (Stock route travel - 153,022 head of cattle; Stock route agistment - 21,288 head). This continues to stretch the resources of the small Rural Services team.

• Impacts on pest management

Whilst Council officers conducted periodic spraying at locations across the Maranoa region for identified pest weeds, it was found that the prolonged dry weather has inhibited the effectiveness of the chemical due to the weeds not effectively absorbing the chemical when sprayed.

What we do

We provide a range of rural land services including management of stock routes, control of weeds and control of wild dogs in partnership with the State Government and landowners.

Land management - stock routes

We are responsible for managing and maintaining the following, under the guidelines set by the Department of Natural Resources, Mines and Energy:

- 30,530 hectares of unused stock route;
- 31,640 hectares of minor stock route;
- 8,698 hectares of secondary stock route;
- 11,410 hectares of primary stock route;
- 82,278 hectares total stock route land.

The above total land does not include any reserves that interact with the stock route network:

- Reserves 11,470 hectares;
- Camping and water reserves 7,158 hectares.

Water facilities

On these routes there are a number of water facilities – underground water (bores), man made water holes and natural water holes, for which neighbouring landholders may have approved water agreements.

- 28 approved water agreements;
- 105 watering points within the region;
- 71 water facilities that require maintenance each year.

The Maranoa region has:

- **14.14%** of the State's total number of water agreements;
- **18.3%** of the State's water facilities that must be maintained.

Weed management

The following weeds of national significance are controlled within the region and in partnership with landholders and natural resource management agencies:

- Parthenium;
- Mother of Millions;
- Harrisia Cactus;
- Rope Pear;
- African Boxthorn;
- Green Cestrum;
- Cats Claw Creeper;
- Mesquite;
- Lantana;
- Parkinsonia:
- Prickly Acacia;
- Giant Rats Tail Grass;
- Water Lettuce;
- Rubber Vine;
- Water Hyacynth;
- Honey Locust.

Why we do it

Many within, and from outside our region, rely on access to rural land for their business whether that is agriculture or the cattle and sheep industry. Pest plants negatively impact production.

Wild dogs pose a risk to stock, and native species through causing injury and death. The wild dogs can also be responsible for the spread of disease such as hydatids to domestic animals and people.

The livestock industry also rely on well maintained stock routes to walk cattle on the State's stock route network system.

Did you know

The Maranoa region has been drought declared since 2013.

By June 2013, the south west of the region was drought declared with the balance of the region declared by the end of October 2013.

https://www.longpaddock.gld.gov.au/drought/archive/

This remains the case at 30 June 2019.

The community drought catch-up in October was an initiative of the Council's Rural Lands team along with partners Murilla Landcare, Rural Aid and the Rural Financial Counselling Service.



How we are trending - rural lands

	2015/16	2016/17	2017/18	2018/19
Stock route water facilities				
Upgrades to stock route water facilities	\$130,000	\$135,000	\$148,957	\$165,350
Number of water agreements	31	27	27	27
Gross revenue from water agreements	\$10,440	\$8,498	\$8,363	\$8,191
Stock route travel				
Number of head of cattle	63,559	51,891	91,889	153,022
Number of permits	95	71	122	140
Value of travel permits*	\$7,200	\$3,687	\$9,885	\$8,034
Stock route agistment				
Number of head of cattle	4,728	8,154	22,747	21,288
Number of permits	23	36	48	63
Value of agistment permits*	\$8,836	\$25,304	\$43,590	\$42,172
Coordinated baiting campaigns				
Dog meat (kgs)	16,280	15,800	17,880	13,550
Pig meat (kgs)	2,420	2,700	2,820	3,700
Factory bait (single bait)	9,264	8,404,	8,784	8,472
Area of land baited (hectares)	3,227,258	3,164,716	3,803,662	3,387,179
Participating landholders	538	472	521	431
Weed spraying chemical	\$18,803	\$18,753	\$22,511	\$10,399

* 50% paid to Department of Natural Resources, Mines and Energy (DNRME) - Travel permits - \$4,017.13 paid to DNRME of total \$8,034.26; Agistment permits

- \$21,086.19 paid to DNRME of total \$42,172.38).

Projects - what we achieved this year

Completed	In progress	Not started
\bigcirc		\otimes
• Fencing of the former Police Paddock, Roma into 14 paddocks.	Australian Government's Drought Communities Programme - Extension:	Queensland Feral Pest Initiative - Jointly funded by the Australian
 Upgrade stock route water facilities with funding received from the Department of Natural Resources, Mines and Energy. Queensland Feral Pest Initiative - Jointly funded by the Australian and Queensland Governments: Collaborative Area Management Project - Exclusion fencing (Round 1). 	 Watering the Maranoa bore project. Queensland Feral Pest Initiative - Jointly funded by the Australian and Queensland Governments: Barrier Fence to the Border Collaborative Area Management Project (Round 2). 	 And Queensland Governments: Collaborative Area Management Project - Exclusion fencing (Round 3).
	• Pests without Borders Project (Round 2.2).	

This year's highlights

Stock routes water facility capital works completed

The 2018/19 Stock Routes Water Facility Capital Works Program was completed with the upgrading of 9 stock route water facilities across the Maranoa Region. The works were fully funded by the Queensland Government through the Department of Natural Resources, Mines and Energy (DNRME).

The primary purpose of these upgrades are to help provide water for travelling stock. The water facility repairs and upgrades also make these water points more reliable for our residents, who use them frequently. Stock route facilities are used by travelling stock, as well as agisting stock and they are sometimes accessed by neighbouring landholders, community facilities and schools. The State Government allocates funding for the maintenance and upgrade of the facilities and retains ownership, with Council managing the facilities.

The following works were completed in 2018/19 - Albany Downs – New solar pump; Gammie Plains – New tank; Gunalow – New trough; Yuleba – New tank and trough; Injune – New fence; Euthulla – New tank; Mitchell east / Saleyards – New facility and new tank trough and fence; Deepwater – New solar pump; Solitary - Windmill.

This year's highlights continued

Wild dog exclusion fence (Round 1) completed

Council, in partnership with V Gate Collaborative Area Management Group, South West NRM Ltd, and the Neabul Wallam Cluster Group, has completed the Maranoa Collaborative Area Management Project.

The Maranoa Collaborative Area Management Project was funded under the Queensland Feral Pest Initiative and involved installing exclusion fence to help control the wild dog population, therefore helping protect the livelihoods of the landowners.

Exclusion fencing remains a popular method of controlling wild dogs across the Maranoa region.

With approximately 32% of the region's landmass now behind some form of exclusion fence, both Council and the community recognise the important role that these fences play in both the economic sustainability and state of mind of our rural producers.

The ongoing impact of drought conditions in the region has highlighted the need to ensure that the land can be as productive as possible.

The Maranoa Collaborative Area Management Project has helped increase employment in the community, increased the health and wellbeing of benefited landholders and directly injected \$1,079,075 into the local economy.

The Queensland Feral Pest Initiative is jointly funded by the Queensland and Australian Governments to support the management of pest animals and weeds particularly in drought affected areas. Council has received funding through the Queensland Government to support the growth of a productive and prosperous food and fibre sector in Queensland.

Funding secured through the Australian Government's Drought Communities Programme - Extension

Council was successful in securing \$1,000,000 over 2 financial years for the Watering the Maranoa project. The funds will be used for bores at Eumamurrin, Noonga, Teelba and Begonia.

The extension of the Drought Communities Programme provides funding of \$81 million in 2018/19 to eligible councils to deliver benefits to targeted drought-affected regions of Australia. The program will support local community infrastructure and other drought relief projects for communities impacted by drought.

Council's project, "Watering the Maranoa", aims to address areas of acute water shortages by installing 4 water bores and associated headworks, including tanks, piping, standpipes and troughs. All 4 sites service local landholders, emergency services, Council (roadworks) and stock route users.

The last 2 weeks of June included the following highlights:

- Completion of bore drilling at Eumamurrin 532m total depth;
- Casing and grouting for Eumamurrin Bore;
- Pad preparation for Noonga Bore;
- Construction of well sumps for Teelba Bore;
- Commencement of construction for Teelba Bore;
- Commissioning and flow testing at Eumamurrin Bore;
- Commencement of drilling for Noonga Bore;
- Pump specifications for Eumamurrin Bore;
- Plant relocation for Begonia Bore.
- 25% of works were completed by year end.



Installation of wild dog exclusion fencing.

Photos (right)

Top - Drilling samples at 6m intervals, Left of photo - sample point for the bottom of the hole for the Eumamurrin Bore.

Middle - Drilling works for the Eumamurrin Bore.

Bottom - Bore casing ready to be installed for the Eumamurrin Bore.







Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Wild dog mana	gement	
Coordinated baiting campaigns	Two for the year (April/May and October/ November).	Council ran two coordinated baiting campaigns during 2018/19; one in November 2018 and the second in April 2019. The November campaign ran from 7 to 16 November 2018 with the following results: 224 properties baited; 225 landholders participated; 1,762,762 hectares baited; 4,320 individual factory baits issued; 1,320 kgs pig meat; 7,560 kgs dog meat; The April campaign ran from 27 March to 4 April 2019 with the following results: 211 properties baited; 206 landholders participated; 1,621,662 hectares baited; 4,152 individual factory baits issued; 2,380 kgs pig meat;
Wild dog advisory committee	Generally quarterly.	 5,590 kgs dog meat. Meetings were held during 2018/19 as follows: 27 August 2018; 4 February 2019; 20 May 2019. Further information on the Wild Dog Advisory Committee is included in Part 1 - About Us (Council Committees).
Receipt and payment of wild dog bonus payments	Within budget.	 Receipt and payment of Wild Dog Bonus payments for 2018/19 was follows: Female - 719; Male - 868; Pup - 373; Total scalps - 1,960; Total payments - \$103,740 including GST.
Queensland feral pest initiative (QFPI)	Applications submitted as opportunities arise. Funding administered in accordance with the funding agreements.	 QFPI - Round 1 - 130 kms Exclusion Fence All construction works were completed in Q1. Follow up of economic, social and emotional impact assessment commenced and surveys of interested parties were conducted. Project acquittal reports were submitted to the Department of Agriculture and Fisheries (DAF), including Final Report, Social and Emotional Impact Report and Supplementary Final report. Project acquittal was received and final payment made – Project complete. QFPI Round 2 - 281 kms Exclusion Fence The second progress report was submitted to the Department of Agriculture and Fisheries (DAF). Groups have reported that all materials have arrived on site for completion of the fence. 71% of fencing was completed, equating to 202 kms of fencing. All but 3 landholders have completed their section of fence. QFPI Round 2.2 - Project Officer – Balonne/Goondiwindi & Maranoa local government mentoring project - Pests without Borders Project Appointment of a Project officer (3 year project) has been completed. The officer will be hosted and managed by Maranoa Regional Council, however will work across the three local government areas with landholders and the community. The Monitoring and Evaluation Plan has been approved by the Department of Agriculture and Fisheries (DAF). The Work Plan has been approved by DAF. QFPI Round 3 - Exclusion Fence A funding application for \$750,000 was successful. Council is currently awaiting the draft contract for review. Exclusion fences will cover applications that had not received funding previously (dependent on status of fencing).

