## Yuleba, Jackson and Noonga Local Plan

## **Progress report**

Objective	Progress
Community Life – A Sense of Belonging	
1.1 By2020togetherwewillensure that Maranoa is a region well known for its friendly, relaxed and welcoming community spirit and where every resident is a valued respected member of our community	
1.1.1 Provide the communities of Yuleba, Jackson and Noonga with access to community and multicultural activities and events.	<ul><li>EVENTS</li><li>Culture Train</li><li>Anzac Day</li></ul>
	<ul><li>Remembrance Day</li><li>Australia Day</li><li>Christmas in Park</li></ul>
	<ul><li>Cobb &amp; Co Festival</li><li>Yuleba Fun Run</li><li>Yuleba Spring Fair</li></ul>
	<ul><li>Yuleba Old Time Dance</li><li>Blue Light – bingo and discos</li><li>Fundraisers</li></ul>
	<ul> <li>Regional bowls tournaments</li> <li>Noonga and Yuleba old time dances</li> <li>Noonga News Year's Fair</li> </ul>

Objective	Progress
	<ul> <li>Noonga Seniors Week luncheon</li> </ul>
	Tennis tournaments
	Bendemere Shield in Wallumbilla or Roma
	NAIDOC Week participation
	<ul><li>Youth Week</li></ul>
	<ul> <li>Events in Wallumbilla, Surat and Roma</li> </ul>
	• ACTIVITIES
	<ul> <li>Pilates classes in Noonga</li> </ul>
	<ul> <li>Tennis coaching in Noonga</li> </ul>
	<ul> <li>Personal trainer and fitness in Yuleba</li> </ul>
	<ul> <li>Football - in Wallumbilla</li> </ul>
	<ul> <li>Netball - in Wallumbilla</li> </ul>
	<ul> <li>Cricket - in Wallumbilla</li> </ul>
	<ul> <li>Golf and bowls in Yuleba</li> </ul>
	<ul> <li>Motorbike gymkhana in Yuleba</li> </ul>
	<ul> <li>Holiday programs operated by Council and the</li> </ul>
	community
	<ul> <li>Dancing</li> </ul>
	<ul> <li>Pony club activities</li> </ul>
	<ul> <li>Events in Wallumbilla, Surat and Roma</li> </ul>
	ALSO SEE:
	<ul> <li>1.3.1 Delivery of a range of programs and activities</li> </ul>
	to engage children and youth
	<ul> <li>1.4.1 Partner with the local community to sensitively</li> </ul>
	and respectfully preserve and present objects and
	sites of historical and cultural significance
	<ul> <li>1.4.5 - Events and activities which showcase and</li> </ul>
	promote local artists and crafts persons

Objective	Progress
1 1 2 Assist the community to calchrate its history and retain its	2.2.8 Delivery of a range of social and recreational activities to engage and activate various sectors of the community  Property and ACTIVITIES:
1.1.2 Assist the community to celebrate its history and retain its local cultural identity through the hosting of community events and activities e.g. Cobb & Co Festival, Christmas in the Park and other community cultural activities.	<ul> <li>EVENTS and ACTIVITIES:         <ul> <li>Culture Train</li> <li>Anzac Day</li> <li>Remembrance Day</li> <li>Australia Day</li> <li>Christmas in Park</li> <li>Cobb &amp; Co Festival</li> <li>Noonga and Yuleba old time dances</li> <li>NAIDOC Week participation</li> <li>Wallumbilla Heritage Association re-enactments (collaborations WSS, MRC and Cobb &amp; Co Festival)</li> <li>Events in Wallumbilla, Surat and Roma</li> </ul> </li> </ul>
	<ul> <li>PUBLICITY through:         <ul> <li>Western Star</li> <li>Imparja television</li> <li>Bottle Tree Bulletin</li> <li>Facebook and website pages of community organisations and service providers</li> <li>Government agency websites, including Dept of Environment &amp; Heritage Protection</li> <li>Wallumbilla School newsletter</li> <li>Community notice boards – Yuleba Services Centre, , General Store and Wallumbilla Hospital</li> <li>My Maranoa website</li> </ul> </li> </ul>

Objective	Progress
	<ul> <li>My Maranoa events calendar</li> <li>My Maranoa community directory</li> <li>My Maranoa business directory</li> <li>Council News monthly publication</li> <li>Maranoa Regional Council LDO community email network</li> <li>ALSO SEE:         <ul> <li>1.1.1 - Provide the communities of Yuleba, Jackson and Noonga with access to community and multicultural activities and events</li> <li>1.4.1 - Partner with the local community to sensitively and respectfully preserve and present objects and sites of historical and cultural significance</li> </ul> </li> </ul>
1.1.3 Provide opportunities for people of all ages and abilities to participate meaningfully in community life including social, sporting and recreational pursuits.	COMMUNICATION about events, activities, meetings through:

Objective	Progress
1.1.4 Provision of services which deliver an environment where residents and visitors feel welcome, safe and secure including well-lit public areas.	<ul> <li>My Maranoa website</li> <li>My Maranoa events calendar</li> <li>My Maranoa community directory</li> <li>My Maranoa business directory</li> <li>Council News monthly publication</li> <li>Maranoa Regional Council LDO community email network</li> <li>Government agency websites</li> <li>ALSO SEE:         <ul> <li>1.1.1 - Provide the communities of Yuleba, Jackson and Noonga with access to community and multicultural activities and events</li> <li>1.1.2 - Assist the community to celebrate its history and retain its local cultural identity through the hosting of community events and activities</li> <li>1.4.1 - Partner with the local community to sensitively and respectfully preserve and present objects and sites of historical and cultural significance</li> <li>1.3.1 - Range of programs and activities to engage children and youth</li> </ul> </li> <li>Well-lit public areas in Yuleba and Jackson</li> <li>Police at Yuleba and Wallumbilla</li> <li>Animal control</li> </ul>

Objective	Progress
1.2 By 2020 together we will create an environment where our older residents are safe, secure, valued, included and continue to actively participate in community life	
1.2.1 Delivery of quality support services which enable older residents of Yuleba and surrounding district to safely remain in their own homes and retain their independence.	<ul> <li>Anglicare – bus service to Roma and Miles (collect people off properties)</li> <li>Meals on wheels – Anglicare and Wallumbilla General Store</li> <li>Horizon Housing – social housing – two in Bedwell St, Yuleba</li> </ul>
1.2.2 Investigate opportunities to develop affordable accommodation options for older people including independent living style accommodation, retirement housing and single unit dwellings.	<ul> <li>Only privately owned housing</li> <li>Two flats for older people in Wallumbilla opposite the hospital</li> </ul>
1.2.3 Delivery of quality respite services to the communities of Yuleba, Jackson and Noonga to meet client need and support carers.	<ul> <li>Anglicare provided service</li> <li>Respite available in Roma</li> </ul>
1.2.4 Delivery of affordable transport services to enable older people to travel to other centres to attend appointments and social activities.	<ul> <li>Yuleba Bus Service – school and other ad hoc services</li> <li>Bus Queensland connection</li> <li>Qld Rail Westlander passenger service</li> <li>Regular flights to Brisbane from Roma airport</li> <li>Anglicare bus</li> <li>Capacity for Booked Hire Transport (BHT) licencing – (like Uber)</li> </ul>
1.2.5 Continued delivery of Home and Community Care Services (HACC) Program to the communities of Yuleba, Jackson and Noonga.	<ul><li>Through Anglicare</li><li>Support through Wallumbilla Community Clinic</li></ul>

