

Maranoa Regional Council

Annual Report 2019/20



ACKNOWLEDGEMENTS - ACKNOWLEDGEMENTS

We acknowledge the:

- traditional owners of this land that we work, live and play on, and pay our respect to their cultures, their ancestors and to the elders past and present and future generations.
- many volunteers within our community who so generously give their own time and energy to enrich the lives of those around them, and make our region a great place to live and visit.
- many staff within the Maranoa Regional Council teams who routinely go 'above and beyond' for the benefit of our community and organisation, helping us to continue to improve each and every year.
- customers (residents and ratepayers, businesses and visitors) who take the time to pass on their thanks for a job well done, or appreciation for exceptional service provided. We **SHARE-A-THANKS** received with all our team members - it brightens everyone's day!

Our major funding partners (Funding approved greater than \$500,000 per project or contribution source)		Total approved funding for project \$	Received 2019/20 \$
Australian Government	Financial assistance grant - General purpose grant - Identified road grant	12,950,475 3,769,406	12,950,475 3,769,406
Australian Government	Drought Communities Programme - Extension - Watering the Maranoa Project (multi-year project)	1,000,000	500,000
Australian Government	Drought Communities Programme - Extension (November 2019) - Maranoa Water Supply Security - Surat & Yuleba	1,000,000	500,000
Australian Government	Building Better Regions Fund - Saleyards Multi-Purpose Facility (multi-year project)	3,961,483	3,933,628
Australian Government	Roads to Recovery Program	3,864,010	3,864,010
Australian Government	Smart Cities and Suburbs Program - Supervisory Control and Data Acquisition (SCADA)	500,000	-
Australian Government	Fuel tax credits	660,146	660,146
Joint Australian and Queensland Governments	Natural Disaster Relief and Recovery Arrangements/Disaster Recovery Funding Arrangements through the Queensland Government	455,704	455,704
Queensland Government	Get in the Game - Bassett Park Netball Courts	850,000	46,500 <i>(final aquittal)</i>
Queensland Government	Building our Regions Program - Saleyards Multi-Purpose Facility (multi-year project)	3,698,983	1,798,983
Queensland Government	Building our Regions Program - Roma Flood Mitigation - Stage 2 (2A and 2B) (multi-year project)	3,090,000	- (Work will recommence in 2020/21)
Queensland Government	Building our Regions Program - The Big Rig Oil, Gas and Energy Centre Expansion (multi-year)	1,628,700	- (Work will commence in 2020/21)
Queensland Government	Outback Queensland Tourism Infrastructure Fund - Bigger Big Rig Project	1,230,000	- (Work will commence in 2020/21)
Queensland Government	Local Government Grants and Subsidies Program - Mitchell Bore 3 Installation	600,000	333,322
Joint Australian and Queensland Governments	Queensland Feral Pest Initiative (multi-year projects) through the Queensland Government - Round 2 - Barrier Fence to the Queensland Border Collaborative Area Management Project	635,000	137,120
	- Round 3 - Exclusion fencing	750,000	150,000
Queensland Government	2017-19 Works for Queensland	1,350,000	135,000 <i>(final aquittal)</i>
Queensland Government	2019-21 Works for Queensland Program	1,380,000	1,145,239
Queensland Government	Transport Infrastructure Development Scheme (TIDS)	1,622,556	1,622,556
Resource sector	Contributions to roadworks through Road Infrastructure Agreements with the Coal Seam Gas proponents	15,245,640	15,245,640
Australia Pacific LNG Pty Limited	Worker Transition Agreement (Reedy Creek and Bungaroo) - Community Project Funding Payment 1	1,250,000	1,250,000
Major funding partners		\$48,497,729	

Our annual report for 2019/20

Each year Council is required by legislation to prepare and adopt an Annual Report. We view this as an important responsibility and an opportunity to provide an insight into our Council, and our year's highlights, challenges and progress, in an open, transparent and accountable way.