Services - what we achieved this year

What we do	What we aim for	What we achieved this year		
Stock route management				
Stock route water facility capital works	Applications submitted as opportunities arise. Funding administered in accordance with the funding agreements.	 Works were completed in Q1 at Albany Downs water facility (new pump \$6,000), Solitary water facility (replacement windmill \$23,000) and Injune water facility (fence \$5,100). Works were completed in Q2 at Yuleba, Gammies Plains, Gunnalow and Euthulla. Emergency works were completed in Q3 at Deepwater (installation of solar panels and security fence, following storm damage to the windmill). Works commenced in Q2 at the Mitchell Saleyards facility which includes installation of a new tank, trough bases and pipework. The new fence at the Yuleba water facility was completed in Q3. Works were completed at Mitchell east (Yumba) in Q4 which included a new stock route water facility. Documentation was submitted to Department of Natural Resources, Mines and Energy (DNRME) for processing. Quotations (Form 2) have been submitted for 2019/20 stock routes capital works. 		
Stock routes revenue collection and remittance	Quarterly	\$8,034.26 in travel permits were issued with \$4,017.13 paid to the Department of Natural Resources, Mines and Energy (DNRME).\$42,172.38 in agistment permits were issued with \$21,086.19 paid to DNRME.		
Stock route monitoring	As required.	Pasture assessments were conducted at a number of locations in the Maranoa region each quarter. The following statistics were recorded for the year: Travel permits: • 140 permits; • 153,022 head; • 1,627 permit days. Agistment permits: • 63 issued; • 21,288 head; • 1,205 total permit days.		
Water agreements	Monitoring and implementation in accordance with the terms of the agreements.	 At year end there were 28 water agreements in place. 5 applications were received and processed; 2 applications for amendment were received and processed; As at 30 June 2019, Council was awaiting approval from the Department of Natural Resources, Mines & Energy for 8 applications. 		
Weed manageme	nt and other rural land a	ctivities		
Control of weeds - State controlled roads	Annual program.	As part of Council's Road Maintenance Performance Contract (RMPC) with the Department of Transport and Main Roads, quarterly pest management activities were completed at locations across the Maranoa region for identified pests including (but not limited to) Parthenium, Mother of Millions, Harissia Cactus, Mimosa, Prickly Acacia / Parkinsonia, Boxthorn and Stromonium.		
Control of weeds - Council lands	Annual program.	Council officers conducted periodic spraying at locations across the Maranoa region for identified pests including (but not limited to) Parthenium, Mother of Millions, Harissia Cactus, Mimosa, Prickly Acacia / Parkinsonia, Boxthorn and Stromonium. It was found throughout the year that prolonged dry weather has inhibited the effectiveness of the chemical due to the pests not effectively absorbing the chemical when sprayed.		
Rural lands monitoring	As required.	Council officers conducted routine patrols of stock routes and responded to notification of non-compliances. Council officers attempt to resolve any issues through education, however, when required Council issues infringements to rectify non-conformances, such as failure to comply with permit conditions, stock on road, illegal fencing, damage to infrastructure / facilities and unauthorised water extraction.		

Highlights for the coming year - rural lands

OUR SERVICES AND PROJECTS

- Manage the Rural Lands function within a budget for the team of \$3,402,918.
- Deliver annual services with quarterly reporting on progress including:

Wild dog management

- Coordinated baiting campaigns
- Wild dog advisory committee
- Receipt and payment of wild dog bonus payments
- Queensland feral pest initiative (QFPI).

Stock route management

- Stock route water facility capital works
- Stock routes revenue collection and remittance
- Stock route monitoring
- Water agreements.

Weed management and other rural land activities

- Control of weeds State controlled roads
- Control of weeds Council lands.

Rural lands monitoring

• Undertake operating and capital projects within a budget of **\$1,960,678**.

OUR KEY PRIORITIES

- **Stock routes** Development of a new stock route management plan, working with the State Government and other local governments to develop consistent processes and fact sheets for stock route users and finalisation of current water agreements' review and draft new agreements.
- Queensland Feral Pest Initiative Funding Round 2.2 Mentoring Project Pests without Borders Project Preparation of progress report 1 (milestone 3), quarterly media and update reports and financial acquittal report.
- Queensland Feral Pest Initiative Funding Round 3 Barrier Fence to the Queensland Border Collaborative Area Management Project - Completion of fencing (approximately 235kms), social and economic impact assessment, project review and evaluation to the funding department and final report in accordance with the funding agreement.
- Queensland Feral Pest Initiative Funding Round 3 Exclusion Fencing (Maranoa Collaborative Area Management Project) Engagement with landholders to establish cluster groups, execution of agreements, preliminary report in accordance with the funding agreement and preparation of property biosecurity plans for each cluster's properties.
- Australian Government Crush the Cactus Project Delivery of the approved work program with key actions including control of core infestations, follow up spraying, survellance and GPS recording of treated sites, development of GIS data and update of the biosecurity plan and project acquittal.
- Australian Government Watering the Maranoa Project Completion and submission of the end of project report (for the period 26 November 2018 to 28 June 2019) and independent audit report for the Drought Communities Programme Extension funding.

For more information: Our Plan for 2019/20 document - Pages 192 to 201.



Exclusion fencing projects to continue in the Maranoa region

Additional exclusion fencing works will be undertaken this year with funding from the Queensland Feral Pest Initiative. A new funding agreement with the Queensland Government is anticipated to be executed by the first week in August.

Council to update and develop pest management plans through the Queensland Feral Pest Initiative

Council will develop and update its pest management plans to reflect landholders' feedback regarding pests within the region, working in conjunction with neighbouring Councils.



We manage Council's land and buildings that contribute to the provision of a range of services across the region, and for use by residents, visitors, business, industry and Council.



4.9 Facilities



\$131.304 million in Council land and buildings managed (\$41.804 million in land and improvements and \$89.5 million in buildings).

The Facilities team manages just over 87% of Council's facilities (469), with the balance being the responsibility of specific service areas.



38 new or renewed agreements were entered into to formalise tenancy arrangements for Council facilities.

FACILITIES HIGHLIGHTS

Tenancy arrangements

38 new or renewed agreements were entered into to formalise tenancy arrangements for Council facilities. These included trustee leases and various types of agreements (user, management, serviced office, commercial tenancy).

Project completion

Completed project highlights included painting of the heritage listed Surat Hall (left image) and new roofs for Mitchell administration centre and archive building.

The completion of the Bassett Park Sheep Dog Trial Arena - yards also fullfilled a Council commitment during the construction of the netball precinct.

Project commencement

A major project commenced for energy efficiency upgrades to Council facilities.

Council resolved on 8 May 2019 to proceed to detailed design for installation of Photo Voltaic (PV) Solar Systems at 13 Council facilities. At the same meeting, Council also approved proceeding to the calling of tenders for works, subject to no issues being identified during the detailed design process that need to be brought back to Council for further consideration.

FACILITIES CHALLENGES

Big Rig Café

Managers advised that they would be terminating their contract effective from 21 August 2019 (Council resolution: GM/06.2019/53).

Tender were called for management rights to the Big Rig Café.

Asset management plan

Due to staffing limitations (long term leave and vacancies), the 10 year facility maintenance plan remained in progress at year end. The project will now be carried over to 2019/20.

Water use at Council facilities

Water meters that were installed at Council sports grounds and facilities have resulted in large water usage accounts, which have in turn affected the Parks & Gardens and Facilities budgets.
What we do

We manage Council's land and building assets in 10 towns and surrounding localities across the region. The number of buildings (*as at the last audited accounts) were:

Buildings	Number	Value
Managed by the facilities' team	469	\$83,899,102
Managed as part of specific services	68	\$5,600,491
Total	537	\$89,499,593

The types and levels of service that are catered for in Council's property portfolio include:

- Highly regulated services such as kindergartens and food preparation areas;
- High profile community and operational services such as libraries, council administration centres, tourism attractions, meetings rooms and function spaces;
- Public sporting and recreational facilities at a variety of levels;
- Public toilets;
- Council field operations depots and workshops;
- Storage facilities and shelters;
- Residential housing and workers accommodation;
- Land vacant freehold and reserve land under the trusteeship of Council.

The Facilities team manages just over 87% of Council's facilities assets through their lifecyle, including occupancy and management of any associated tenancy matters, maintenance of the assets, management of risk associated with the provision and use of the assets, through to disposal or end of life.

(The balance is managed by specific service areas within Council).

Why we do it

Our facilities are fundamental to Council's service delivery to the community and contribute to the overall quality of life for our region's residents.

Our goal is to ensure that these facilities can deliver the type and level of service required now and into the future.

The assets include those inherited from the earlier, preamalgamated councils, and additions to the portfolio since 2008.

	Buildings			of Land and uildings
Town	Number	Value \$	Number	Value \$
Central				
Roma	208	44,357,858	162	76,135,858
Muckadilla	3	87,097	6	207,097
East				
Wallumbilla	31	3,218,267	17	4,303,267
Yuleba	27	3,987,911	44	5,513,911
Jackson	8	545,622	5	665,622
North				
Injune	58	8,939,516	14	10,671,516
South				
Surat	69	10,930,861	43	12,788,861
West				
Amby	6	397,874	7	477,874
Mitchell	115	16,060,573	77	19,395,573
Mungallala	12	974,014	16	1,144,014
Total	537	\$89,499,593	391	\$131,303,593

Mitchell's Great Artesian Spa.



How we are trending - facilities

	2015/16	2016/17	2017/18	2018/19
Extract from Note 12 of Council's Financial Statements:				
Depreciation expense - Buildings (\$ million)	1.335	2.093	2.147	2.187
Gross value of buildings at 30 June (Determined by an independent valuer*) (\$ million)	118.58	124.169	127.05	124.61
Written down value of buildings at 30 June (i.e. after depreciation) \$ million*	96.745	94.664	97.003	89.5
Written down value of land and site improvements at 30 June (Determined by an independent valuer*) - \$ million	49.145	43.118	43.167	41.804



SHARE-A-THANKS

Thanks Rex

Thank you to Rex C., who always goes above and beyond with information that is needed for customers hiring rooms. On this particular occasion Rex measured up the room for an upcoming event. He is always willing to help out. It is very appreciated by the Customer Service team.

"

4.9 FACILITIES

Projects - what we achieved this year

Completed	In progress	Not started
\bigcirc		\bigotimes
 Bassett Park Sheep Dog Trial Arena - yards. Roma Cultural Centre - air conditioning upgrade. Replacement of roof on Mitchell archive building. New roof for the Mitchell administration office. Surat Administration office generator. Roma Rural Student (Youth) Hostel - subsidence work. Bassett Park rectification drainage near main bar. Fence replacement at Mitchell saleyards. Big Rig - supply and install new display fridge and upgrade after hours access into the Big Rig Cafe. 17 Railway parade, Injune - external painting. 7 Elmer Street, Roma - renewal of kitchen. 40 Edinburgh Street, Mitchell - renewal of bathroom. 18 Stephenson Street Yuleba - kitchen/ laundry upgrade/replace guttering. 54 Ronald Street, Injune - kitchen upgrade. S0 Stephenson Street, Yuleba - bathroom upgrade. 36 Edinburgh Street, Mitchell - restumping. 	 Roma Library - air conditioning upgrade. Landscape and masterplan - Police Citizen's Youth Club main office and Cultural Centre precinct. Bassett Park kitchen refurbishment. Feasibility Study - Roma pool upgrade. Energy efficiency upgrades for Council facilities. 	 Roma pool - first aid room. Surat Aquarium - Refurbishment of Display Tanks. Mitchell Showground - New Ring fence. One-off project - Aquatic Facility Compliance Review. One-off project - Implementation of Energy Review Audit - energy savings initiatives Roma pool. One-off project - Demolish Neighbourhood Centre building, Roma ON HOLD. One-off project - Mitchell Dance Studio Community Consultation. Works for Queensland 2019-21 projects (approved May 2019): Surat Pool - Change Room and Amenities Roof. Not progressed: Bassett Park resurfacing road behind grandstand (minor works undertaken through maintenance). Design replacement of the Mitchell Dance Studio.

This year's highlights

Works completed on the sheep dog arena revamp at Bassett Park

The Bassett Park Sheep Dog Arena was completed in preparation for the Roma Show.

Council worked closely with a number of Bassett Park users to identify the required improvements, which included the reconfiguration of the central holding yard to allow sheep dog trials to take place in the northern yard (closest to the cattle stalls). During the works, the old boundary fence and area used to keep the stock was also upgraded as part of the project.

Image Opposite: Cr Cameron O'Neil, Chief Steward of the Roma Show Sheep Dog Trials David Kirkbride and Council staff, Frank Martinek and Ricki Rathbone inspecting the recently completed Sheep Dog Arena with competitor Hudsons PD.