Objective	Progress
1.2.6 Continuation of the footpath network within Yuleba to allow	Bendemere Walk
greater pedestrian mobility for older people.	
1.3 By 2020 together we will create an environment where our children and young people are cared for, safe, actively engaged and	
have access to support networks and developmental pathways which	
will encourage and stimulate them to reach their full potential	
1.3.1 Delivery of a range of programs and activities to engage	YULEBA
children and youth including affordable holiday activities e.g. Yuleba	<ul> <li>Youth and Children's Hub in Blue Light Shed</li> </ul>
Blue Light Shed.	o Discos
	Community group run activities
	<ul><li>Movies</li><li>Holiday program</li></ul>
	<ul><li>Holiday program</li><li>Visiting groups run activities</li></ul>
	Skate park
	<ul> <li>Youth gathering place</li> </ul>
	<ul> <li>Holiday programs – skate instructors, graffiti</li> </ul>
	Lawn in front of memorial
	<ul> <li>Youth gathering place</li> </ul>
	o Kick-around-space
	Memorial Hall
	<ul> <li>Used by youth groups</li> </ul>
	<ul> <li>Old time dancing</li> </ul>
	○ Bingo – run by Blue Light

Objective	Progress
	<ul> <li>Yuleba School newsletter</li> <li>Community notice boards – Yuleba Services Centre, General Store and Wallumbilla Hospital</li> <li>Yuleba customer service centre of Council</li> <li>My Maranoa website</li> <li>My Maranoa events calendar</li> <li>My Maranoa community directory</li> <li>My Maranoa business directory</li> <li>Council News monthly publication</li> <li>Maranoa Regional Council LDO community email network</li> <li>Government agency websites</li> <li>ALSO SEE:</li> <li>1.1.1 - Provide the communities of Yuleba, Jackson and Noonga with access to community and multicultural activities and events</li> <li>1.1.2 - Assist the community to celebrate its history and retain its local cultural identity through the hosting of community events and activities</li> <li>1.1.3 - Opportunities for people of all ages and abilities to participate meaningfully in community life</li> </ul>
1.3.2 Expand access to childcare services to meet community need including investigating training opportunities to increase local service providers e.g. Day Care Providers.	<ul> <li>Childcare available in Dulacca (and kindy)</li> <li>Home day care</li> <li>Play group in Yuleba and Dulacca</li> </ul>

Objective	Progress
<ul> <li>1.3.3 Provide young people with opportunities to volunteer within their local community.</li> <li>1.3.4 Encourage and deliver opportunities for young people to partner and/or participate in community events and activities.</li> </ul>	<ul> <li>Blue Light</li> <li>MRC helpers</li> <li>School P&amp;C participation</li> <li>Sporting Clubs</li> <li>Close collaboration between QPS, EQ, QH, MRC, community groups and young people themselves to develop programs and activities for young people (eg Youth Week, Maranoa Holiday Program, Blue Light events, community information sessions)</li> <li>ALSO SEE:         <ul> <li>1.1.1 - Provide the communities of Yuleba, Jackson and Noonga with access to community and multicultural activities and events</li> <li>1.1.2 - Assist the community to celebrate its history and retain its local cultural identity through the hosting of community events and activities</li> <li>1.1.3 - Opportunities for people of all ages and abilities to participate meaningfully in community life</li> <li>1.3.1 Delivery of a range of programs and activities to engage children and youth</li> </ul> </li> </ul>
1.3.5 Provide opportunities for young people to be actively engaged in the development, design and planning of programs, services and infrastructure in which they are a stakeholder or user group including youth hub, walking trails and recreational and community precincts.	<ul> <li>Involvement of young people and their representatives in community consultations</li> <li>ALSO SEE:         <ul> <li>1.3.1 - Range of programs and activities to engage children and youth</li> </ul> </li> </ul>

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Objective	Progress
	<ul> <li>1.3.4 - Opportunities for young people to partner and/or participate in community events and activities</li> </ul>
1.3.6 Local delivery of innovative and relevant parenting programs.	<ul> <li>Regular cycles of parenting programs through organisations such as         <ul> <li>Anglicare</li> <li>Be Healthy &amp; Safe Maranoa</li> <li>Council library</li> <li>Council parenting van</li> <li>Surat Aboriginal Corporation</li> </ul> </li> </ul>
Community Life – Creative, Inspiring & Proud	
1.4 By 2020 together we will create the Maranoa as a region which is proud of its heritage, culturally dynamic, nurtures inspiring artistic expression and stimulate viable creative enterprises	
1.4.1 Partner with the local community to sensitively and respectfully preserve and present objects and sites of historical and cultural significance within the communities of Yuleba, Jackson and Noonga.	<ul> <li>LOCAL ORGANISATIONS supporting heritage and culture:         <ul> <li>Mandandanji Cultural Heritage Services (business of Mandandanji Limited provides advice for the resource industries, developers and local government on cultural heritage matters)</li> <li>Yuleba Community Development Association</li> <li>Yuleba Development Group</li> <li>Noonga Community Association</li> </ul> </li> </ul>

Objective	Progress
	- Mayanaa Dagianal Caynail
	Maranoa Regional Council     Mollymbilla Haritaga Association (Bandamana)
	Wallumbilla Heritage Association (Bendemere
	district-wide ambit)
	o Jackson QCWA
	Jackson & Noonga Town & Country Group  A DANTAGE Supporting horitoge and cultures.
	PARTNERS supporting heritage and culture:     ARING Origin
	APLNG - Origin     September - Control
	Santos     Old Covernment againsing (DELID, State Library)
	Old Government agencies (DEHP, State Library,     State Archives, Overgrand Myseyme, Arthur
	State Archives, Queensland Museum, Arts
	Queensland)
	National Trust  PUBLICITY for his transport has the sale.
	PUBLICITY for history and heritage though:
	Western Star
	Imparja television
	Bottle Tree Bulletin monthly regional community
	newsletter - in production since October 2010 –
	produced by BAG and funded by Council
	<ul> <li>Facebook and website pages of organisations</li> </ul>
	My Maranoa website
	My Maranoa events calendar
	My Maranoa community directory
	My Maranoa business directory
	Council News monthly publication
	HERITAGE RECORDS preserved and available through:
	State Library
	<ul> <li>State Archives</li> </ul>
	Internet services – Ancestry .com, Trove, etc