The information has been prepared to meet the needs of a broad range of stakeholder groups:

- Our **community** if seeking a quick overview of their Council's year;
- The **elected Council** to whom our organisation is accountable;
- **New or prospective councillors;**
- Our **employees** who may wear multiple hats as team members, residents and/or ratepayers;
- **New employees or applicants for positions** who may be interested in learning more about our organisation;
- **Function leaders and the management team** who are responsible for delivery of services and projects, and helping to plan for future service and project delivery;
- **Government** (Australian and Queensland) in particular the Minister for State Development, Infrastructure, Local Government and Planning.

Information will be available in print or online.

Structure of our reporting

Our reporting has been designed for readers to view as little or as much as they wish about a particular function or functions of Council. The Annual Report summarises our results, but we are also making available a companion document "Our performance in focus". We use this to review performance, monitor trends and resourcing needs, assess what is working well, reflect on where we can improve and finetune our plans for the future.

It is an integral part of our continual improvement framework. All functions are included, because we recognise that our team's strength comes from each of its members doing their part well.

About this report

Following an introduction by the Mayor, Councillors and Chief Executive Officer, there are 5 parts to the Annual Report document:

- Part 1 - Our region
- Part 2 - Our council
- Part 3 - Our performance
- Part 4 - Our finances
- Part 5 - Our legislative compliance

Our region

This includes information about the Maranoa region. It also showcases some of our Maranoa community members.

Our council

This includes our purpose (our community vision, mission, teams' goals, strategic priorities, motto, logo and values), our year at a glance, our councillors and committees, governance and planning frameworks, teams, awards and recognition and Share-a-Thanks.

Our performance

This provides a summary of our results for the year - one page per function (highlights, challenges and progress in implementing our plans) within our five strategic priority areas of:

- Getting the basics right;
- Delivering strong financial management;
- Helping to keep our communities safe;
- Growing our region;
- Managing our operations well.

Our finances

The financial section of this annual report includes:

- Community financial report;
- General purpose financial statements for the year ended 30 June 2020, audited by the Auditor-General;
- Management certificates;
- Current year financial sustainability statement for the year ended 30 June 2020, audited by the Auditor-General;
- Auditor-General's audit reports about the general purpose financial statement and the current year financial sustainability statement; and
- Long term financial sustainability statement for the financial year.

This report demonstrates the breadth of Council functions (including services and projects) provided to the community. On the following page is a table of contents that gives the starting page location for each section and sub-section.



Council staff celebrate 3 million containers collected for Containers for Change.

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Companion document

"Our performance in focus" provides an end of year report for each of Council's functions from which the year's performance results have been summarised for the community and other stakeholders.

It comprises the report on the annual review of the implementation of the annual operational plan (Section 104 (5) (b) (iv) and Section 104 (7) of the *Local Government Act 2009*).

MESSAGE FROM THE MAYOR, COUNCILLORS & CHIEF EXECUTIVE OFFICER

It is with pleasure that we introduce our Annual Report for 2019/20.

This year was one of transition as we farewelled some Councillors and welcomed 6 new Councillors to Maranoa Regional Council and 3 returning Councillors.

It was certainly a busy start, with a global pandemic coinciding with the start of the new term.

This brought unprecedented challenges in how to navigate for a region not directly affected by illness, but still feeling some effects from a cash flow and business activity perspective.

We saw the region rise to the challenge, and innovation and new business opportunities presented themselves for some.

At Council it accelerated some innovation in how we connect, and the organisation embraced online opportunities to meet and stay in touch. Out of the challenges there will be some positive lasting legacies that will serve us well going forward, given the size of our region.

As well as some unexpected challenges, there were also some important milestones.

From a service perspective, the celebration of 50 years of the Roma Saleyards brought government, community and Council together. There were a number of events that showcased Australia's largest cattle selling centre, culminating in the Australia Day event that was enjoyed by all.