What we do	What we aim for	What we achieved this year
Provision of community and tourism facilities including community halls, visitor information centres, multi-purpose facilities and public toilets	With the annual approved budget.	Community and tourism facilities provided in accordance with allocated budget and established service delivery standards. Current Big Rig Café Managers advised that they would be terminating their contract effective from 21 August 2019 (GM/06.2019/53). Tender called for management rights to the Big Rig Café. Tender closed on 3 July 2019.
Swimming pools (6 - Roma, 2 x Mitchell, Injune, Surat, Wallumbilla) - including maintenance of plant and equipment, chemical ordering, work health and safety and management of contractors.	Swimming pools - Target of equal or greater to 90% for compliance with the Royal Lifesaving Guidelines as independently audited by Royal Lifesaving Australia.	 Pool safety Council engaged the Royal Life Saving Society of Queensland (RLSSQ) to ensure the operational manuals and emergency action plan and associated documents for each facility meets the revised guidelines for Safe Pool Operation. RLSSQ has advised that the revised manuals for each of the facilities have been prepared in draft form and at year end were being edited by RLSSQ prior to being provided to Council. Public access to swimming pools: Roma Pool closed for month of July for annual winter break. Wallumbilla Pool reopened on 27 October 2018, managed by new contractor. The Great Artesian Spa in Mitchell continued to operate year round with the winter months being the facility's busy months due to tourism. Mitchell, Surat, Wallumbilla and Injune pools closed mid-April for the off season as these pools are not heated. The pools will reopen in September for the new swimming season. Annual pool entries (all pools and spa) for 2018/19: 54,498 Other highlights for 2018/19: The Mitchell Pool hosted the town's annual triathlon on 29 March 2019. Council commenced the feasibility and business case for the Denise Spencer Pool in Roma. This review is considering a range of future options for the Roma Swimming Pool including upgrade of the current facility, or construction of a new pool at either the current site or a greenfield site.
Other sport and recreation facilities (including sporting grounds)		The community was provided with access to low cost and no cost sport and recreation facilities including sports grounds. Negotiation continued with long term users to formalise use of venues through user agreements or leases. Maintenance of sport and recreation facilities was completed in accordance with user agreements and budget. The program to install water meters at Council sports grounds and facilities has resulted in large water usage accounts, which has affected the Parks & Gardens and Facilities budget as funds were not allocated in the budget to pay these internal accounts.
Heritage buildings		Council continues to be the custodian of the heritage listed Hibernian Hall, Surat Shire Hall and cenotaphs. Painting of the heritage listed Surat Hall was completed in Q1. A project was proposed to move the high voltage line from the front of the Hibernian Hall in Roma which will greatly assist Council when undertaking maintenance on the façade of this building. This is a joint project between Council, Ergon Energy and a developer and is planned to take place in the 2019/20 financial year.

4.9 FACILITIES

Services - what we achieved this year

What we do	What we aim for	N	/hat we achieved this y	rear	
Housing (90 - including	In accordance with	Council maintains 88 hou	uses across the region.		
both Council owned and low-cost community housing within Council's	tenancy agreements and Council's approved budget.	As at 30 June 2019 there were 16 houses vacant. One house was unavailable to rent due to property condition.			
rental portfolio).		 Sale of 3 King Street Sale of 197 Alice Str Sale of 70 Ann Street The property will set 52 Oxford Street Miragent). Loss of Council hous Acquisition of 181 A 	in Council's housing stock t, Surat, via tender settled 1 eet, Mitchell settled 19 Oc et Mitchell via tender which tle in early July 2019. tchell was put on the mark se at 171 Alice Street, Mitchell vice Street, Mitchell due to ting was undertaken across	19 December 2018. tober 2018. In closed 18 March 2019. et (listed with a real estate hell due to fire. In rate arrears.	
Drenerty lesses formalising			-	-	
Property leases - formalising tenancy arrangements through lease, licence		2018/19, summarised in ⁻	Imber of new or renewed a the following table:	agreements during	
or user agreement and monitor compliance with		Туре	Purpose	2018/19	
agreements.		User agreements	New	12	
			Renewed	8	
		Management	New	1	
		agreements	Renewed	1	
		Serviced office	New	2	
		agreements	Renewed	2	
		Trustee leases	New	5	
			Renewed	1	
		Commercial tenancy agreements	Renewed	6	
		Total agreements		38	
		financial year. Those that Survey work required for	iations with a number of o were not finalised will con the leases with the Aero C tion. These will be comple	tinue in 2019/20. lub and Surat Childcare	
Hire of Council venues - 31 locations available for hire and an additional 6 for internal (Council) use.			ernal and internal custome ore events, and checked af Iring 2018/19:		
		Venue		Number of times hired	
		Halls and meeting roor	ms	741	
		Community Hub			
		Infrastructure depot m	eeting rooms	187	

What we do	What we aim for	What we achieved this year
Land management including: - easements, acquisition of property, sale of land and conduct and compensation agreements with Coal Seam Gas companies. - coordination of formal responses to the State Government for land tenure under the Land Act 1994.	Preparation of reports to Council by agenda due dates. Actions in accordance with Council resolutions.	 Conduct and Compensation Access Agreements entered into for the year: Origin Energy (Lot 23 and Lot 24 on Crown Plan WV1115 and Lot 51 on CP WV923). Santos (Lot 23 on WV267, Lot 221 on WV1352, Lot 7 on CP WT258 and Lot 52 on CP WV1859). These related to Santos proposing to complete works on reserves over which Council is the trustee. Landholder statements were also executed relating to previous work by Santos on Lot 11 on WV1853 and Lot 8 on SP868236. 52 officer reports were prepared for a Council meeting relating to State land use matters and responses were prepared to the Department Natural Resources, Mines and Energy. These reports related to applications submitted to renew term leases, conversions of tenure or permit to occupy State land. Council resolved to fenced a Council owned paddock in Dargal Road into cells suitable for grazing horses. Offers were publicly invited and the successful parties entered licence agreements with Council to graze the paddocks for two years. Council entered into a lease to graze paddock 9 in Dargal Road Roma for a period of two years. This paddock will be used for grazing of cattle. Council received a request to sell or lease Lot 2 on DUB 5333 in Plasery (Piggery) Lane Mitchell. Public tenders were called and a lease was entered into to graze the land. A new Council policy was drafted in regard to camping at Council showgrounds (Bassett Park, Mitchell Showgrounds and Wallumbilla Showgrounds). The Policy will be presented to Council for adoption in early July 2019.
Native title - participating as a named respondent to native title claims over the region and collaborate with other local governments in negotiating joint Indigenous Land Use Agreements.	As required and in accordance with Federal Court stipulated timeframes.	As at 30 June 2019, there were two native title claims covering part of the Maranoa Regional Council area being Gunggari People #4 (filed 10/10/12) and Iman People #4 (filed 21/8/17). The State of Queensland has identified Council as the current tenure holder (trustee) of approximately 95 lots within the Gunggari Native Title Claim area. A consent determination date of 2 September 2019 has been set by the court to hear the Gunggari native title claim. A draft Indigenous Land Use Agreement between Council and the Gungarri People was reviewed and feedback provided via Council's solicitors. At a meeting of the Gunggari People held on 2 June 2019, the draft ILUA was authorised by the Gunggari People. The ILUA will be signed after the determination and subject to any further/technical amendments that may be required. Council hosted an Iman People Consultative Committee Meeting in Injune on 27 March 2019 with representatives of the Iman Native Title Claim group in attendance, and Western Downs Regional Council, Banana Shire Council and Central Highlands Regional Council participating via teleconference. This consultative group is established under the Iman #2 ILUA, and each Council is required to share hosting of the meeting.
Building maintenance - including fire and electrical safety, pest control and cleaning.	In accordance with legislated requirements (where applicable) and within the allocated budget.	 Council's buildings and land were maintained during the year. Since the introduction of the new Customer Request System in September 2018, there were a total of: 322 building and maintenance requests received; and 198 requests finalised and closed. Gutter cleaning of all facilities was completed in November 2018. Servicing of Council building fire extinguishers was completed during April 2019.
Workers' camps - providing accommodation for employees when working remotely (4 camps - Begonia, Dunkeld, Injune and off Bargunya Road in the far south-west of the region).	As required. Listing of any issues raised and status update available prior to each Employee Consultative Committee meeting.	 Maintenance and cleaning was undertaken at all camps – Dunkeld, Begonia, Bollon/off Bargunyah Road and Injune. Camp Occupancy for the year: Dunkeld Camp - 61 days; Begonia Camp - 60 days; Injune Camp – 202 days; and Bollon/off Bargunyah Road - 68 days.

4.9 FACILITIES

What we do	What we aim for	What we achieved this year
Insurance	Insurance coverage arranged annually in May.	As at 30 June 2019, Council has five (5) outstanding public liability claims lodged with insurers. These claims relate to from roads (2), footpaths (1) and damage to services during works (2).
	Claims submitted as required and reports prepared to Council where a decision is	Council considered nine (9) claims for damages for the 2018/19 year. These were claims where the loss was less than Council's insurance excess. Council agreed to pay eight claims, at a total cost of \$13,356.89.
	required.	A meeting was held on 7 March 2019 with LGM Assets in regard to Council's insurance coverage for the 2019/20 year. Council has been advised to budget for a 15% increase in premiums for insurance coverage including assets and motor vehicle.
		Insurers have advised that the scheme is trying to better understand the exposures and risks faced by the members and work with the Members to manage their assets in respect of the risks they face.
		Council has made a claim for the Council house destroyed by fire at 171 Alice Street, Mitchell. This was the only outstanding property insurance claim as at 30 June 2019.
Buildings strategic asset management - plan, forecast, develop and monitor community assets and asset management systems and plans.	Annually	Due to staffing limitations (long term leave and vacancies), the 10 year facility maintenance plan remained in progress at year end. The project will now be carried over to 2019/20.
Building design and construction	Partner with the Program and Contract	In the 2018/19 Facilities Capital Works Program 29 projects were funded.
	Management team - providing input into specification and undertaking agreed works.	17 were also carried forward from previous years. (A total of 46 facilities projects for 2018/19).
		32 of these projects were allocated for delivery by the Facilities Team (20 projects have been completed being 62.5%).
		11 facilities projects were allocated to the Program & Contract Management team and 3 projects are being delivered by other Council teams.
		Work has been achieved on delivering the 2018/19 Capital Works Program and carryover projects. 24 projects were finalised in the 2018/19 financial year. The balance of projects will be rolled over to be completed in 2019/20.
		Letters were sent to all key stakeholders including facility tenants and community organisations with an interest in Council's Capital Works Program advising them of the outcome of their submission to 2018/19 budget deliberations.
		Energy efficiency project
		A Solar Energy Design Assessment was conducted to examine the potential benefits of installing Photo Voltaic (PV) Solar Energy Systems across a range of Council sites located in the towns of Roma, Surat and Mitchell.
		The report was presented to Council at its meeting on 8 May 2019 (Council resolution: GM/05.2019/02) where it was resolved that Council: <i>1. Receive the Solar Energy Design Assessment Report.</i>
		2. Proceed to detailed design for installation of Photo Voltaic (PV) SolarSystems at 13 Council facilities:Roma AirportRoma SaleyardsRoma Sports Centre (PCYC)Roma Swimming PoolRoma Administration BuildingMitchell HallRoma LibraryMitchell IAdministration BuildingRoma Big RigSurat Administration BuildingMitchell Library / GalleryRoma Big RigSurat Administration Building
		3. Proceed to the calling of tenders for works, subject to no issues being identified during the detailed design process that need to be brought back to Council for further consideration.

OUR SERVICES AND PROJECTS

- Manage the **facilities** function within a budget for the team of **\$13,478,076**.
- Deliver annual services with quarterly reporting on progress including:
 Community and tourism facilities including community halls, visitor information centres, multipurpose facilities and public toilets:

Swimming pools; Other sport and recreation facilities (including sporting grounds); Heritage buildings; Housing; Property leases; Hire of Council venues; Land management; Native title; Building maintenance; Workers' camps (Council); Insurance; Buildings strategic asset management; Building design and construction.

• Undertake operating and capital projects within a budget of **\$6,203,807**.



OUR KEY PRIORITIES

- Works for Queensland (WFQ) Building Projects Compliance with reporting and acquittal
 obligations for the Surat pool amenities roof and Mitchell cemetery amenities block.
- **Booking system** Development and implementation of a centralised booking system for Bassett Park and contribution to the implementation of a Council wide facilities booking system.
- Hirers' Guide Development and implementation of a guide for Roma Cultural Centre.
- **Council Housing Portfolio** Management of the transition out of social housing, the dispersal of identified housing stock and return of funds held in reserve to the Department of Housing and Public Works.
- Leases and Agreements Finalisation of 6 priority leases and agreements for key facilities in the region and review and renewal of 6 agreements expiring in 2019/20.
- **Procurement of pool chemicals** Development of a tender specification to engage a panel of suppliers to ensure cost effective purchasing of pool chemicals.
- **Community swimming pool safety** Review and implementation of recommendations to ensure compliance with the Royal Life Saving Society Australia's Guidelines for Safe Pool Operations and within the allocated budget for community swimming pools. Development of content for an on-line induction and refresher training package for pool contractors.
- Facilities Asset Management Plan Finalisation of the plan including a 5 year maintenance program.
- **Native Title Claims** Response to 2 claims in accordance with the Federal Court's stipulated timeframes. Negotiation of an Indigenous Land Use Agreement including provisions to aid Council's compliance with the Duty of Care requirements of the *Cultural Heritage Act 2004*.
- **Transmission Equipment** Review of equipment on Council facilities to ensure compliance with existing contractual arrangements and the *Land Act 1994*.

For more information: Our Plan for 2019/20 document - Pages 202 to 209.



Energy audit and tariff review

In a major project spanning two financial years, Council is implementing a number of initiatives to reduce electricity usage.