Progress
Yuleba and Jackson libraries are part of Regional Libraries Queensland (RLQ) Library Online (network of 68 local libraries - supported by State Library of Queensland) with access to:
<ul> <li>Yuleba war monument</li> </ul>

Objective	Progress
	<ul> <li>Yuleba main street murals</li> </ul>
	Yuleba water tower
	<ul> <li>Yuleba old post office</li> </ul>
	<ul> <li>Yuleba forestry tower</li> </ul>
	<ul> <li>Yuleba school</li> </ul>
	<ul> <li>Yuleba churches</li> </ul>
	<ul> <li>Yuleba Blue Light Shed – old Yuleba power station</li> </ul>
	<ul> <li>Bendemere Shire office</li> </ul>
	<ul> <li>Old Yuleba township site (including the site of an</li> </ul>
	old, washed out cemetery)
	<ul> <li>Holden dealership building</li> </ul>
	<ul> <li>Yuleba cemetery</li> </ul>
	<ul> <li>The Old Play Shed at Jackson</li> </ul>
	<ul> <li>Jackson school building, now PO and library</li> </ul>
	<ul> <li>Jackson churches</li> </ul>
	<ul> <li>Jackson cemetery</li> </ul>
	<ul> <li>Noonga State School Heritage Site and the other</li> </ul>
	three sites that make up the 'Four Schools of
	Noonga' story
	<ul> <li>Old Noonga Cream Shed</li> </ul>
	<ul> <li>Noonga community hall</li> </ul>
	<ul> <li>Bendemere Station heritage site</li> </ul>
	<ul> <li>Dingo Barrier Fence</li> </ul>
	ALSO SEE
	<ul> <li>1.1.2 - Assist the community to celebrate its history</li> </ul>
	and retain its local cultural identity through the
	hosting of community events and activities

	<ul> <li>1.4.2 - Preserve and promote the cultural identity and unique essence of each community with</li> </ul>
	projects, events and activities
1.4.2 Preserve and promote the cultural identity and unique essence of each community with projects, events and activities e.g. installation of Cobb & Co Way interpretative signage, public murals, Jackson Play Shed.  •  •  •  •  •  •  •  •  •  •  •  •  •	<ul> <li>PROJECTS         <ul> <li>Drive trails and interpretive signage</li> <li>Tourist brochures</li> <li>Town war monument and flag pole in Yuleba at Garth Cox Park</li> <li>Yuleba Post Office museum in development</li> <li>Jackson park precinct improvements</li> <li>Cobb &amp; Co Park</li> <li>Cobb &amp; Co Way</li> <li>Calico Cottage and Heritage Complex enhancements (Bendemere district-wide ambit)</li> <li>Cobb &amp; Co Festival re-enactments (inc the coach ride and bush ranger hold-ups)</li> <li>Yuleba Forestry Tower</li> <li>Preservation of the Yuleba Hall War Memorial Mural</li> </ul> </li> <li>ALSO SEE         <ul> <li>1.4.1 Partner with local community to preserve and present objects and sites of historical and cultural significance</li> <li>1.1.2 Assist the community to celebrate its history and retain its local cultural identity through the hosting of community events and activities</li> <li>1.4.3 - Design and install a town cenotaph or</li> </ul> </li> </ul>

Objective	Progress
	<ul> <li>1.4.4 Preservation of the Yuleba Hall War Memorial Mural</li> </ul>
1.4.3 Design and install a town cenotaph or monument and flag pole in Yuleba at Garth Cox Park.	Installed
1.4.4 Preservation of the Yuleba Hall War Memorial Mural.	<ul> <li>Advice from Qld Museum – in good condition</li> <li>Investigating new curtains</li> <li>Hall being air-conditioned</li> </ul>
1.4.5 Develop events and activities which showcase and promote local artists and crafts persons.	EVENTS AND ACTIVITIES which showcase and promote local artists and crafts persons         Spring Fair         Yuleba Hall War Memorial Mural         Bendemere Art Association - Arts Cottage         Resident silversmith – runs art classes         Yuleba and Jackson art goes to Calico Cottage         Yuleba Main St Murals done through RADF         Film-maker in Jackson – produced many local films – also RADF support         Jackson toilet mural - funded through RADF         Jackson as public art space         Yuleba cut-outs in Cobb & Co Park art space         Noonga –hanging sculpture of brands         Yuleba main street murals         Yuleba Golf Club stained glass         Yuleba Anglican Church coloured glass – 3 panels         Yuleba Yellow rural fire brigade shed

Objective	Progress
	<ul> <li>Community gardens art</li> <li>Yuleba art in Blue Light Shed</li> <li>Yuleba Skate park signage by young local artist</li> <li>Events and activities in Wallumbilla, Roma, Surat and Miles</li> </ul>
1.4.6 Provide opportunities for local artists and crafts people to share and expand their creative talents including the local delivery of workshops.	<ul> <li>Calico Cottage in Wallumbilla</li> <li>Bendemere Art Association</li> <li>Visiting artists (circus, cartooning, graffiti art, guitar, hip hop, drumming, silver-smithing, whip cracking)</li> <li>PUBLICITY for activities and events though:         <ul> <li>Western Star</li> <li>Imparja television</li> <li>Bottle Tree Bulletin</li> <li>Facebook and website pages of community organisations and service providers</li> <li>Local community newsletters</li> <li>Yuleba School newsletter</li> <li>Community notice boards – Yuleba Services Centre, , General Store and Wallumbilla Hospital</li> <li>Yuleba customer service centre of Council</li> <li>My Maranoa website</li> <li>My Maranoa community directory</li> <li>My Maranoa business directory</li> <li>Council News monthly publication</li> <li>Maranoa Regional Council LDO community email network</li> </ul> </li> </ul>

Objective	Progress
	<ul> <li>Government agency websites</li> <li>ALSO SEE:         <ul> <li>1.4.5 - Events and activities which showcase and promote local artists and crafts persons</li> <li>1.4.2 - Preserve and promote the cultural identity and unique essence of each community with projects, events and activities</li> </ul> </li> </ul>
Active Healthy Community – Healthy Community	
2.1 By 2020 together we will deliver a high standard of healthcare which is holistic, innovative and services the needs of all residents locally with an emphasis on preventative health programs	
2.1.1 Increased access to Wallumbilla Health Services including medical, dental and allied health services, expansion of visiting health care services and access to pharmacy services.	Wallumbilla Community Clinic provides:     SERVICES     Registered Nurse-led clinics Monday – Friday     Outpatient services     Emergency care and stabilisation     Antenatal and postnatal care     Immunisation clinics     Wound management     Telehealth     Pathology collection     Basic pharmacy supply     Patient advocacy service