The introduction of the State Government's Waste Levy has changed, and will continue to change, how we manage waste in the region. Being part of the waste levy zone in Queensland has necessitated the implementation of new financial and waste processes.

The Containers for Change recycling program (where residents can receive refunds for eligible containers) was one of the most embraced initiatives ever launched. Council continued the program until it could be transitioned to a local business.

All of those in the waste team and the many helping hands out of normal business hours helped ensure the program's success. We thank and congratulate all those involved.

From a whole of workforce perspective, the certification of our new industrial agreement was a significant milestone for our Council. It was the culmination of many months of negotiations. The respectful and professional approach to negotiations was a credit to all involved. It is wonderful to now have a single agreement in place for the whole workforce, reflective of us being one Council, and one team.

We also congratulate our water, sewerage, gas and quarry teams who met new standards of work practices and achieved third party certification across the three areas of quality, safety and environment for the first time.

At an elected Council level, with the new term of Councillors, came new directions.

For the first time, our Council meetings were digitally recorded and made available on the Council website. It has become a popular way for our community to see first hand how their local government's decision making works. It enables residents to view the meetings from the convenience of their home at any time of the day or night.

Also changing during the year has been how Council engages through information and formal processes.

The new Council has elected to not have portfolios or advisory committees and instead have all Councillors involved in as many engagements as possible, albeit impacted for a while by COVID-19.

Councillors are enjoying meeting residents from across the region, and continuing to support town development associations and groups as well as connecting with local issues.

Councillors are also working to build connections with representatives from other tiers of government and neighbouring Councils to identify opportunities to work together on projects for the benefit of the region.

We express our appreciation for the Australian and Queensland Governments who have again supported the region through approval of a number of significant funding applications.

We thank and acknowledge the efforts of all those who have worked and partnered with Council through the year's highlights, and helped navigate the challenges. A special mention to our teams who provide services and projects for our community on a daily basis.

We look forward to continuing to work with and for our communities.

Our local government at 30 June 2020

Net value of community assets managed	\$838.114 million
Area	58,834.5 km ²
Number of townships	10
* 5 Council Customer Service Centres	Amby, Injune*, Jackson, Mitchell*, Muckadilla, Mungallala, Roma*, Surat*, Wallumbilla, Yuleba*.
Key points of interest	3rd largest (by length) local government road network in Queensland. Largest Saleyards in Australia.
Number of elected members (Mayor and Councillors)	9
Number of full-time equivalent employees	341

Quick Guide to "Sharing our Year" on-line information tailored for our key stakeholders

	Community	Elected Council	New or prospective councillors	Employees	New employees or applicants	Function leaders and management team	Government	All interested parties
Major funding partners	✓	✓				✓	✓	
Our region								
About the Maranoa region		✓			✓	✓		
Community recognition	✓	✓				✓		
Our council								
Our purpose	✓	✓	✓	✓	✓	✓		
Our year at a glance	✓	✓	✓	✓		✓		
Councillors	✓	✓		✓		✓		
Organisational structure and leadership team		✓	Our team roles	✓	✓	✓		
Share-a-Thanks		✓		✓		✓		
Our performance (summary)								
Additional funding partners	✓	✓				✓	✓	
Quick facts	✓	✓	✓	✓	✓	✓		
One page summary for each function	✓	✓		✓		✓		
Our finances								
Community financial report	✓	✓	✓			✓	✓	
Financial statements		✓				✓	✓	
Our legislative compliance								
Community grants	✓	✓				✓	✓	
Other		✓				✓	✓	
Other indexes								
Funding acknowledgement		✓				✓	✓	
Our performance in focus document								
What we do and why	Full copy available online free of charge	✓	✓	✓	✓	Recruitment information and induction	✓	
How we are trending		✓	Full copy available online free of charge	Electronic copy on staff website	Full copy available online free of charge	Full printed copy and electronic copy on staff website		
More about the numbers		✓						
Projects		✓						
This year's highlights		✓						
Services		✓						

Full copy available on-line free of charge