The works are the next stage implementation of an Energy Audit on 19 key assets located in Roma, Mitchell and Surat. The works incorporate 7 offices, 4 tourist/events facilities, 3 swimming pools, 2 workshops, 1 Airport, 1 major Saleyard facility, and 1 sports centre.



We foster arts and culture within our communities and help preserve our local history in partnership with others for a range of events, projects and programs within the region.

We also support the management and use of arts and cultural facilities within the region.



4.10 Arts and culture



"All Among the Wool" exhibition officially opened at the Surat Cobb and Co Store Museum on 10 November 2018 in partnership with the community.



\$44,716 allocated from the Regional Arts Development Fund (RADF). RADF is a partnership between the Queensland Government and Maranoa Regional Council to support local arts and culture in regional Queensland.



3 major arts and cultural events held in the region:

- Small Museums Conference in Roma 26 28 October 2018.
- Festival of Small Halls in Wallumbilla on 31 October 2018.
- Little Green Road to Fairyland in association with the Queensland Music Festival in Roma on 24 June 2019.



Digitisation of the National Oil and Gas Institute (NOGI) collection at 'The Big Rig' commenced.

Seed funding provided for compilation of the "History of Injune".

ARTS & CULTURE HIGHLIGHTS

Regional Arts Development Fund

Council welcomed three new committee members to join the local Regional Arts Development Fund Committee.

\$44,716 was allocated to regional arts and development initiatives.

The Regional Arts Development Fund (RADF) is a partnership between the Queensland Government and Maranoa Regional Council to support local arts and culture in our region.

Cobb and Co Store Museum

"All Among the Wool" exhibition was officially opened on 10 November 2018.

Work commenced on the next exhibition for August 2019 'The Drovers'.

ARTS & CULTURE CHALLENGES

Work in progress

Council secured Strategic Initiative funding to employ a contractor to digitise the National Oil and Gas Institute (Big Rig) NOGI collection. Due to time constraints the digitising of the entire collection was not achieved. Identification of further funding and work is required to complete the digitisation of the collection.

Position vacancy

The Arts and Culture position became vacant during the year. Interim arrangements were put in place while a review was undertaken.

What we do

We help to arrange arts and cultural activities and projects within the community in partnership with the State Government (Arts Queensland), and the many arts and cultural groups forming part of our regional communities.

Depending on the event, project or activity, Council's role may be host, organiser, supporter, provider, funder, joint funder or a combination of any of these.

Our vision is for every resident to be an arts and culture participant in one of our many facilities and activities!

Why we do it

Our ultimate aim is to add to the lifestyle available within the Maranoa region through a range of arts and cultural projects and programs.

We aim to maximise use of the region's museums, galleries, studios and performance spaces, enabling residents and visitors to enjoy visual arts, music, performing arts, social history and cultural heritage.



Did you know

The Maranoa region is home to many galleries and museums including:

- Roma on Bungil Gallery Hawthorne Street, Roma;
- Mitchell on Maranoa Gallery Cambridge Street, Mitchell;
- Surat on Balonne Gallery Burrowes Street, Surat;
- Injune Creek Gallery 2nd Avenue, Injune;
- Cobb and Co Store Museum Burrowes Street, Surat;
- Big Rig Oil Patch Museum Rigger Road, Roma.

How we are trending - arts and culture

	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Regional Arts Development Fund (RADF) grants	\$47,970	\$42,857	\$38,947	\$37,857	\$42,857	\$44,716
Queensland Government funding	\$30,000	\$30,000	\$24,000	\$25,000	\$25,000	\$25,000

Regional Arts Development Fund 2018/19

The Regional Arts Development Fund is a partnership between the Queensland Government and Maranoa Regional Council to support local arts and culture in regional Queensland.

Organisation	Project	Funding amount
Easter in the Country Inc.	Easter in the Country	\$5,630
Wallaroo Art Group	Beating the Drought - Lamp shade, Footstools and Laughs	\$2,560
Wallumbilla Heritage Association Inc.	Scrap Metal Workshop	\$2,521
Creative Injune	Creative Energy	\$2,000
Injune Photography Group	Outback Camera Date	\$3,815
Bymount Creative Circle	Year of the Outback Mosaic Muster	\$10,000
Roma on Bungil Gallery	The Art of Colour	\$3,090
Council Strategic Initiative	Queensland Opera	\$5,000
Council Strategic Initiative	Queensland Ballet / Queensland Music tour	\$7,500
Council Strategic Initiative	Create & Thrive workshops Roma & Injune	\$1,700
Council Strategic Initiative	Arts Ablaze Bursaries	\$900
Total		\$44,716

Total expenditure of \$44,716 was made up of \$25,000 from Arts Queensland and \$17,857 contribution from Maranoa Regional Council and a \$1,071 refund from 2017/18. SW Queensland Regional Arts also contributed \$788 towards the Create & Thrive workshops.



Injune Photography Group - Outback Camera Date

Projects - what we achieved this year

Completed	In progress	Not started
\bigcirc		\bigotimes
	 Surat Cobb & Co Store Museum Exhibitions - updates to current exhibition and new exhibitions. 	-
	 One-off project - History of Injune & Surrounds - provision of seed funding. A professional historian is being engaged to work collaboratively with the Cultural Heritage Injune Preservation Society (CHIPS) to collect and collate historical data for publication of a book. Peter Keegan Oil and Gas Museum 	
	development at 'The Big Rig' (National Oil and Gas Institute (NOGI) collection).	
	Surat Cobb & Co Museum and The Big Rig are key tourism assets for the Maranoa Region. These projects therefore pursue the dual strategic priorities of Arts & Culture and Tourism.	

This year's highlights

Congratulations new Regional Arts Development Fund Committee Members

Council has endorsed the applications for three new committee members to join the local Regional Arts Development Fund (RADF) Committee.

Congratulations to Sandra Macdonald, Christine Riddell, and Rosie Bryant. The new committee members will join Councillor Puddy Chandler, Councillor Geoff McMullen, Councillor Wendy Newman and Lee Galwey to complete the RADF Committee. Council also thanked outgoing members, Loretta Thomas and Sue Pukallus, for their contributions over morning tea in the Council Chambers.

The RADF committee is made up of volunteers who have a broad range of experience and expertise in the arts. The committee acts as a focus group for arts and culture in our region and makes recommendations to Council for eligible grant applications for each funding round.

The Regional Arts Development Fund (RADF) is a partnership between the Queensland Government and Maranoa Regional Council to support local arts and culture in our Region.

Festival of Small Halls at Wallumbilla

Council and the Wallumbilla Town Improvement Group were excited to host the Festival of Small Halls in Wallumbilla on Wednesday, 31 October 2018.

The Festival of Small Halls is a series of tours produced by Woodfordia Inc in partnership with major festivals and local communities across regional Australia. It takes the best folk and contemporary acoustic artists performing at two large festivals, and sends them on the road to tiny halls all over Australia.

The night celebrated a range of musical talents, including the Wallumbilla School Band, Harry Jakamarra from Australia and Madison Violet from Canada.

Maranoa Regional Council received funding from the Queensland Government to provide social events and drought specific information to residents within the Maranoa region.



Cr Puddy Chandler welcomes new RADF committee members Christine Riddell, Rosie Bryant and Sandra Macdonald.



Festival of Small Halls celebrated a range of musical talents.

Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Creating partnerships	Regular Arts Group meetings.	The Surat Cobb & Co Store Museum Meetings were held on: 20 September 2018, 7 March 2019 and 27 June 2019.
(community projects)	Other opportunities	A Maranoa Art Group Meeting was held on 12 October 2018.
[-··]-···,	as they arise.	The Surat on Balonne Gallery Committee held meetings on: 5 July 2018, 30 October 2018, 7 February 2019, 26 March 2019 and 3 June 2019. A Council officer attended.
		A 6kw air-conditioner was installed in the Roma Gallery Store Room. The project was funded through the Roma on Bungil Gallery Committee committing \$1,100 towards the air-conditioning and Council contributing \$1,100. (Resolution no. GM/11.2018/70).
		Little Green Road to Fairyland in association with the Queensland Music Festival was held on 24 June 2019 in Roma. This was a free event made possible through Regional Arts Development Fund (RADF) funding.
Assisting with funding opportunities for	Minimum 2 rounds per year for the Regional Arts	Regional Arts Development Fund Funding of \$25,000 was received from Arts Queensland.
community groups	Other funding as opportunities arise, including assistance	Council resolved to allocate the following from Regional Arts Development Fund (RADF) Strategic Initiatives: • \$7,500 for Queensland Ballet and Queensland Music Festival in June / July 2019; • \$5,000 for Queensland Opera for next financial year (6 September 2019).
	with grant writing.	Regional Arts Development Fund (RADF) applications opened on 8 February and closed on 18 March 2019. Council received six applications totalling \$26,559. Recommendations from the RADF Committee were presented to the Council meeting on 10 April 2019. All funds were disbursed to the successful applicants.
		The Annual Bid for funding was submitted to Arts Queensland for \$30,000 on 5 April 2019.
		South Queensland (SQ) Arts Network Council, in partnership with SQ Arts Network delivered 2 x 'Create & Thrive' Workshops in Injune and Roma in June 2019. There were 18 attendees in Roma and 13 in Injune.
		In partnership with SQ Arts Network, Council has been offered 5 x \$400 bursaries to volunteers to attend the Arts Ablaze conference in October 2019.
Updating and implementing	Quarterly through Arts Group	With the vacancy in the Arts and Culture position, no updating or implementation of placemaking plans occurred.
placemaking plans	meetings.	However, community consultation was completed and Council support was given for the relocation of the metallic bull sculpture into the main street of Mitchell. Relocation of the public art has commenced and will continue in 2019/20.
Providing facilities (spaces and places)	Reviewed monthly through Arts Group	The security system upgrade for the Cobb & Co Changing Station complex in Surat was approved with installation commencing in June 2019.
for arts and cultural activities	meetings and subject to budget consideration.	Works started on the installation of the new air conditioning unit at the Mitchell Library / Gallery. The works will be completed in 2019/20.
Preserving history and heritage for current and future residents	Monthly through local historical societies when and as identified.	Council secured Strategic Initiative funding to employ a contractor to digitise the National Oil and Gas Institute (NOGI) collection at 'The Big Rig'. Due to time constraints the digitising of the entire collection was not achieved. Identification of further funding and work is required to complete the digitisation of the collection.
		Progression on the Booringa Archive continued in 2018/19. It has been identified that the data will need to be removed from the MOSAIC program and transferred to a new program, E-hive. A new computer will be installed at Mitchell for access to the archive.
		The Cobb & Co Store Museum working group commenced planning of a new history exhibition to be officially opened in August 2019. The exhibition 'The Drovers' is being curated by Dr Brian Crozier who has a long history with the complex.
Delivering a range of annual and	Minimum 3 per	Small Museums Conference was held in Roma 26 – 28 October 2018.
one-off budgeted	year.	Festival of Small Halls was held on 31 October 2018 in Wallumbilla.
Council events		"All Among the Wool" exhibition was officially opened at the Surat Cobb and Co Storer Museum on 10 November 2018.

4.10 ARTS & CULTURE



Cr Geoff McMullen discussing the Small Museums Conference with Dr Mike Epworth, a speaker at the conference.

OUR SERVICES AND PROJECTS

- Manage the arts and culture function within a total budget of \$259,763.
- Deliver annual services with quarterly reporting on progress including:
 - Creating partnerships (community projects);
 - Assisting with funding opportunities for community groups;
 - Providing facilities (spaces and places) for arts and cultural activities;
 - Preserving history and heritage for current and future residents;
 - Delivering a range of annual and one-off budgeted Council events.
- Undertake operating and capital projects of **\$155,160** including the Regional Arts Development program, Peter Keegan Oil and Gas museum, History of Injune and Surrounds, Cobb & Co Store Museum upgrade (exhibitions).



OUR KEY PRIORITIES

- **Development and management of arts and culture in galleries/museums** -Collaboration with stakeholders will include exhibitions and events scheduling, storage of collections, potential exhibitions for the Cobb & Co Store museum and travelling exhibitions.
- **Regional Arts Development Fund (RADF)** Review of program guidelines and forms in conjunction with updated criteria from Arts Queensland, and administration of the 2019/20 funding.
- **Gallery planning** Development of partnerships for long term planning and preparation (commencement) of a 5 year plan.
- Local emerging artists/historians Design of a program to identify local emerging artists and historians and assist with securing funding or programs to progress cultural development.
- **Manuals and agreements** These will include a user manual for Council cultural facilities, assistance with development and renewal of user agreements and leases, and a Memorandum of Understanding with the Maranoa art gallery committees.
- **Funding** Identification of projects, and assistance with prioritisation, communication with funding bodies and collaboration with stakeholders.
- **Council projects** Provision of arts and cultural input.