Objective	Progress
	<ul> <li>Medical clinics every Thursday</li> </ul>
	VISITING AND OUTREACH SERVICES
	<ul> <li>Physiotherapy</li> </ul>
	Occupational therapy
	o Optometry
	<ul> <li>Speech therapy</li> </ul>
	<ul> <li>Social work</li> </ul>
	o Podiatry
	<ul> <li>Dietetics and nutrition</li> </ul>
	<ul> <li>Diabetes education</li> </ul>
	<ul> <li>Early intervention parenting program</li> </ul>
	<ul> <li>Mental health</li> </ul>
	<ul> <li>Child health</li> </ul>
	<ul> <li>Women's health</li> </ul>
	<ul> <li>Aged care assessment</li> </ul>
	<ul> <li>Drug and alcohol services</li> </ul>
	<ul> <li>Indigenous health</li> </ul>
	<ul> <li>Health promotion/prevention</li> </ul>
	HOME AND COMMUNITY CARE SERVICES (HACC)
	This service is operated from the Wallumbilla
	Community Health Care Clinic and operated by
	Anglicare.
	<ul> <li>Mobile respite</li> </ul>
	o Home help
	<ul> <li>Transport assistance</li> </ul>
	<ul> <li>Meals on Wheels</li> </ul>
	<ul> <li>Domiciliary nurse</li> </ul>
	<ul> <li>Frail aged in-home care</li> </ul>

Objective	Progress
	<ul> <li>People with disabilities and carers</li> <li>Wallumbilla Pharmacy</li> <li>ALSO SEE:         <ul> <li>2.1.2 - Residents have access to information, programs and services</li> </ul> </li> </ul>
2.1.2 Ensure that residents have access to information, programs and services to assist them to improve and maintain their general health and wellbeing e.g. nutrition, alcohol and drugs, mental health, dental services.	<ul> <li>Surat Aboriginal Corporation runs Mums and Bubs</li> <li>Council – Be Healthy Maranoa programs</li> <li>Council – Community Support services</li> <li>Community group responses to need (eg Blue Light Drug &amp; Alcohol Info sessions)</li> <li>INFORMATION available through:         <ul> <li>My Maranoa community directory</li> <li>Western Star</li> <li>Roma for Families website</li> <li>Facebook and websites of community organisations and service providers</li> <li>Be Healthy and Safe Maranoa</li> <li>Qld Health website</li> <li>Australian Government health agency websites</li> <li>Council Parenting van</li> <li>My Aged Care</li> <li>Department of Health and Ageing</li> <li>Department of Veterans' Affairs</li> <li>Australian Electoral Commission</li> <li>Medicare</li> </ul> </li> </ul>

Objective	Progress
	<ul> <li>Nurse navigators –SWHHS help patients, carers and their families access and coordinate the increasingly complex health system.</li> <li>Wallumbilla pharmacy</li> <li>ALSO SEE:         <ul> <li>2.1.1 - Access to Wallumbilla Health Services including medical, dental and allied health services, expansion of visiting health care services and access to pharmacy services</li> <li>2.1.4 - Promotion of programs and activities which encourage physical activity and exercise</li> </ul> </li> </ul>
2.1.3 Delivery of mental health services and programs which are accessible to residents including those on rural properties.	<ul> <li>Telephone-based services or service providers in Roma and Miles</li> <li>ALSO SEE:         <ul> <li>2.1.2 - Residents have access to information, programs and services</li> </ul> </li> </ul>
2.1.4 Promotion of programs and activities which encourage physical activity and exercise.	PUBLICITY for programs and activities through:

Objective	Progress
Active Healthy Community - Active Community	<ul> <li>Council News monthly publication</li> <li>Qld Government websites</li> <li>PROGRAMS AND ACTIVITIES being promoted</li> <li>Be Healthy and Safe Maranoa programs</li> <li>Qld Government programs – health and sport and recreation</li> <li>Pilates classes in Noonga</li> <li>Tennis coaching in Noonga</li> <li>Personal trainer and fitness in Yuleba</li> <li>Football - in Wallumbilla</li> <li>Netball - in Wallumbilla</li> <li>Cricket - in Wallumbilla</li> <li>Golf and bowls in Yuleba</li> <li>Motorbike gymkhana in Yuleba</li> <li>Holiday programs operated by Council</li> <li>Dancing</li> <li>Pony club activities</li> </ul>
Active Healthy Community – Active Community	
2.2 By 2020 together we will positively contribute to community wellbeing through the provision of a diverse range of sporting and recreational opportunities, facilities and open spaces for all residents which encourage active lifestyle options and high levels of participation and facility utilisation	

Objective	Progress
2.2.1 Implementation of initiatives to increase the profile and membership / volunteer base of local clubs and community groups e.g. mentoring of young people.	School operates leadership programs
2.2.2 Development of a multi-purpose outdoor recreational space in Yuleba for young people which encourages physical activity and exercise and provides opportunities for people of all ages to socially interact.	<ul> <li>Skate park in conjunction with lawn in front of memorial, playground, community gardens and pathway near rail line provides integrated multi-purpose outdoor recreational spaces in Yuleba for young people which encourages physical activity and exercise and provides opportunities for people of all ages to socially interact</li> <li>ALSO SEE         <ul> <li>1.1.3 - Opportunities for people of all ages and abilities to participate meaningfully in community life</li> <li>1.3.1 Delivery of a range of programs and activities to engage children and youth</li> <li>2.2.8 Delivery of a range of social and recreational activities to engage and activate various sectors of the community</li> </ul> </li> </ul>
2.2.3 Determine the feasibility and ongoing sustainability of an aquatic facility within Yuleba and explore possible viable alternative aquatic experience access options.	Very much wanted but feasibility continues to be an obstacle
2.2.4 Development of attractive functional recreation park area within Yuleba which includes a safe creative play area for young children.	Playground with shade installed in Garth Cox Park

Objective	Progress
2.2.5 Provision of facilities and activities which encourage and assist residents to improve their general health and wellbeing including the development and maintenance of footpaths and walking trails (Yuleba and Judd's Lagoon) and installation of public exercise equipment and spaces.	<ul> <li>Exercise equipment has been installed along the Bendemere Walk in Yuleba, along with seating, toilets and water fountain</li> <li>ALSO SEE:         <ul> <li>2.1.4 Promotion of programs and activities which encourage physical activity and exercise.</li> <li>1.3.1 Delivery of a range of programs and activities to engage children and youth</li> <li>2.2.8 - Range of social and recreational activities to engage and activate various sectors of the community</li> </ul> </li> </ul>
2.2.6 Prepare a Master Plan for the development of a well maintained sporting field / precinct with appropriate infrastructure and amenities to host team and individual sporting activities e.g. multi-purpose court.	Master plan for Yuleba recreation precinct being developed
2.2.7 Development and implementation of a program of regular routine maintenance for all Council owned sporting and recreational facilities and infrastructure.	<ul> <li>Council has 10 year projections for underpinning its asset management</li> <li>Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> <li>Council also has a system of user agreements being progressively expanded to all Council facilities occupied by user groups. The user agreements clarify development and maintenance responsibilities.</li> </ul>

