

Financial Hardship

Maranoa Regional Council recognises that the supply of natural gas is an essential energy service. We understand that customers may experience financial hardship and require assistance and support to meet their financial obligations to Council.

We encourage customers who may be suffering financial hardship to contact us as soon as possible on 1300 007 662 or council@maranoa.qld.gov.au

HEEAS

The Queensland Government provides assistance to households suffering a short term financial crisis or unforeseen emergency, within the past 12 months, limiting their ability to pay their reticulated natural gas bills. Council will assist eligible customer with applying for the State Government funded Home Energy Emergency Assistance Scheme. For more information on this assistance, please visit <https://www.qld.gov.au/community/cost-of-living-support/energy-concessions/>.