For more information: Our Plan for 2019/20 document - Pages 210 to 215.



Arts and culture to receive a boost

A new full time position will commence to support the growth of arts and culture within the region. Council recognises the importance of providing additional support for arts and culture development across each of our communities, all adding to the liveability of our region for current and future residents.



We contribute to development of our local communities through planning, programs and events, including grant and inkind support programs, event promotion and Council event management.



4.11 Local development and events



\$250,384 in Council grants and other assistance provided to the community.

62 events across the region.



39 funding applications submitted **(\$14,837,053)**.

21 contestable grants and 4 non-contestable grants were approved to a value of **\$5,637,088**.

LOCAL DEVELOPMENT & EVENTS HIGHLIGHTS

Community grants

\$250,384 provided to community groups through grants, in-kind and other assistance, fee waivers and sponsorship.

New Council-Senex partnership set to double grants to \$30,000

An innovative three-year partnership between Council and Senex Energy was announced in February 2019. The partnership has created a Small Grants category under Council's Community Grants Program, enabling community groups to apply for grants from \$500 to \$3,000.

Event highlights

 Rugby League legend welcomed to the Maranoa

Former Queensland State of Origin player Billy Moore visited the Maranoa region in October 2018 for free family events in Surat, Mitchell, Wallumbilla, Injune/Bymount. This event was supported by the Department of Communities Drought Support Package.

• Christmas hamper appeal makes a difference in our community

Council's Christmas Hamper Appeal once again made a difference, providing 142 hampers and helping 450 community members in need.

• Children swim, cycle and run in Mitchell TRYathlon

Children of all ages and abilities were encouraged to get active, and swim, cycle and run at this year's TRYathlon on Friday, 29 March 2019.

Council hosted events

Council hosted 62 events for communities across the region in 2018/19. Highlights included the Festival of Small Halls, Anzac Day 100 Year Commemoration Services, and showcasing our region to delegates at the Queensland Small Museums Conference and Outback Queensland Tourism Symposium and Awards.

LOCAL DEVELOPMENT & EVENTS CHALLENGES

Drought conditions

The ongoing drought conditions have had an impact on the workloads and wellbeing of our communities and volunteers. The Queensland Government has provided funding for Council to support and organise social events for residents in our region.

Section 4.11 cover image - Deputy Mayor Jan Chambers with Mitchell and Surrounds Citizen of the year, Aunty Lynette Nixon.

What we do

Our Local Development Officers (LDOs) work with each of our communities to lead planning , economic and community development and events at a local level. Each LDO provides general support across a number of areas including:

- Economic and local business development;
- Tourism;
- Sport and recreation;
- Arts and culture;
- Council events.

They also work closely with and are able to access regional support in each of the above areas.

As part of the new Corporate Plan, Council has recommitted to a Local Development Officer in each of our communities:

- Injune & Surrounds;
- Mitchell, Amby, Mungallala & Surrounds;
- Surat & Surrounds;
- Yuleba, Wallumbilla, Jackson & Surrounds;
- Roma & Surrounds.

We also coordinate grant programs for:

- Council funding to community groups;
- Funding from other tiers of government and industry partners to Council;

As a new initiative in the Corporate Plan, we will also be actively promoting and marketing the Maranoa as a place to hold conferences and events.

Why we do it

A diverse range of programs and events adds to the richness of community life in the region. Our events are popular with residents but often also encourage visitors to stay a little longer, providing a welcome boost to the local economy.

The conferences and events that we are able to attract to the region also provide a valuable boost for many of the region's businesses.

As we continue to encourage fly-in fly-out workers to become permanent residents, the liveability of our region is becoming increasingly more important to promote. Our programs and events provide a wonderful array of activities for all ages to enjoy.

The assistance we provide on an annual basis to community groups, and the partnerships we establish with community, government and business also enable the delivery of projects and services that otherwise might not be achievable.



Cr Wendy Newman and residents at the new Surat Fisherman Statue.

Did you know

Since 2013/14, Council has provided \$1.647 million in financial support to community groups through grants, in-kind and other assistance, fee waivers and sponsorship.



How we are trending - local development and events

	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
In-kind assistance	\$10,723	\$5,977	\$42,956	\$24,812	\$49,814	\$44, 858
Fee waivers	Included as in- kind	Included as in-kind	Included as in- kind	\$47,828	\$47,447	\$31,926
Ongoing assistance	\$104,600	\$69,026	\$53,572	\$29,078	\$35,964	\$18,709
Sponsorship/ cash contributions	-	\$16,363	\$202,358	\$68,400	\$25,750	\$32,250
Community grants						
\$ value	\$105,244	\$103,838	\$133,801	\$139,890	\$79,125	\$122,641
Number of groups supported	17	15	19	26	11	21
Total	\$220,567	\$195,204	\$432,687	\$310,008	\$238,100	\$250,384

More about the numbers

During the year, Council supported local and regional initiatives that provided opportunities for the community to access and participate in a wide range of recreational, cultural, environmental, community and economic development projects and activities. Programs included:

- Major grants and community grants (2 funding rounds per financial year)
- Non-financial assistance (In-Kind Assistance)
- Ongoing assistance
- Regional Arts Development Fund
- Sponsorship.

In February 2019 Council signed an agreement with Senex, who have agreed to contribute \$15,000 per annum over the next 3 years for a Small Grants category, for funding between \$500-\$3,000.

Major grants and community grants			
Organisation	Project	Funding amount	
Round 1			
Roma Aero Club Inc.	Multi-purpose area furniture	\$3,000	
Surat Hospital Auxiliary	Surat Hospital Community Fete	\$3,629	
Surat Ladies Bowling Club	Cooling down the Surat Bowls Club	\$2,302	
Roma Show Showjumping Group Inc.	Event and competition showjumping equipment	\$4,190	
Roma Polocrosse Club Inc.	Polocrosse grounds water infrastructure upgrades	\$10,000	
Roughlie Community Centre Inc.	Fencing of children's playground	\$4,295	
Total Round 1	\$27,416		

Round 2		
Booringa Action Group	Workshops at Fire & Water Festival	\$3,000
Bendemere Pony Club	Secure boundary fencing at Yuleba Recreation Grounds	\$3,000
Injune Arts	Creative Odyssey event	\$2,463
Surat Bowling Club	Air-conditioning bar area	\$2,302
Surat Returned and Services League	Enhance Freedom Tree in Surat	\$2,745
Zonta Club of Roma	Edge of the Outback event	\$2,990
Roma Bridge Club	Bridge tutor and equipment purchase	\$3,705
Surat & District Development Association	Produce book - 'Surat - Our People, Our Stories'	\$6,274

Major grants and community grants				
Organisation	Project	Funding amount		
Round 2 continued				
Surat Clay Target Club	Install storage shed and demountable building	\$10,000		
Surat Campdraft Association	Campdraft shade area and dust prevention	\$6,955		
Roma & District Cricket Association	Upgrade lighting at Gallas Fox Oval	\$4,330		
Injune Men's Shed	Install and equip shed	\$10,000		
Eumamurrin Recreation Association	Announcer's and secretary's box	\$10,000		
Roma Pony Club	Installation of shade over stables	\$7,461		
Mitchell Returned and Services League Combined Sports Club	Installation of multi-purpose shed for Mitchell	\$20,000		
Total Round 2		\$95,225		
Annual total		\$122,641		

Council resolved to provide 9 x \$196 bursaries to local community members to attend the Queensland Small Museums Conference which is being held in Roma in October 2019.

Non-financial (in-kind) community		
The provision of non-financial assistance is Organisation	based on the applicant's ability to meet eligibility criteria. Nature of request	Assistance value
Sarah Stone - in support of Ronald McDonald house	Fee waiver	\$145
Edrine Keegan School of Dance	Fee waiver	\$2,683
Eumamurrin Campdraft	In Kind	\$3,500
Wallumbilla Cricket Club	In Kind	\$315
Injune Local Ambulance Committee	In Kind	\$178
Mitchell and District Rugby League Football Club	In Kind	\$900
Lions Club of Roma	In Kind	\$1,500
Injune Churches Together	In Kind	\$178
Injune Community Advisory Network	In Kind	\$178
All Saints Parish Church	Fee waiver	\$185
Dunkeld Pony Club	Fee waiver	\$899
Wallumbilla Heritage Association	In Kind	\$1,050
Mungallala Fire Brigade	In Kind	\$1,558
Returned and Services League Roma Sub Branch	In Kind	\$2,000
Mitchell Returned and Services League Combined Sports Club	In Kind	\$550
Returned and Services League Western District Branch	In Kind	\$115.00
Mitchell Yumba	In Kind	\$900.00
Total		\$44,858

Total is not inclusive of the change to the Fees and Charges Structure. This allows any community group to hire local halls for free, and 50% discount for Maranoa residents. A total of \$28,024 was contributed through fee waivers.

On-going assistance

Applications for on-going assistance include waivers of Council's fees and charges, roads closures, grounds maintenance work etc. Eligible applications are only entitled to receive one On-going Assistance per term of Council. Council provided assistance to a value of \$18,709 to community groups and organisations in 2018/19.

Fee waivers

Council provides support to community organisations through the waiver of building applications fees and charges. Applications are assessed on a case by case basis. In 2018/19 Council provided \$31,926 in fee waivers.

Sponsorship		
Organisation	Sponsorship type	Funding amount
Roma Light Horse	Cash sponsorship	\$500
Lions Club of Roma	Cash sponsorship	\$3,500
Young Beef Producers	Cash sponsorship	\$750
Morning Melodies	Cash sponsorship	\$3,100
Heart of Australia	Cash sponsorship	\$2,900
Returned and Services League Western Branch	Cash sponsorship	\$1,500
Easter in the Country Inc.	Cash sponsorship	\$15,000
Roma Cup	Cash sponsorship	\$5,000
Total		\$32,250

This year's highlights

New Council-Senex partnership doubles grants to \$30,000

An innovative three-year partnership between Council and Senex Energy was announced in February 2019.

The partnership has created a Small Grants category under Council's Community Grants Program, enabling community groups to apply for grants from \$500 to \$3,000. These funds will be distributed from an annual pool of \$30,000 provided equally by Council and Senex.

Senex Energy is a Queensland company creating about 150 jobs and investing more than \$200 million in construction of two natural gas projects in the Surat Basin to support energy needs. These projects include the Roma North development, north-east of Roma, which involves natural gas wells, a processing plant and a pipeline.

Council will continue funding the Community and Major Grant categories, which provide grants of up to \$10,000 and \$20,000 respectively.

Rugby League legend welcomed to the Maranoa

Former Queensland State of Origin player Billy Moore visited the Maranoa region in October for free family events in Surat, Mitchell, Wallumbilla, Injune/Bymount.

The series of events was supported by the Department of Communities Drought Support Package.

Events like these bring the community together which is critically important during these difficult times.

Billy, who is also a small business entrepreneur, said that tackling every day challenges has made him who he is, and he shared his stories with humour and sincerity.

Residents enjoyed hearing from one of Queensland's greatest sporting legends.

Funding was provided to Maranoa Regional Council to provide social events and drought specific information to residents.



Councillor Janelle Stanford with Trevor Robertson of Senex discussing the partnership.



Billy Moore promotion

Christmas hamper appeal makes a difference in our community

Council's Christmas Hamper Appeal has once again made a difference, providing 142 hampers and helping 450 community members in need. Council received donations and non-perishable food items from local businesses, organisations, community groups, churches and schools.

Local service providers worked together to pack and distribute the hampers to the recipients.



Councillor Janelle Stanford, Portfolio Chair for Community Services, thanked our residents for all of the generous contributions.

Children swim, cycle and run in Mitchell TRYathlon

Children of all ages and abilities were encouraged to get active, and swim, cycle and run at this year's TRYathlon on Friday, 29 March 2019.

The event was all about children trying their very best and having fun in the three categories of swimming, cycling, and running.

This year the Mitchell State School extended an invitation to the schools in Injune, Wallumbilla and Surat to make the event a truly regional one.



Georgie Ball in training for the TRYathlon.

Maranoa School Holiday Program entertains youth during summer and winter breaks

Council once again hosted its holiday program filled with a range of fun-filled activities during the Christmas and June/July holidays.

Offering a variety of events and activities to keep the region's youth entertained and active across the region, the programs were both well attended.

Highlights from the holiday programs included:

- Rocket Science workshop;
- Skate workshop;
- Laser skirmish;
- Movie nights;
- Arts and craft activities;
- Sporting activities;
- Pool activities.

With a great mixture of activities available, there was something exciting for all interests.