Progress
ORGANISATIONS providing social and recreational activities:     Wallumbilla Surat Red Bulls Rugby League Football Club     Bendemere Art Association     Bendemere Blue Light Association     Bendemere Pony Club     Jackson QCWA     Maranoa Regional Council     Murilla Landcare (linked to Miles)     Links to Murilla Community Centre     Noonga Community Association     Noonga Tennis Club     St Andrews Anglican Church Guild     Yuleba Bowls Club     Yuleba Development Group     Yuleba Golf Club     Yuleba Kam Tennis Club     Yuleba Memorial Hall Association     Yuleba State School and P&C     Yuleba Trail Riding Club     Wallumbilla State School and P&C (Swimming Club, dance classes)     Maranoa Netball Club  ALSO SEE     1.1.3 - Opportunities for people of all ages and abilities to participate meaningfully in community

Objective	Progress
	<ul> <li>1.3.1 Delivery of a range of programs and activities to engage children and youth</li> <li>2.2.2 - Development of a multi-purpose outdoor recreational space in Yuleba for young people which encourages physical activity and exercise and provides opportunities for people of all ages to socially interact.</li> </ul>
Naturally Sustainable Environment – Natural Environment	
3.1 By 2020 together we will actively strive to conserve, restore and enhance the Maranoa's natural environment and assets by engaging and empowering residents, businesses and industry to proactively seek out opportunities to reduce our ecological footprint at a local level	
3.1.1 Ensure that the reticulated water supplies and infrastructure at Yuleba and Jackson are maintained and upgraded to provide water supplies that meet safe drinking water standards.	<ul> <li>Yuleba water supply has been upgraded</li> <li>Water quality routinely monitored</li> <li>MRC submitted funding applications to decommission Yuleba Water Tower as yet unsuccessful</li> </ul>
3.1.2 Ensure the refuse tips at Yuleba and Jackson are well maintained and that waste management practices are environmentally responsible.	<ul> <li>Plans in development to address urgent problems with Jackson tip in the interim while transfer station planning and preparation is underway (closer fencing, keyed access, larger pit)</li> <li>ALSO SEE:</li> </ul>

Objective	Progress
	<ul> <li>3.1.3 - Explore opportunities and implement strategies to reduce and manage waste generation and disposal within Yuleba and surrounding district</li> </ul>
3.1.3 Explore opportunities and implement strategies to reduce and manage waste generation and disposal within Yuleba and surrounding district including rural properties, local businesses and industries.	<ul> <li>Council waste management strategy under review</li> <li>Dump recycling of metals</li> <li>Queensland Government – Queensland Waste Avoidance and Resource Productivity Strategy (2014–2024) sets a framework for waste avoidance and recovery performance</li> <li>This is an industry-led strategy that sets targets for improving resource recovery and recycling rates and reducing landfill disposal over the next 10 years. These targets take account of the different circumstances and opportunities in metropolitan, regional and remote parts of Queensland</li> <li>The strategy is underpinned by Waste Reduction and Recycling Act 2011 and Queensland Government Action Plan</li> </ul>
3.1.4 Provision of appropriately placed rubbish bins and regular waste removal services e.g. installation of large rubbish bin at Bridge Park.	Key facilities and locations have rubbish bins and regular waste removal services
3.1.5 Implement strategies to minimise litter and maintain clean and tidy presentation of streets and public areas.	<ul> <li>Council undertakes routine maintenance to keep town streets and surrounds neat and tidy</li> <li>Council undertook overgrown and unsightly inspections of every property in town area and took action to ensure that appropriate community standards were achieved.</li> </ul>

Objective	Progress
	<ul><li>Keep Maranoa Beautiful messages</li><li>Clean up Australia</li></ul>
3.1.6 Implementation of strategies to restore and maintain the natural, integrity of the areas within and surrounding the communities of Yuleba, Jackson and Noonga e.g. effective weed and pest management control.	<ul> <li>Council operates ongoing weed spraying, coordinated wild dog baiting programs</li> <li>Council provides bounties on wild dog scalps and funds the Golden Dogger awards</li> <li>Council officers monitor weeds and other pests on crown and public lands</li> <li>Council offers an information service and works with Landcare and sub-catchment groups</li> <li>Landcare and sub-catchment groups assist with development of property plans with landholders and some implementation funding</li> <li>State government provides fact sheets and 1080 for baiting programs and wild dog coordinator and biosecurity officer</li> <li>Council assists with identification and with funding opportunities</li> <li>Council is a member of state oversight group for pest animals, plants and disease</li> <li>Council receives and distributes state and federal funding cluster fencing funding for approved projects</li> </ul>
3.1.7 Investigate new technologies for the installation and ongoing maintenance of Dump Point System at an appropriate location in Yuleba and install directional signage to nearest Dump Point site.	Extensive investigations were undertaken to find a suitable site and no site was found - additional sewerage systems will need to be considered in addition to the dump point

Objective	Progress
	mechanism for this objective to be realised (see Cobb & Co Masterplan in development)
Community Place Making – Built Environment	
4.1 By 2020 together we will provide a diverse and balanced supply of accommodation options which meet the lifecycle needs of all existing and potential residents and where housing needs are met in safe, liveable, affordable, well planned and sustainable neighbourhoods	
4.1.1 Increase the availability of residential land for the development of affordable housing and to attract new residents e.g. first home buyers, couples, families and retirees.	Maranoa Planning Scheme provides capacity for development of residential, rural residential and industrial land growth over a twenty year planning horizon
4.1.2 Ensure that land, housing and commercial developments meet planning requirements, are sustainable, liveable, well planned and reflect the values of the community.	<ul> <li>Maranoa planning scheme incorporates development controls and guidance to developers facilitating development of safe, family friendly liveable neighbourhoods and sustainable urban design</li> <li>Maranoa planning scheme incorporates components of Yuleba and Jackson place-making strategy, trails strategy and local community plan</li> </ul>

Objective	Progress
4.1.3 Provision of appropriate accommodation options in Yuleba and Jackson for community members with specific needs which will enable them to remain in their community e.g. older people, students, and persons with a disability or those requiring respite care.	<ul> <li>Some low income accommodation available</li> <li>Student hostel in Roma</li> </ul>
4.1.4 Provision of a well maintained footpath / walkway network within Yuleba which provides safe pedestrian and mobility aided access and links to residential areas and public facilities and services.	SEE:
Community Place Making – Community Facilities & Infrastructure	
4.2 By 2020 together we will provide and maintain public facilities and infrastructure which enhances the liveability of the Maranoa, are well utilised and service the existing and futuristic needs of all residents in a balanced, timely, well planned and cost-efficient manner	
4.2.1 Develop in consultation with the residents of Yuleba a Town Beautification Strategy and Open Space Plan which incorporates streetscaping projects, installation of a town cenotaph or monument, a well planned community hub precinct, sustainable and well-designed parks (i.e. Garth Cox Park, Cobb & Co Park) and landscaped areas incorporating street furniture and BBQs, town	<ul> <li>Place-making strategy prepared in consultation with local communities</li> <li>Local communities have developed precinct improvement plans</li> <li>Progress on implementation includes:         <ul> <li>Sign on water tower</li> </ul> </li> </ul>

