

AIR POLLUTION FACTSHEET

Maranoa Regional Council investigates environmental nuisance and air pollutants, including dirt and dust, odour complaints, spray drift and smoke, ash and fumes from residential, commercial and industrial areas. Find out about the regulations and how to make a complaint below:

Dirt and Dust Complaints

Council, residents and businesses all have a role to play in managing dust pollution in our community.

Everyone has a responsibility not to cause unreasonable dust emission and a nuisance to others, as dust inhalation (e.g. cement dust, silica dust) can affect human health.

Environmental nuisance is considered unreasonable interference (or likely interference) with an environmental value caused by emissions of particles (including dust).

When investigating a dust complaint, Council considers the:

- Amount of dust being emitted
- Duration and rate of emission and the dust's characteristics and qualities
- Sensitivity of the environment into which the dust is being emitted and the impact it may have

Odour Complaints

Council, residents and businesses all have a role to play in managing odour pollution in our community.

When investigating an odour complaint, Council considers the:

- Amount of odour being emitted
- Duration and rate of emission and the odour's characteristics and qualities
- Sensitivity of the environment into which the odour is being emitted and the impact it may have

Spray Paint and Chemical Spraying Complaints

Activities involving paint and chemical spraying can cause nuisances in our communities. At home, a small amount of non-commercial and infrequent spray painting may be allowed if no environmental nuisance is created. Health effects from spray drift can be serious and all commercial spray painting should occur in an approved commercial spray booth.

When investigating a spray paint or chemical spraying complaint, Council considers the:

- Amount of spray drift being emitted
- Duration and rate of emission and the spray drift characteristics and qualities
- Sensitivity of the environment into which the spray drift is being emitted and the impact that it may have

Light and Glare

Council investigates complaints about light and glare that come from advertising signs, entertainment venues and events, Council's parks, properties and streetlights, and commercial and private properties (such as flood lights or sensor lights).

When investigating a light complaint, Council will consider:

- The amount of light
- The duration and rate of emission and the light's characteristics and qualities
- The sensitivity of the environment and the impact of the light
- The position of the light and any measures that have been taken to reduce its impact on neighbours

How to Lodge a Complaint

Call into Council's Customer Service Centres at Roma, Mitchell, Yuleba, Injune and Surat or call 1300 007 662 and lodge a customer request. A formal complaint must be received before Council can investigate nuisance issues.

**For more information, please call Council's
Environmental Health Team on 1300 007 662.**