Maranoa youth enjoying the holiday program's skate workshop.

What we do	What we aim for	What we achieved this year
Grants and other fu	inding	
Community grants	Two rounds each year	 Community Grants Round 1 opened 1 August and closed on 1 October 2018. 9 applications were received, of which 6 community grants and 1 major grant were recommended by the assessment panel and endorsed by Council, subject to conditions. \$38,416 was approved for successful applications. Community Grants Round 2 opened 4 February and closed on 1 April 2019. Senex Energy provided \$15,000 per annum in funds for the next three years to be included in Council's Community Grants program. This saw the introduction of a Small Grants category – grants between \$500 and \$3,000, and the Grants guidelines and application forms have been re-written to reflect this. The following funds were disbursed: 6 small grants totalling \$16,500 (inc GST) 8 community grants \$58,725 1 major grant \$20,000 All funds have been disbursed for the year.
Community drought support	Subject to external Government funding	 Playing Spaces. All Flexible Funding Hardship funding has been fully expended with a total of \$12,000 being allocated. 21 applicants were granted \$500 worth of food vouchers each and 3 applicants were granted \$500 each to help pay for a billing expense each. 4 community drought events were held, 3 of which were community organised with Council supporting each event with an allocation of \$2,000. One event was Council organised with \$3,771 being allocated. Council hosted Billy Moore for 4 drought funding events totalling \$28,500: Surat - 9 October 2018 - 60 attendees; Mitchell - 10 October 2018 – 110 attendees; Wallumbilla - 11 October 2018 – 111 attendees; and Pinnacle Campdraft - 12 October 2018 – 203 attendees. 4 community drought 'catch-ups' were held for landholders in Dunkeld, Jackson, Nebine and Teelba, with approximately 100 attendees in total at a cost of \$9,000. Drought funding of \$8,600 was provided to 17 community events, including Christmas parties. Western Queensland Primary Health Network offered \$50,000 in similar funding for social events for drought affected landholders. At the end of financial year this funding was being disbursed throughout the region to Council approved community events.
Sponsorship	Case-by-case basis throughout the year	 Sponsorship was disbursed as follows for 2018/19: \$500 for Roma Light Horse Troop event 22 September 2018; \$3,500 for Roma Lions Convention 28-29 September 2018; \$750 for Young Beef Producers Forum held in November 2018; \$2,900 for Heart of Australia; \$3,100 for Morning Melodies; \$1,500 for RSL Western District Convention catering held February 2019.
Non-financial assistance	Case-by-case basis throughout the year	Council provided \$44,858 in in-kind assistance to community groups.
State and federal government funding	Proactive searches for funding opportunities and opening of funding rounds. Applications and business cases submitted by the due date. Administration of funding agreements for successful projects in accordance with agreement terms and milestones.	39 funding applications for a total of \$14,837,053. As a result, 21 contestable grants and 4 non-contestable grants were approved to a value of \$5,637,088.

Services - what we achieved this year

What we do	What we aim for	What we achieved this year
Community based prog	rams	
Local plans	Annual review with on- going reference to daily activities.	Review of local community plans continued through the year. Finalisation of graphic design and release to the website is expected early in 2019/20.
Program development	Biannual Maranoa Holiday Program across the region.	 Highlights for this year's programs include: Drone workshop for landholders at Eumamurrin in August 2018. July school holiday program across the region. The program included opening of the Mitchell Youth Hub, Skateboarding workshops, Roma cinema trips and library activities. Rural First Aid & Fire Extinguisher Awareness during August in Bymount, Wallumbilla, Muckadilla, Mungallala, Begonia, Teelba, Yuleba and Roughlie, using drought funding. December school holiday program across the region with activities delivered by Council staff, as well as in partnership with other organisations. The program included Rocket Science workshops, Christmas craft activities, free pool entry and summer reading club at libraries (encouraging use of Council facilities). Weekly Youth Hub in Mitchell during school terms (approximately 30 attendees each week). Fortnightly Youth Group for 8-9 year olds in Injune during school term (approximately 4-6 each week). Supported 'Team Up' program delivered to schools in Mitchell and Injune through Police Citizen's Youth Club. Agreement for Injune CHIPS (Cultural Heritage Injune Preservation Service) for an author to collate material for the Injune Centenary book.
Group and individual development and recognition		 Group and individual development, recognition and support occurred through the following initiatives: Local Mitchell schools through dispersal of funds from the Envirobag project. Town Development meetings in Injune, Surat, Jackson/Noonga, Wallumbilla, Yuleba and Mitchell. Community group meetings as required e.g. food licensing assistance for Calico Cottage, event support for Injune Returned Services League (RSL). Cobb & Co Store Museum working group. Surat Aboriginal Corporation programs. Big Lift community assistance for community groups in Injune. Tech Savvy Seniors program in Injune. Yuleba Development Group and other organisations with submission to the Coordinator General regarding the Origin temporary workers camp. Community group meetings as required e.g. Injune RSL, Injune Men's Shed, Surat Aboriginal Corporation. Create & Thrive workshops in Roma & Injune. Small Business Workshops in Mitchell, Injune and Surat. Grant writing support for Visit Roma for a road safety project.
Work outreach camp program (WORC) for Mitchell and Surrounds		Weekly meetings were held with Work Camp staff to facilitate delivery of works, coordinated by Council's Local Development Officer - Mitchell (LDO). The Mitchell LDO was invited to present at a St George workshop on 8 August 2018 in recognition of Mitchell's successful model of delivery.
Placemaking planning and projects	Ongoing activities, with regular meetings.	 A highlight for the year was an approach from the Queensland Pioneer Steam Railway (QPSR) to restore the train located in the Mitchell Park in exchange for items that would be donated to the Mitchell community. Following community consultation in November 2018 Council approved the request (for restoration and transfer of ownership) on 27 February 2019. During April and May negotiations were finalised and decisions made on replacement items for the community. Master planning and associated consultation was progressed for: Cobb and Co Park development, Yuleba Calico Cottage development, Wallumbilla A consultant was engaged for the Mitchell Park master planning and community engagement has commenced. The much anticipated installation of fishermen statues at the Surat town entrances was completed, as well as signage for Amby and Jackson (replacement). Council approval and support was also provided for: Advance Injune to seek funding to install a mural on the Injune Water Tower. Booringa Action Group for the Johnny Murray Memorial Precinct in Mitchell.

What we do	What we aim for	What we achieved this year
Events		
Council event management	As required.	Council's Event Management Guide was reviewed and updated during the year. The next stage is seeking further feedback from other Council departments prior to finalisation.
Council event coordination	Update of conferences and events management guidelines and checklists.	 Support was provided to the following events for our region: Seniors Week (18-26 August 2018) activities in Roma and Mitchell, with regional attendees. Activities included exercise classes, old time dancing, a musical, BBQ lunch, Roma Saleyards tours, wood and metal work display, tech savvy workshops and a high tea. Council has also been successful in securing \$1,000 to support regional Seniors Week 2019 activities. Australia Day in Roma, Surat, Injune, Wallumbilla and Mitchell - approximately 500 attendees. Australia Day nominations closed on 30 November 2018. Council approved the panel's recommendations in preparation for ceremonies held across region on 26 January 2019. ANZAC Day events (11) held with support from Council staff as required. Youth Week - Mitchell held its TRYathlon on 29 March 2018. This year an invitation was extended to high school students from Wallumbilla, Injune and Surat, making it a regional Youth Week event. National Volunteers Week (20-26 May 2019) included local events in Injune (16), Mitchell (25), Wallumbilla (20), Surat (21) and Yuleba (8). 85 volunteers attended the movie night and dinner in Roma as part of National Volunteers week. The events included people from Muckadilla (2), Mitchell (7), Wallumbilla (3), Surat (10) and Injune (8). Remembrance Day services in Injune, Jackson, Mitchell and Surat. Mental Health Week events (Helen Everingham) in Injune, Mitchell and Surat. Small Business Week events held in Mitchell, Injune and Surat with funding from the Queensland Government. NAIDOC Week in Roma as part of school holiday activities. Cobb and Co Store Museum workshops and new exhibition opening. Drought funding events as previously listed.
Community festivals and events' support:	Monthly through community group meetings	 Support was provided to a range of community events: Cobb and Co Festival to be held in August in Surat and Yuleba. Booringa Fire and Water Festival to be held in Mitchell in September. Easter in the Country
Community events	and other opportunities.	 Assistance provided to community groups included: Over 40 community events through Empowering our Communities funding. 'Ngulalma ngalinda because of her we can'. 3-day arts immersion workshop held on Maranoa River in Mitchell in July 2019 (Regional Arts Development Fund (RADF) and inkind support). Injune Odyssey – 2-day arts workshop in August 2018. RADF supported. Yumba Reunion – September 2018 (in kind assistance) (Mitchell) Football Reunion – September 2018 (in kind assistance) (Mitchell) Campdraft – September 2018 (Mitchell) Cobb & Co Parade Assistance with Origin environmental student day (Yuleba). RU OK Day (Roma). Junior Fishing Day and launch of Fishermen (drought funding) (Surat) Sunset Way project. Emergency Open Day (Injune). Blue Light Movie Night (Injune). Muckadilla Community Association Remembrance Day and Harry Murray VC Wall Dedication services. Seniors Lunch (Injune) Melbourne Cup Lunch (Injune) Maranoa Diggers Races (Mitchell) Campdraft Association (Mitchell) Christmas Party (Surat) Fete (Surat)
National and state recognised events	As required Proactive attraction of new events and conferences.	 The region welcomed a number of conferences and events all boosting the local economy. Wallumbilla Town Improvement Group was supported by Council to host the Festival of Small Halls with 110 attendees at a cost of \$3,000. Additional support was provided by Council through: Arrangements for conference delegates to travel to other parts of the region: Small Museums Conference - Mitchell Outback Queensland Awards - Mitchell, Surat and Wallumbilla district Assistance with set up, bar service etc for the Outback Queensland Awards event 1-3 November 2018. Hosting of Tidy Towns representatives in Surat, Mitchell, Yuleba, Roma and Injune during September 2018.
Travelling events	As required	Council officers assisted with Kookoo Kookaburra children entertainment theatre shows in Roma, Mitchell and Surat. Justice Crew were scheduled to perform in Roma as part of the June school holiday program, however, there was subsequently a date change to August. Forward bookings are very positive. Promotion and organisation has commenced for Jally Entertainment, who are performing 'Cinderella – Spinderella' show for children in Roma, Mitchell, Surat, Wallumbilla and Injune in August 2019. Queensland Ballet performed in Roma on 24 June. Planning has commenced for the Queensland Opera to be held on 6 September.



Cr Wendy Newman presenting the Cultural Award on Australia Day to Gwenda Proud at Surat.
 Our performance in focus | Review of the implementation of the annual operational plan | End of year report by function 2018/19

Highlights for the coming year - local development and events



OUR SERVICES AND PROJECTS

- Manage the local development and events function within a total budget of **\$981,171**.
 - Deliver annual services with quarterly reporting on progress including:
 - Community grant programs and other funding
 - State and federal government funding
 - Community based programs (including Local plans and Placemaking plans)
 - Council events
 - Community festivals and events support



OUR KEY PRIORITIES

- **Community grants** Review of Council's Community Grant program policy, guidelines and forms in conjunction with feedback from Queensland Rural & Industry Development Authority (QRIDA).
- Grants, subsidies, contributions Development of a grants register for current and potential grants to assist with current reporting obligations and Council's advocacy prospectus.
- **Events** Review of school holiday program activities, with the aim of instigating a 'grants-based' approach to enable community and sporting groups to deliver activities as a fundraising opportunity.
- **Local development** Within each of the Maranoa communities, provision of support for planning, programs and events as they emerge in the community.

For more information: Our Plan for 2019/20 document - Pages 216 to 221.



Council to host My Maranoa Street Christmas Party

Christmas is coming early to the Maranoa, with Council set to host a regional Christmas street party in McDowall Street, Roma on Friday, 6 December 2019. In the lead up to the party, Council will be partnering with businesses from across the region and the Western Star in a major promotion encouraging residents to shop local in each of our towns this festive season.



We encourage healthy and connected communities through sport and recreation activities and facilities, and work with other agencies to enhance the wellbeing of our residents.



4.12 Sport, recreation & community wellbeing



\$214,292 invested in Sport and Recreation projects.



New Roma Touch Football Field lighting and carpark seal completed. The Queensland Government provided \$100,000 to Council for the lighting and field upgrade that was completed last year to enable Queenslanders to participate in sport and recreation.

207 attendees at 5 Council events.

 ${\bf 3}$ special events (Outback Masters Golf Carnival, Paul Briggs Boxing Workshop and Skate Park event for R U OK Day)

Provided assistance as required to sport and recreation clubs.