Objective	Progress
entrance areas, community garden and safe engaging children play areas.	<ul> <li>Town war monument</li> <li>Garth Cox Park improvements</li> <li>Cobb &amp; Co Park improvements</li> <li>Town entrance signs</li> <li>Jackson Park and Old Play Shed area</li> </ul>
4.2.2 Implement an asset management plan to maintain and upgrade existing water and waste management infrastructure to accommodate future growth and needs of the Yuleba and Jackson communities.	<ul> <li>Council has 10 year projections for underpinning its asset management</li> <li>Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> </ul>
4.2.3 Improve rural power supply to ensure rural communities are serviced with a power supply which meets their needs and provides residents and businesses with a controlled /consistent power supply and reduces the incidence of power surges, brown outs and outages.	<ul> <li>Total regional supply been upgraded by Powerlink construction of new transmission lines to gas industry sites</li> <li>Increasing use of solar</li> <li>Council has obtained pre-feasibility results for geothermal power generation for proposed facilities in Roma and Mitchell. The scope will be expanded to other suitable sites once viability is proven in the Roma and Mitchell, subject to suitable locations being available</li> </ul>
4.2.4 Development of an urban walking trail in Yuleba.	Bendemere Walk has been constructed
4.2.5 Develop a project plan for the provision of town footpaths, kerb and channelling.	<ul> <li>Council has 10 year projections for underpinning its asset management</li> <li>Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> </ul>

Objective	Progress
4.2.6 Provision of clean, well maintained, safe and attractive public amenities including the provision of disabled access for new facilities.	PUBLIC FACILITIES which are clean, well maintained, safe and attractive (by Council, state agencies and community organisations) include:  Council service centre, post office and library in Yuleba – includes Bendemere Shire office  Native Wells  The Maryanne Judd's Lagoon Yuleba hall and War Memorial mural Yuleba railway station Yuleba water tower Yuleba old post office Yuleba forestry tower Yuleba school Yuleba school Yuleba Blue Light Shed Yuleba cemetery The Old Play Shed at Jackson Jackson school building, now PO and library Jackson churches Jackson cemetery Noonga State School Heritage Site and the other three sites that make up the 'Four Schools of Noonga' story Old Noonga Cream Shed Noonga community hall Cobb & Co Park, including Cobb & Co Wall Cobb & Co Way including:
	<ul><li>'Wilderness' Cattle Duffer Heritage Site</li></ul>

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Objective	Progress
Objective	Progress  ■ 'Pleasant Fields' Cobb & Co Changing Station Heritage Site ■ 'Wilbah' Cobb & Co Changing Station Heritage Site ■ 'Corduroys' Cobb & Co Heritage Site ■ 'Waldegrave' Cobb & Co Changing Station Heritage Site ■ 'Thomond' / 'Duffy's Creek' Cobb & Co Camp Heritage Site ■ 'Thomond' / 'Duffy's Creek' Cobb & Co Camp Heritage Site  ○ Old Yuleba Township Heritage Site (including the site of an old, washed out cemetery) ○ Noonga State School Heritage Site and the other three sites that make up the 'Four Schools of Noonga' story ○ Old Noonga Cream Shed ○ Noonga community hall ○ Bendemere Station heritage site ○ Dingo Barrier Fence ● Council has 10 year projections for underpinning its asset management
	Council has a program of maintenance, audit inspections
	<ul> <li>and a customer request system to look after Council assets</li> <li>Council also has a system of user agreements being progressively expanded to all Council facilities occupied by</li> </ul>
	user groups. The user agreement clarify development and maintenance responsibilities.
	<ul> <li>Bendemere Walk and Gath Cox Park precinct have been constructed high levels of accessibility</li> </ul>

Objective	Progress
	<ul> <li>Building standards require fixed public structures to provide access suited to people with disabilities which in turn assists families with children and older persons</li> </ul>
4.2.7 Maintain and enhance the presentation of the Yuleba and Jackson cemeteries including unmarked grave sites.	<ul> <li>Council has a program of maintenance for Yuleba and Jackson cemeteries</li> <li>Installation of irrigation at Yuleba cemetery</li> </ul>
4.2.8 Installation of appropriate directional and facility signage for public facilities including sporting and recreational infrastructure, community precincts and prominent sites.	<ul> <li>Tourism signage audit</li> <li>Tourism Drive trail signage has incorporated improvements in Yuleba (Judd's Lagoon), Jackson (the Old Play Shed) and Noonga (Noonga Hall) with installation of additional signs continuing</li> </ul>
4.2.9 Delivery of essential emergency services which are well resourced, supported and appropriately trained.	<ul> <li>Local Police in Yuleba, Wallumbilla and Dulacca (maintained by Queensland Government)</li> <li>Wallumbilla Hospital Nurse Practitioner in residence at Wallumbilla Fire and rescue, ambulance services in Roma and Miles</li> <li>SES supported by community, Council and Queensland Government</li> <li>Wallumbilla Combined Emergency Services Centre constructed (SES and RFB) to service the Bendemere district and beyond</li> <li>Local Emergency Control Centre is maintained by Council</li> </ul>
	and operated in partnership with emergency services  Council officers have been trained in Guardian program

Objective	Progress
	Roma Hospital - 24-hours a day, seven days a week acute and emergency care, community care services, retrievals with the Royal Flying Doctor Service and dedicated flexible aged care places – Queensland Government operated
4.2.10 Upgrade of Yuleba Hall including refurbished kitchen area and amenities and preservation of War Memorial Mural.	Yuleba Hall kitchen upgraded, floor resurfaced and air conditioning installation
4.2.11 Maintenance to Noonga Community Hall to increase security.	•
4.2.12 Engage the Jackson community in the drafting of a concept plan for the development of the Play Shed precinct incorporating the community garden.	The Old Play Shed completed in Jackson
Maranoa on the Move – Transport Networks	
By 2020 together we will provide the community with a safe accessible, reliable, sustainable, cost effective and affordable transport system that is well connected and enables the efficient movement of people and products throughout the Maranoa and successfully integrates into regional, state and national transport network systems	
5.1.1 Effective development and regular programmed maintenance of the roads network throughout Yuleba, Jackson and Noonga (inclusive of the Warrego Highway) to ensure that increase traffic	Council has developed rural roads asset management program incorporating whole of lifecycle considerations

Objective	Progress
flows and heavy vehicle usage associated with resource industry sector activity can be safely accommodated.	<ul> <li>Ongoing Council liaison with DTMR about state-controlled roads design and management, including interface with local government infrastructure.</li> <li>Council appointed local community officer to be roads liaison with local community</li> <li>Council has road user maintenance agreements with Origin and Santos</li> </ul>
5.1.2 Regular updates pertaining to Council's schedule of road maintenance and capital works program are provided to the community.	<ul> <li>Council roadworks programs are published in Council documents</li> <li>Council has 10 year projections for underpinning its asset management</li> <li>Local area budgets are being prepared to provide greater transparency to Council expenditure in the local area.</li> <li>The new local area managers of Council in conjunction with Councillors and local development officers will be able to show where the information is located on the Council website.</li> </ul>
5.1.3 Residents have access to transport options which enable them to travel within their community and connect with other transport networks to facilitate travel outside their community.	<ul> <li>Yuleba Bus Service – school and other ad hoc services</li> <li>Bus Queensland connection</li> <li>Qld Rail Westlander passenger service</li> <li>Regular flights to Brisbane from Roma airport</li> <li>Anglicare bus</li> <li>Some Blue care assistance</li> <li>Capacity for Booked Hire Transport (BHT) licencing – (like Uber)</li> </ul>

Objective	Progress
5.1.4 Ongoing provision of transport services for local students requiring travel to primary and secondary schools and college.	Queensland Government school bus and transport subsidies available
5.1.5 Provide for safe pedestrian rail crossing between Garth Cox Park and Garden Street Yuleba including the installation of appropriate signage and lighting.	• Installed
Foundations for the Future – Knowledge & Skills For Life	
6.1 By 2020 together we will provide learning and skill development pathways which are innovative, locally accessible to all residents, address regional skill deficits and encourage investment in a person's capacity to prosper and contribute throughout life	
6.1.1 Maintain the delivery of quality educational services to Yuleba and surrounding rural communities.	<ul> <li>Yuleba Primary School</li> <li>Wallumbilla State School provides P-10 classes</li> <li>Other high school options in Roma</li> <li>Surat Aboriginal Corporation runs homework club in Wallumbilla and Yuleba</li> <li>Group training opportunities through Golden West (minimum course numbers remains an issue for running courses)</li> </ul>

Objective	Progress
	<ul> <li>Online training services available – (internet quality has improved)</li> <li>External TAFE and university courses available through number of universities</li> <li>Roma is being promoted as a training hub with linkages to outlying communities</li> <li>Council has made submissions to Australian Government education reviews and funded university research into establishing hubs to facilitate locally-delivered and better integrated education, training and employment</li> <li>Education for Jackson and Noonga – Dulacca and Miles (high school)</li> </ul>
6.1.2 Provide and support training programs as identified by the community to address local needs.	<ul> <li>Business excellence program - Maranoa Regional Council, Department of State Development, Infrastructure and Planning (DSDIP), Commerce Roma's Shop Local, Invest Local initiative, and the Western Star) – includes access to business capability training</li> <li>Group training opportunities through Golden West (minimum course numbers remains an issue for running courses)</li> <li>Online training services available – (internet quality has improved)</li> <li>External TAFE and university courses available through number of universities</li> <li>Many Rivers mentoring program in use in Yuleba (2 clients in 2016-17)</li> </ul>

Objective	Progress
	<ul> <li>Training also offered through programs operated by:         <ul> <li>Dawson Catchment Coordinating Association</li> <li>Landcare</li> <li>Agforce</li> <li>Business Queensland and Advance Queensland</li> <li>Department of State Development</li> <li>Grant funded courses and workshops (State and Council)</li> </ul> </li> <li>ALSO SEE:         <ul> <li>6.1.1 – Delivery of quality educational services to Yuleba and surrounding rural communities.</li> </ul> </li> </ul>
6.1.3 Increased access to apprenticeship and traineeship training opportunities.	<ul> <li>Extensive information about apprenticeships and traineeships is available on the Queensland Government website</li> <li>Information about special programs, financial incentives and other support for employers seeking trainees is available on the internet</li> <li>Publicity about traineeship support is available through both government and industry organisations</li> <li>Some school-based traineeships are available</li> <li>ALSO SEE:         <ul> <li>6.1.2 - Training programs as identified by the community to address local needs.</li> </ul> </li> </ul>

Objective	Progress
Smart Economy	
6.2 By 2020 together we will achieve a smart economy which fosters innovation and sustainable grown and is characterised by diverse and adaptable industry, business and commercial sectors which are underpinned by a high skilled and energetic labour force	
6.2.1 Support local businesses through access to business development programs including programs that promote diversification and succession planning.	<ul> <li>Business excellence program - Maranoa Regional Council, Department of State Development, Infrastructure and Planning (DSDIP), Commerce Roma's Shop Local, Invest Local initiative, and the Western Star) – includes access to business capability training</li> <li>ALSO SEE:         <ul> <li>6.1.3 - Access to apprenticeship and traineeship training opportunities</li> <li>6.2.3 - Marketing strategy for Yuleba and district as a viable investment opportunity, lifestyle choice and visitor destination</li> </ul> </li> </ul>
6.2.2 Encourage the establishment of sustainable small businesses and industry services to meet identified community and industry need.	<ul> <li>Depends on partnerships, innovation, growth of tourism and taking up supply chain gaps</li> <li>Origin and Santos have adopted enhanced local communities procurement and accommodation strategies</li> <li>Origin has embarked on program to encourage employees to live locally</li> <li>Council has local procurement preference for its purchase of goods and services</li> </ul>

Objective	Progress
6.2.3 Development of a Marketing Strategy inclusive of branding development to market and promote Yuleba and district as a viable investment opportunity, lifestyle choice and visitor destination.	Council's new website has enhanced information and linkages for business and industry development in the Maranoa  ALSO SEE:  6.1.1 – Delivery of quality educational services to Yuleba and surrounding rural communities.  6.1.2 - Training programs as identified by the community to address local needs.  6.1.3 - Access to apprenticeship and traineeship training opportunities  6.2.3 - Marketing strategy for Yuleba and district as a viable investment opportunity, lifestyle choice and visitor destination  Council has invested in My Maranoa as part of a larger branding and investment attraction strategy, which incorporate Yuleba and Jackson.  Regional tourism product promoted or advocated by Council incorporate Yuleba and Jackson.  The latest drive trail brochure and signage incorporates Yuleba, Jackson and Noonga  Current Maranoa-wide strategy development for business and industry, including tourism is highly relevant to the eastern communities of the Maranoa.  The draft tourism strategy incorporates story-sharing proposals for Yuleba and Jackson

Objective	Progress
6.2.4 Increase civic pride and improve community presentation through the development of the Yuleba business precinct that is visually appealing and complementary to the character of the community.	Yuleba business precinct now presents itself as an attractive, well-maintained area (due to efforts of local people and community organisations, Council and funding support from state and national grant programs)
Foundations for the Future – Global Communication	
6.3 By 2020 together we will be able to communicate globally through reliable contemporary telecommunications technologies and networking systems	
6.3.1 Delivery of technology training within the local community.	<ul> <li>Tech-e Club in Yuleba</li> <li>Training offered through programs operated by:         <ul> <li>Dawson Catchment Coordinating Association</li> <li>Landcare</li> <li>Agforce</li> <li>Australian Government – business.com.au</li> <li>Business Queensland and Advance Queensland</li> <li>Qld Department of State Development</li> </ul> </li> <li>TAFE Qld courses on offer when numbers are available</li> <li>Council and Commerce Roma have provided access in Roma to programs through funding and coordination</li> <li>Technology training in school</li> <li>On-line training courses available</li> </ul>