SPORT, RECREATION & COMMUNITY WELLBEING HIGHLIGHTS

Roma teed off for Australia's most remote golf series

The inaugural Outback Queensland Masters teed off in Roma on Monday, 17 June 2019 with an epic event staged across six outback Queensland locations.

Get Out Feel Great

Get Out Feel Great (Funding Round 3) continued building on the success of the previous two rounds, by providing opportunities for Maranoa women and girls to commence or increase physical participation.

Special events

- Paul Briggs Boxing Workshop 18-19 August 2018
- Skate Park event for R U OK Day 8 September 2018
- Outback Masters Golf Carnival 17 June 2019

Completed projects

• Roma Touch field lighting and carpark seal

The Queensland Government provided \$100,000 to Council for the lighting and field upgrade that was completed last year to enable Queenslanders to participate in sport and recreation.

- Canteen exhaust canopy for Surat Recreation Grounds
- Upgrade to the power supply at the Injune Rodeo Canteen and Bar
- Fabrication and installation of handrails for the Great Artesian Spa.

SPORT, RECREATION & COMMUNITY WELLBEING CHALLENGES

Funding

With the limited funding of Council and the region's sporting clubs, the pursuit of grants from other tiers of government is critical to the delivery of projects and programs.

Not all applications are successful, however, where opportunities arise, applications are resubmitted incorporating feedback from the respective agencies.

Section 4.12 cover image - Lyle Cherry, Cr Peter Flynn, Shane Ferry, Cr David Schefe with junior players Mitch Eddie and Harry Green checking out the new touch field.

What we do

We provide practical support and assistance to our region's sport and recreational clubs and groups both at a local level through our Local Development Officers, and regionally through a dedicated Sport & Recreation Development Coordinator.

We also plan for sport, recreation and entertainment precincts and regional leisure activities, helping ensure that planned and upgraded infrastructure and facilities are fitfor-purpose.

We aim to ensure that:

- Every resident is a sport and recreation participant;
- Every visitor is a sport and recreation participant;
- The Maranoa sport and recreation industry is committed, energetic and responsive;
- We are building futures for the next generation.

Currently, the function also provides a number of programs in conjunction with other agencies in the region that enhance the wellbeing of our residents.

These include:

- Be Healthy and Safe Maranoa;
- Community Support;
- Primary Mental Health Care Services.

Council's Be Healthy Maranoa initiative has been a State and National Heart Foundation Award winner.

Why we do it

We want to encourage participation in sport and recreation activities and help clubs and groups to grow strong.

We seek to maximise use of the region's sport and recreational facilities and be involved in programs that contribute to the wellbeing of our residents.



Wall of Fame - Maranoa residents who have represented Australia

Did you know

The Maranoa region has approximately 110 sport and recreational clubs and groups.

The region is proud to have been home to sporting achievers such as:

- Emilee Cherry Represented Australia in Touch and Rugby Sevens. Emilee is an Olympic gold medallist and 'Australian Women's Player of the year in 2012;
- Rugby League greats Darren Lockyer and Artie Beetson.

The Maranoa continues to be proudly home to residents who have achieved success in their chosen sports, representing the region and their country including:

- Darren Thrupp Six times paralympian medallist;
- Talented water skiing Ferguson family members Molly, Sade and Fletcher who have an array of gold medals, records and championships under their belt;
- Ben Ridge Secondary school boys Rugby League;
- William Taylor Under 16 Polocrosse team;
- Lawson Dingle Commonwealth junior championships.

The 37 names on the Roma Recreation Centre cover a broad range of sports as diverse as Rugby League, Rugby Union, Clay Target Shooting, Weightlifting, Athletics, Polocrosse and Water Skiing to name a few.

How we are trending - sport, recreation and community wellbeing

Sport and recreation	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Number of sport and recreational events	4	22 (Get out Get Active Round 1)	27 (Get out Get Active Round 2)	92 (Get out Get Active Round 2)	52 (Get out Get Active Round 3)	5 (including completion of Get Out Get Active Round 3)
Total attendance at events	56	347	384	905	835	207
Number of workshops	2	2	2	2	3	1
Total attendance at workshops	12	18	22	19	25	15
Special events	N/a	N/a	N/a	N/a	1 (Andre Moore Basketball Workshop)	3 (Outback Masters Golf Carnival Paul Briggs Boxing Workshop Skate Park event for R U OK Day)
Be Healthy Ma	ranoa			2016/17	2017/18	2018/19
Programs delivered	Programs delivered			29	41	15
Individual program sessions			76	76	23	
Program participants			711	558	216	
Community health events			17	27	2	
Participants in community health events			825	1,531	250	
Smoothie bike events (Pedal to make your own smoothie!)			9	10	2	





4.12 SPORT, RECREATION & COMMUNITY WELLBEING

Projects - what we achieved this year

Completed	In progress	Not started
\bigcirc		\otimes
 New field and lighting - Roma Touch Association. The Queensland Government provided \$100,000 to Council for the lighting and field upgrade that was completed last year to enable Queenslanders to participate in sport and recreation. Roma History Lodge - airconditioning. Surat Recreation Grounds - canteen exhaust canopy. 	 Bassett Park KD Bar - shade extension. Bassett Park Rodeo Arena fencing. Great Artesian Spa - construct compliant disability parking. 	 Roma & District Lapidary, Minerals Society - ramp and landing. Injune wading pool - upgrade and repair. Surat wading pool - replacement of pipework valves and outlets and fibreglassing the wading pool and walls.
 Injune Rodeo Canteen & Bar - upgrade to power supply. Carpark seal - Roma Touch fields. 		

This year's highlights

installation of handrails.

Roma teed off for Australia's most remote golf series

Great Artesian Spa - fabrication and

The inaugural Outback Queensland Masters teed off in Roma on Monday, 17 June 2019 with an epic event staged across six outback Queensland locations.

The event was an excellent opportunity to showcase the Maranoa region and an opportunity for residents to play the \$1 million dollar hole-in-one.

Council supported this series by contributing \$5,000 to Golf Australia and \$10,000 in support to the Roma Golf Club for improvements to their grounds and assistance towards hosting a dinner under the stars.

Outback Queensland Masters is supported by the Queensland Government through Tourism and Events Queensland and featured on the It's Live! In Queensland events calendar, worth \$800 million to the State's economy in 2019.

Get Out Feel Great funding received from the Queensland Government

Get Out Feel Great Round 3 continued building on the success of the previous two rounds, by providing opportunities for Maranoa women and girls to commence or increase physical participation. Programs and activities addressed major exercise inhibitors of full time work and caring for babies/young children. It aimed to provide the confidence to participate/have a go for long term sedentary residents while providing support to encourage life-long participation, delivering enjoyable, affordable and accessible activities in all areas.

The project was far reaching, with sessions held across the entire region for 24 weeks (based around two school terms) in 14 centres (6 major) for general fitness and well-being such as, aqua aerobics, walking, boxing, drumming and yoga.

Sessions were aimed at women and young adults of all ages and cultures and delivered in a supportive and fun atmosphere to encourage regular activity. Outcomes of the program were improved health benefits to family and community life through healthier living and habits and increased attendance and output at work and school.

A total of 30 well-being and physical activity sessions were conducted across the region, with over 300 female participants.



Outback Queensland Masters promotional material.



Get Out Feel Great boxing workshop.

Services - what we achieved this year

What we achieved this year
 Assistance is provided to a variety of sport and recreational clubs across the Maranoa for financial support via budget allocation/available project funding or facilitated through in-kind Council support or fee waivers. Local groups hosting regional or State events eg Roma Light Horse Troop hosted a centenary event for all fellow Queensland Light Horse Troops. General club assistance for events and carnivals such as mowing, rubbish removal and equipment hire. Provision of bins for waste collection at events and recycling projects. Support to State sporting bodies such as Queensland Cricket for use of netball courts for junior cricket clinics. Assistance to Education Queensland staff such as Maranoa Youth Award, St Johns and Roma District sports day event assistance. Development of Work Health and Safety volunteer guidelines for not for profit groups conducting works in Council owned facilities. Golf Australia and Roma Golf Club support for in kind assistance to host the first leg of the six series Outback Golf Masters. Assistance with fee waivers for facility improvements. Assistance provided to successful clubs to deliver funded projects.
 Assistance was provided to a variety of Maranoa clubs to submit funding applications to obtain funds for facility improvements, new sporting initiatives and equipment. From attendance at meetings/informal discussions, projects were identified and grants suggested to clubs. 10 clubs were successful (5 written by Officer) and 4 unsuccessful with the opportunity to resubmit altered applications. One application was lodged for prioritised Council projects with the State Department of Sport and Recreation, which was unsuccessful. The Get Playing Places and Spaces Round 6 funding application was submitted for upgrade to equestrian arenas at Bassett Park. This project has now been funded by Council. Letters of support Roughlie Community Centre assistance for playground fence; Mitchell Campdraft for new bar and canteen - planning assistance and letter of support provided; Easter In the Country for 6 rodeo chutes - Outback Tourism grant. Identified projects Mitchell RSL Combined Sports - new hardcourts for tennis and netball courts; Machine Gaming Benefit funding - Injune Pony Club, Injune Tennis, Roma Show jumping - assistance provided with applications. Community Grants assistance Eumamurin Recreation; Roma and District Cricket Association; Roma Show Society; Bendemere Pony Club; Surat Campdraft, Assistance with acquittal documentation for Community Grants. Final acquittal for Roma Touch Fields upgrade (funded Get Playing Places and Spaces Round 5). Invitation extended to Minister to opening in early August. Assistance to Injune Community Development Association for Santos grant. Get Out Get Active funding Surat Chapdraft; Assistance to Injune Community Development Association for Santos grant. Get Out Get Active funding Surat Aboriginal Corporation for le

Financial support to Mothers' Day Classic for fun run/walk to raise funds for women's cancer.

4.12 SPORT, RECREATION & COMMUNITY WELLBEING

What we do	What we aim for	What we achieved this year
Master Planning / Community Plan	Through attendance at scheduled advisory group meetings and monthly sporting club interactions.	 Council's land and buildings contribute to clubs with a low cost or no cost place or space, to conduct a range of activities by residents and visitors. Many have a formalised agreement or lease in place with Council. Coordination of master planning occurs through attendance at meetings, followed by lodgement of customer requests and actioning tasks for users through Council reports or within other Council departments allowing progress of planning in key areas. Attendance and assistance to user groups at Advisory Groups: Wallumbilla Show Grounds - Planning for ablution block to be relocated from Roma Saleyards to Wallumbilla Show Grounds for users; Warroo Sporting Complex - Racing Queensland (RQ) grant to Surat Diggers Race Club for new jockeys rooms. Bill Robertson Design request for quote for canteen upgrade design; Bassett Park - Planning for agents' building to be removed from Roma Saleyards to Bassett Park for office/storage for users, rodeo arena fence consultation with users, and backyard design, discussion on shade on southern side of KD Bar.
Club governance support	Through attendance at scheduled advisory group meetings and monthly sporting club interactions.	 Assistance to racindes team for showgrounds policy on camping on reserves. Assistance provided to clubs to maximise use of facilities and resources and provide opportunities to expand skills and build the capacity of the club to manage seasonal operations and plan for the future, through good record keeping and strong leadership. Support was provided to: Injune Racecourse Reserve users (by consultant) to update and review the current governance structure for overall site management - Injune Race Club, Injune Campdraft, Injune Pony Club and Injune Community Development Association; Injune Cricket Association for incorporation; Eumamurrin Recreation Association; Wallumbilla Town Improvement Group; Surat Diggers Race Club; Various clubs (Responsible service of alcohol).
Sport and recreation facilities	According to master plans, community priorities and Council budget allocations each year. Projects approved and delivered through Council's annual Operational Plan & Budget.	 Internal department support was provided to assist with prioritisation and management of Council's land and buildings: Showgrounds policy on camping on reserve land; Denise Spencer Pool Feasibility Study; Policy development for use of sporting facilities; Disposal of surplus assets such as donated Gabba lights for Surat community; Architect design for mezzanine level in Maranoa Police Citizen's Youth Club; Mitchell Returned Services League Combined Sports Complex projects; Monthly Maranoa PCYC committee meetings' attendance; Inclusion of half-court basketball court in Mitchell Youth Precinct by KHB Young Life Foundation; South West Sports committee for regional sports carnival; Meeting with stakeholders to discuss new or supporting infrastructure; St Johns stage gifted to Council for community use; Assistance to officer for User Agreements and Leases for Council facilities.