Objective	Progress
6.3.2 Improve telecommunication and transmission services with a particular focus on efficient and expanded mobile phone coverage, enhanced television reception and internet service including provision of reliable high speed internet access and wireless connection.	<ul> <li>New local 4G towers in Yuleba and Jackson</li> <li>With introduction of Skymuster, internet improvements have occurred (service quality is affected by a number of variables, especially the operations and contract provisions of third-party providers).</li> </ul>
Progressive, Inclusive and Strong Local Leadership	
7.1 By 2020 together we will deliver progressive and accountable local government administration which focuses on community representation and engagement; transparent decision making; futuristic strategic planning and policy development; responsible financial and performance management; and delivery of public facilities, infrastructure and services which enhance the liveability of the Maranoa	
7.1.1 Council maintains a staff presence in Yuleba to provide residents with local access to Council administration and operational services.	<ul> <li>Council operates a customer service centre Yuleba in conjunction with library and community post office</li> <li>Council maintains library in Jackson which also provides some Council service information</li> </ul>
7.1.2 Council effectively engages, consults and communicates with the local community and ensures that decisions fully consider the views of a broad cross-section of the community.	<ul> <li>Council has a range of community consultation opportunities. Examples include:</li> <li>Customer request system</li> </ul>

Objective	Progress
	<ul> <li>Direct access to Councillors</li> </ul>
	<ul> <li>Submissions on impact assessable development</li> </ul>
	applications
	<ul> <li>Submissions on range of draft plans (for example,</li> </ul>
	draft Maranoa Planning Scheme)
	<ul> <li>Local plan process</li> </ul>
	Council communicates through though:
	<ul> <li>Western Star notices</li> </ul>
	<ul> <li>Bottle Tree Bulletin monthly regional community</li> </ul>
	newsletter
	o Facebook
	<ul> <li>My Maranoa website</li> </ul>
	<ul> <li>My Maranoa events calendar</li> </ul>
	<ul> <li>My Maranoa community directory</li> </ul>
	<ul> <li>My Maranoa business directory</li> </ul>
	<ul> <li>Council News monthly publication</li> </ul>
	<ul> <li>Public meetings and community consultation</li> </ul>
	processes
	<ul> <li>Displays</li> </ul>
	<ul> <li>Council public meetings</li> </ul>
	<ul> <li>Face-to-face with Councillors and attendance at</li> </ul>
	community events
	<ul> <li>Customer service centres</li> </ul>
	<ul> <li>Library</li> </ul>
	<ul> <li>Written correspondence and customer request</li> </ul>
	system
	<ul> <li>Council meeting agendas, minutes and reports available on</li> </ul>
	website

Objective	Progress
	<ul> <li>Development applications and approvals are on website</li> <li>Development Services online website being developed</li> </ul>
7.1.3 Delivery of efficient Council administration and timely	Council promotes quality customer service
response to customer enquiries and requests.	<ul> <li>Council delivers customer services though a range of mechanisms including:         <ul> <li>Customer service centres</li> <li>Written correspondence and customer request system</li> <li>Complaint management system</li> <li>Libraries and displays</li> <li>Face-to-face with Councillors and attendance at community events</li> <li>Council public meetings</li> <li>Council reports, decisions and decision implementation</li> <li>Public meetings and community consultation processes</li> <li>My Maranoa website</li> <li>My Maranoa community directory</li> <li>My Maranoa business directory</li> <li>Council News monthly publication</li> <li>Development planning and development control</li> <li>Community services including animal control</li> <li>Council officer actions in approved activities</li> </ul> </li> </ul>
	<ul> <li>Infrastructure and facilities construction and maintenance services</li> </ul>

Objective	Progress
	<ul> <li>Council has internal review process for operations, finance and governance as well as external audit and legislative reporting responsibilities</li> <li>Council operates a customer request system to monitor and respond to all customer requests</li> <li>Council operates a complaints system in accordance with complaints policy and in conjunction with its customer request system</li> </ul>
7.1.4 Council maintains effective partnerships with the regional community, community groups, government agencies and private entities.	<ul> <li>Council has partnerships and collaborates with:         <ul> <li>Industry organisations</li> <li>Resource companies</li> <li>Government agencies</li> <li>Community organisations</li> </ul> </li> <li>Councillors are often members of many of the organisations as Council representatives or as individuals</li> <li>Council is a member of regional and state organisations such as:         <ul> <li>SWRED</li> <li>TSBI</li> <li>Outback Queensland (OQTA)</li> <li>Local Government Association of Qld</li> </ul> </li> </ul>
7.1.5 Council actively represents and advocates on behalf of the community to best represent the interests of residents.	<ul> <li>Council regularly responds to opportunities to make submissions to state, national and industry inquiries</li> <li>Council acts as advocate for its communities and individuals on a wide range of matters</li> </ul>

Objective	Progress
	ALSO SEE:
7.1.6 Council efficiently manages assets and infrastructure and has in place a responsible Asset Management Plan.	<ul> <li>Council has 10 year projections for underpinning its asset management</li> <li>Council has a program of maintenance, audit inspections and a customer request system to look after Council assets</li> <li>Council also has a system of user agreements being progressively expanded to all Council facilities occupied by user groups. The user agreement clarify development and maintenance responsibilities.</li> <li>Local area budgets are being prepared to provide greater transparency to Council expenditure in the local area. The Council is pursuing a program of continuous improvement in asset management.</li> <li>Service delivery is optimised in relation to the budget available.</li> </ul>
7.1.7 Ensure relative equalisation of service delivery and investment across the region.	Local area budgets are being prepared to provide greater transparency to Council expenditure in the local area.
7.1.8 Council's operational staff service the Jackson community and maintain public areas.	<ul> <li>The nearest Council service centre for Jackson is in Yuleba</li> <li>Council works and maintenance programs ensure that         Council's operational staff service the Jackson community and maintain public areas.     </li> </ul>

Objective	Progress
	<ul> <li>ALSO SEE:         <ul> <li>7.1.6 - Council manages assets and infrastructure and has an Asset Management Plan.</li> </ul> </li> </ul>
7.1.9 Council has in place and actively enforces animal registration and control requirements.	<ul> <li>Council has undertaken property inspections across all Maranoa towns and villages and increased enforcement and dog and cat ownership education action part of improving dog control</li> <li>Education programs include Dogs Day Out</li> <li>Council has concentrated on ensuring all urban dogs be registered as part its dog management programs to control nuisance and increase public safety</li> <li>Policies and laws introduced and enforced for limiting numbers of urban dogs to 2 per property</li> <li>Dangerous and menacing dogs are placed under special permits or destroyed</li> <li>Council operates dog re-homing program for dogs assessed as suitable for re-homing</li> </ul>