Highlights for the coming year - sport, recreation & community wellbeing



OUR SERVICES AND PROJECTS

- Manage the **sport, recreation and community wellbeing** function within a budget of **\$413,039***.
- Deliver annual services with quarterly reporting on progress including:
 - Club support and assistance;
 - Pursuit of funding opportunities for Council and individual clubs and groups;
 - Planning (masterplanning, community and local plans);
 - Club governance support;
 - Sport and recreation facilities.

*In addition to \$173,035 included in Parks, Gardens and Reserves for sporting facilities grounds maintenance and \$154,303 for Halls and Community Centres.



- User manuals and agreements Completion of the draft user manual for Council's sporting facilities and assistance with club agreements and leases.
- **Plans** Review of Council's sport and recreation master plans and strategies (e.g. Youth precinct and Trails strategies), and progress master plans (e.g. Warroo Sporting Complex, Bassett Park and Wallumbilla Showgrounds).
- **Clubs, committees and events** Update of clubs' and committees' register and further develop a community calendar of sporting events. Assistance to clubs with governance and grant writing.
- **Facility infrastructure projects** Identification of projects, relevant funding opportunities and engagement with key stakeholders.
- **Community wellbeing** Implementation of programs for Be Healthy and Safe Maranoa, Community Support and Primary Mental Health Care Services (Suicide Prevention).

For more information: Our Plan for 2019/20 document - Pages 222 to 227.



Suicide Prevention Program

The Western Queensland Primary Health Network (WQPHN) in collaboration with the Queensland Mental Health Commission (QMHC) has commissioned the development of a two year Place Based Suicide Prevention Project (PBSPP) for the Maranoa region.

The project will use an evidence-based approach (the Prevention First Framework developed by Everymind) to design and deliver a range of activities focusing on suicide prevention and community wellbeing.

Council will host the employee and auspice the program on behalf of the region.



We provide library services and programs that connect people and support lifelong learning and enjoyment.



Our year at a glance

4.13 Libraries



45,960 library visits; **116,900** circulations ((borrowings, returns) processed. **68.77%** increase in loans of electronic resources (e-books, e-audio and downloadable videos).



277 programs and events held in the region's libraries.

Membership of **3,010** at 30 June (**542** new in 2018/19).



Wallumbilla Calico Cottage and Heritage Precinct Master Plan (including library) adopted on 27 March 2019.

Temporary new home for Wallumbilla Library opened 24 May 2019.

LIBRARIES HIGHLIGHTS

Summer Reading Club returned to Maranoa libraries

The national Summer Reading Club returned to Maranoa libraries online at summerreadingclub.org.au from 1 December 2018 to 31 January 2019. Prizes were awarded at each of our Maranoa libraries for the most books read.

Mungallala Library celebrated 60 years

All things books were celebrated in Mungallala in February 2019 when the Library celebrated 60 years of being in the community.

Mungallala Librarian Brenda Jukes was also celebrated on the day, having been the town's librarian for the past 30 years.

Interesting facts and figures

We welcomed 542 new borrowers in 2018/19.

The number of loans of electronic resources (e-books, e-audio and downloadable videos) in 2018/19 reached an amazing 10,307. This figure is significantly more than the previous year's total of 6,107.

Wallumbilla library move completed

The temporary new home of the Wallumbilla library was officially opened on 24 May 2019.

The library service will ultimately form part of the Calico Cottage precinct development.

LIBRARIES CHALLENGES

Project in progress

The upgrade of the airconditioning at the Mitchell library had commenced but remained in progress at the end of the financial year. The works will be completed in 2019/20.

Section 4.13 cover image - Wallumbilla Library Service Officer Kayleen Seawright helping a resident at the Wallumbilla Library.

What we do

We provide 8 libraries:

- Injune Multipurpose Complex, Hutton Street;
- Jackson Edward Street;
- Mitchell Library Gallery Building, Cambridge Street;
- Mungallala Adjoining the Mungallala Memorial Hall, Redford Street;
- Roma Community Arts Centre, 38-44 Hawthorne Street;
- Surat Cobb & Co Changing Station, Burrowes Street;
- Wallumbilla School of Arts Memorial Hall, corner of High and Chadford Streets;
- Yuleba Customer Service Centre, Stephenson Street.

Library users have access to an array of books, magazines, compact discs, public computers and the internet. Access is also available via the Rural Libraries Queensland network to a diverse range of collections, services and activities.

We provide activities such as storytelling sessions, book clubs, children's education groups, parenting sessions, seniors' technology workshops and much more!

Membership is free, as is our WiFi!

How we are trending - libraries

Why we do it

Our places and spaces meet users' educational, information and recreational needs.

We want to create a welcoming, inclusive and stimulating environment where lifelong learning, self-empowerment and creativity is encouraged and a love of reading is nurtured.



	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19
Circulations – loans, returns and renewals	114,753	119,489	123,255	119,821	127,113	130,152	116,900
Library programs and events	213	219	250	241	244	283	277
Public library visits	55,601	52,923	41,748	47,325	47,591	43,841	45,960
Loans of electronic resources (e-books, e-audio & downloadable videos)	Not available	677	941	2,257	4,116	6,107	10,307
New memberships	552	719	706	808	744	630	542
Membership total at 30 June	3,794	4,287	4,577	3,245	3,390	3,426	3,010

More about the numbers

Membership totals alone don't always reflect what is happening in our libraries. Memberships are purged from our library records after a 2 year period of inactivity, so while our total membership at the end of each year isn't always an increased figure, we are always welcoming a steady flow of new borrowers to our libraries.

Did you know

Our library users are able to borrow and return items to any of the region's libraries



Projects - what we achieved this year



* These projects are undertaken by the Facilities team, but are directly applicable to the library service.

This year's highlights

Mungallala Library celebrates 60 years

All things books were celebrated in Mungallala in February when the Library celebrated 60 years of being in the community.

Residents came along to the Mungallala Library to help celebrate this important milestone on Saturday 23 February with morning tea at 10am.

Mungallala Librarian Brenda Jukes also celebrated on the day, with an important imminent milestone - 30 years of service.

Brenda is a well-loved and significant part of the Mungallala Library and we thank her for her service.



Deputy Mayor Jan Chambers and CEO Julie Reitano with Mungallala residents and Council's Brenda Jukes (centre) at the morning tea in February 2019.

Wallumbilla library moves to a new home

The Wallumbilla Library took up its temporary new home at the School of Arts Memorial Hall located on High and Chadford Streets with the move taking place from 29 April to 1 May 2019. The service will ultimately be part of the new Calico Cottage precinct redevelopment.

The move was necessary following the sale of the previous building, making way for the new pharmacy in town.

Thank-you to the Wallumbilla Heritage Association who hosted the library in the railway station building at the Calico Cottage Precinct between moving out of the old building and into the Hall.

The official opening was held on 24 May 2019.



Mayor Tyson Golder cutting the ribbon at the Wallumbilla library opening.

Summer Reading Club returned to Maranoa libraries

The national Summer Reading Club returned to Maranoa Libraries online at summerreadingclub.org.au and in more than a thousand public libraries across the country from 1 December 2018 to 31 January 2019.

Created for pre-school age to 17, the Summer Reading Club is a free public program led by State Library of Queensland that inspires imaginations and instils a love of libraries and reading.

The 2018 theme, Curious Creatures, encouraged eager young readers to discover new worlds as they explore and connect with a curiosity of creatures through a range of interactive activities available in libraries and online.

Prizes were awarded at each of our Maranoa Libraries for the most books read.



SHARE A THANKS

Happy 60th Birthday Mungallala Library !

It was great to share in the celebrations on Saturday morning with Brenda Jukes, Cr Chambers and Mungallala residents. Congratulations Brenda - it was lovely see and hear how valued the library service is - the books keep everyone's imaginations alive, but across your (almost) 30 years you have also helped create the hub and heartbeat of the community.

CEO Julie

4.13 LIBRARIES

Services - what we achieved this year

What we do	What we aim for	What we achieved this year					
Library services							
Core public library services	Published opening times. Free membership. Free use of internet and Wi-Fi. Annual reports to the State Library of Queensland.	Libraries were open as per published times. New borrowers (memberships): 542. Number of circulations: 116,900. Number of public library visits: 45,960. The number of people who accessed free internet and Wi-Fi: 5,564.					
Authoritative, accessible information services	Innovation in development of collections online access e.g. OPAC (Online Public Access Catalogue). Enhanced features and functions of the Maranoa libraries website.	Montage, the new online Library catalogue interface, was launched on 1 February 2019. Montage is the new catalogue for resources in the public library collections delivering search results with a user friendly display. 'Library Corner' (public programming) continued during the year with details uploaded to the libraries' website. Work will continue in 2019/20 on updating the Maranoa Libraries website and the addition of new features.					
Collections and services to support individual and community quality of life	High quality library collections that aligns with community needs and the direction of digital collections. Responsiveness to the changing demographic profile of the Maranoa. Established priorities for the Maranoa local history collection.	Maranoa Libraries offered access to a wide range of e-resources to suit the needs of our communities. 2018/19 saw the introduction of access to the National Geographic Virtual Library. The number of loans of electronic resources (e-books, e-audio and downloadable videos) in 2018/19 reached an amazing 10,307. This figure is significantly more than the previous year's total of 6,107. Book exchanges were reintroduced as part of our library operations. These triannual exchanges allow libraries to refresh their stock and tailor collections to their community's needs. Exchanges in 2018/19 occurred in September, February and June. Work on the Booringa Archive continued in 2018/19. It has been identified that the data will need to be removed from the MOSAIC program and transferred to a new program, E-hive. A new computer will be installed at Mitchell Library to provide easy access to the archive. Surat Library worked with the Cobb & Co Store Museum Committee to investigate a number of Cataloguing Programs that would allow them to create a digital record of their local history collection including physical items, photographs, oral histories, books and documents. Council received funding (\$20,986) through the State Library of Queensland's Strategic Priorities Grant Program to engage a Museum Development Officer to digitise the NOGI (National Oil & Gas Industry) Archive at 'The Big Rig', Roma. Partial digitisation has been achieved with more work to be carried out on the project in 2019/20.					
Customer service							
Quality service and a commitment to pursue excellence	Staff training and development 3 times a year. Actively participation in the development and improvement of service delivery. Following Council's customer service charter in all interactions with customers.	 Internal staff training days were held on 5 December 2018 and 3 April 2019 providing library staff with an opportunity to share skills and face challenges and opportunities as a team. A new postage service, supported by the State Library of Queensland, was implemented to allow for more efficient movement of library stock at both local and state levels. 45,960 people visited our public libraries in 2018/19. Libraries have delivered consistent, accurate and up-to-date information and service experiences for our customers. 					
Infrastructure							
Places for the community to come together	Well-designed physical spaces for our eight libraries. Physical spaces that safely cater for diverse and contemporary needs. Investment in maintenance, sustainability and efficiency improvements.	A safety audit was conducted at the Wallumbilla and Mungallala Libraries during Q1. During Q2 the relocation of the Wallumbilla Library commenced. The library was relocated to Wallumbilla hall. The official opening was held 24 May 2019. Work began on the installation of the airconditioning for Mitchell Library.					

256 **Our performance in focus** | Review of the implementation of the annual operational plan | End of year report by function 2018/19



OUR SERVICES AND PROJECTS

- Manage the Libraries function within a budget of **\$568,776**.
- Deliver annual services with quarterly reporting on progress including:

Library services

- Core public library services;
- Authoritative, accessible information services;
- Collections and services to support individual and community quality of life.

Customer service

- Quality service and a commitment to pursue excellence.

Infrastructure

- Places for the community to come together.



OUR KEY PRIORITIES

- **Regional collaboration** Development and implementation of a regional approach to public programming in libraries, and a 12-month plan of public programs and other events to be held in our libraries.
- Annual review This will be a check to ensure our libraries are meeting State Library of Queensland's Library Standards and Guidelines, Service Level Agreements (SLAs) with the State Library of Queensland and Council requirements and standards. A report will be prepared on shortfalls and remedial actions.
- **Professional development** Staff training days will be conducted to ensure that library staff are upskilled and provided with professional training and development opportunities. Participation in the State Library's annual professional development (PD) program will be encouraged in accordance with the Service Level Agreement.

For more information: Our Plan for 2019/20 document - Pages 228 to 233.



Increased profile for Council's libraries

Maranoa libraries look forward to delivering 12 months of dynamic public programming, tailored to community needs.

Raising the library's profile in the community through active participation and engagement with the community will ensure that the library's value is communicated to library users, stakeholders, and the community at large.

Our attention will be on the increased promotion and improved delivery of our public programming, so that the local community develops an awareness of the many roles that our libraries fill and the services they provide beyond book lending.